

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, AUGUST 21, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	94.4%	36	34	56

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	22	-8%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	170	10%
<b>KIRKLAND</b>	113	134	19%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	55	12%
<b>POTRERO 60'</b>	42	52	24%
<b>PRESIDIO</b>	121	138	14%
<b>TOTAL</b>	747	820	10%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	20	7	3	10	0
Flynn	202	44	12	8	22	2
Green	228	50	12	16	19	3
Kirkland	213	42	13	15	13	1
Potrero	212	29	11	7	10	1
Presidio	207	39	16	10	11	2
Woods	380	65	23	17	23	2
<b>TOTAL</b>	<b>1,559</b>	<b>289</b>	<b>94</b>	<b>76</b>	<b>108</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:08 08/21/12	391	33	5464	STANYAN & OAK (OB)	ACCIDENT COACH & AUTO, NO INJURY.	09:08	09:56
			<b>1245904</b>	INSP S HOOKS CLEARED. AUTO REAR ENDED THE COACH. NO DAMAGE TO COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:48</b>			
10:39 08/21/12	113	30	5603	COLUMBUS & FRANCISCO (IB)	GRAFFITI INCIDENT	10:39	11:31
			<b>1245917</b>	INSP L BROWN; LEAD INSP J STUART RESP. SFPD 4M1C; 4X91 RESP. CASE #120-665-322. 3 ARRESTS. MGR N POPP*. <b>VEH DELAY: 00:52</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:33 08/21/12	442	38	6229	GEARY & PARK PRESIDIO (IB)	ACCIDENT COACH & SUV, NO INJURY.	11:33	13:04
			<b>1245925</b>	INSP S HOOKS CLEARED. RIGHT REAR FLAT TIRE FOR THE SUV. FRONT LEFT BUMPER CAME OFF FROM THE COACH. OP 799. INSP J FLORES TRANS NEW OPERATOR TO PULL COACH IN. DISP*. VIDEO*. CLAIMS 6A42*. LEAD INSP J STUART*. SI FLYNN N/R [EOR 12:13] <b>VEH DELAY: 00:40</b>			
17:02 08/21/12	138	29	8116	20TH AVE & WINSTON (IB)	IPHONE STOLEN FROM PASSENGER	17:02	18:55
			<b>1245997</b>	UNIT 1B; SFPD 3-I-13-D; CASE#120666693, VIDEO*, NO ARRESTS <b>VEH DELAY: 01:53</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:41 08/21/12	37	60	6	HYDE & BEACH (IB)	CABLE OFF THE PULLEY	23:41	00:33
			<b>1246048</b>	CABLE MACHINERY NOTIFIED AT 2341HRS RESP AT 0025HRS INSP A. BEMNET ON SCENE <b>VEH DELAY: 00:52 LINE DELAY: 00:52</b>			