

Edwin M. Lee | Mayor  
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 Leona Bridges | Director  
 Malcolm Heinicke | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, AUGUST 18, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>793</b>	<b>93.3%</b>	<b>34</b>	<b>19</b>	<b>61</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>106</b>	<b>68%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>84</b>	<b>177</b>	<b>111%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>131</b>	<b>118%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>57</b>	<b>36%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>50</b>	<b>28%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>138</b>	<b>103%</b>
<b>TOTAL</b>	<b>487</b>	<b>822</b>	<b>69%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	89	15	5	4	6	0
Flynn	170	24	9	8	5	2
Green	141	34	15	11	7	1
Kirkland	115	24	9	9	6	0
Potrero	161	25	8	11	5	1
Presidio	144	27	13	10	4	0
Woods	199	27	13	13	1	0
<b>TOTAL</b>	<b>1,019</b>	<b>176</b>	<b>72</b>	<b>66</b>	<b>34</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:14 08/18/12	114	1	5562	CLAY & DRUMM (OB)	NOISE WHEN ACCELERATING	10:14	10:53
					SHOP TRUCK 601 RESP SI PRESIDIO 5480 @11:44 VEH DELAY: 01:30		
11:22 08/18/12	402	49	7012	14TH STREET BETWEEN MISSION & SOUTH VAN NESS (OB)	COACH DE-WIRES AND PULLS DOWN WIRES TO PRIVATE PROPERTY	11:22	12:35
					INSP. W. WOON, LINE TRUCK 817, SFFD RESP. VIDEO*, CLAIMS 6A45*. COACH DE-WIRES AND DAMAGES WIRING AND WOOD MOLDING TO 22514 14TH STREET. VEH DELAY: 01:13		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:52 08/18/12	39	60	3	HYDE & UNION (IB)	BROKEN GRIP HANDLE	17:52	18:19
		<b>1245603</b>		INSP M. MCGEHEE RESP C/S TRK 665 TOWED CAR BLUE LIGHT 1812HRS - 1819HRS SI CABLE CAR VEH DELAY: 00:27 LINE DELAY: 00:27		<b>17:52</b>	<b>18:19</b>
18:29 08/18/12	39	60	13	JONES & WASHINGTON (IB)	REMOVED GRIP	18:24	18:45
		<b>1245604</b>		INSP M. MCGEHEE RESP C/S TRK 665 RESP BLUE LIGHT DEPLOYED 1824HRS - 1845HRS C/M RESP SI CABLE CAR 6 @19:19 VEH DELAY: 00:55 LINE DELAY: 00:21		<b>18:24</b>	<b>18:45</b>
20:41 08/18/12	39	60	10	POWELL & PINE (OB)	NEED PUSH	20:41	21:03
		<b>1245599</b>		C/S TRK 665 RESP VEH DELAY: 00:22 LINE DELAY: 00:22		<b>20:41</b>	<b>21:03</b>