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**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, AUGUST 23, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	94.8%	30	35	75

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	108	-5%
<b>F LINE</b>	24	22	-8%
<b>CABLE CAR</b>	27	26	-4%
<b>WOODS</b>	154	176	14%
<b>KIRKLAND</b>	113	130	15%
<b>FLYNN</b>	103	107	4%
<b>POTRERO 40'</b>	49	53	8%
<b>POTRERO 60'</b>	42	43	2%
<b>PRESIDIO</b>	121	140	16%
<b>TOTAL</b>	747	805	8%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	21	6	3	12	0
Flynn	202	40	14	8	17	1
Green	212	39	15	10	13	1
Kirkland	210	32	10	12	9	1
Potrero	226	46	19	13	12	2
Presidio	205	36	11	15	9	1
Woods	377	53	18	14	21	0
<b>TOTAL</b>	<b>1,549</b>	<b>267</b>	<b>93</b>	<b>75</b>	<b>93</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:29 08/23/12	528	38	6286	GEARY & TAYLOR (OB)	ALLEGED ROBBERY (CELL PHONE)	00:30	00:49
				SFPD #3A11E RESP CASE # 120-670-478 VIDEO* VEH DELAY: 00:19			
13:10 08/23/12	166	F	8043	STEUART & MARKET STREET (IB)	NON-INJURY ACCIDENT COACH/AUTO ( MINOR DAMAGE TO RIGHT REAR OF COACH)	13:10	14:02
				INSP. 4-C-53A UPCHURCH RESP., S.O.M. PUGLISI*, SYSTEM SAFETY*, 4-M-3 A. ANDREWS*, NO INJURIES, NO 799 SI BANKED ON THE STRAIGHT TRACK AT EMBARCADERO N/R VEH DELAY: 00:52			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:51 08/23/12	435	38	6270	GEARY & PARK PRESIDIO (OB)	ACCIDENT COACH/ AUTO, NO INJURY	13:51	15:15
				<b>1246316</b>			
14:21 08/23/12	147	1	5546	CLAY BETWEEN HYDE & LARKIN (IB)	ACCIDENT (COACH / TREE), NO INJURY	14:21	15:25
				<b>1246315</b>			
14:51 08/23/12	431	49	7035	SOUTH VAN NESS & 16TH STREET (OB)	ACCIDENT COACH/AUTO, NO INJURY, HIT AND RUN	14:51	16:37
				<b>1246318</b>			
21:25 08/23/12			665	POWELL & OFARRELL (IB)	TRUCK / AUTO ACCIDENT - NO INJURIES REPORTED	21:25	22:10
				<b>1246391</b>			
21:37 08/23/12	467	49	7032	VAN NESS & GROVE (IB)	VEHICLE ACCIDENT COACH / AUTO	21:37	22:36
				<b>1246392</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:51 08/23/12	97	L	1461	WAWONA STREET & 46TH AVENUE (IB)	DOORS	17:51	17:55
				<b>1246356</b>		4-S-44 RESP., INSP. 4-T-32B MCGEHEE* VEH DELAY: <b>00:04</b> LINE DELAY: <b>00:21</b>	17:51

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:03 08/23/12		60		CABLE CAR BARN	BAD SPLICE IN THE HOUSE / POWELL LINE DOWN UNTIL END OF SERVICE	21:03	00:44
	1246397			INSP M. MCGEHEE RESP TWO SHUTTLE USED CABLE CAR GOING AROUND THE HORN 311* MGR D. BANBURY* LINE DELAY: 03:41		21:03	
22:48 08/23/12	180	31	5503	MARKET & 6TH STREET (IB)	ROPE IN OVERHEAD	22:48	23:30
	1246393			INSP T. ALDANA RESP POT TRK 093 RESP VEH DELAY: 00:42 LINE DELAY: 00:42		22:48	23:30
22:49 08/23/12	201	108	8188	BAAY BRIDGE & TREASURE ISLAND EXIT (OB)	BIG RIG BLOCKING EXIT	22:49	22:55
	1246403			ROLLING DELAY COACHES CONTINUING EASTBOUND TO TOLL TURNAROUND. UTILIZING WESTBOUND TREASURE ISLAND EXIT. VEH DELAY: 00:06 LINE DELAY: 01:56		22:49	00:45
23:02 08/23/12	188	F	1040	BEACH & JONES (OB)	DOOR	23:02	23:23
	1246398			INSP KINDSTEDT, DONALDSON VEH DELAY: 00:21 LINE DELAY: 00:21		23:02	23:23