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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, AUGUST 28, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,245</b>	<b>95.5%</b>	<b>28</b>	<b>28</b>	<b>37</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>107</b>	<b>-6%</b>
<b>F LINE</b>	<b>24</b>	<b>18</b>	<b>-25%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>26</b>	<b>-4%</b>
<b>WOODS</b>	<b>154</b>	<b>171</b>	<b>11%</b>
<b>KIRKLAND</b>	<b>113</b>	<b>129</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>50</b>	<b>2%</b>
<b>POTRERO 60'</b>	<b>42</b>	<b>43</b>	<b>2%</b>
<b>PRESIDIO</b>	<b>121</b>	<b>135</b>	<b>12%</b>
<b>TOTAL</b>	<b>747</b>	<b>788</b>	<b>5%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	15	4	0	11	0
Flynn	200	33	9	3	19	2
Green	229	39	16	8	15	0
Kirkland	211	31	10	7	11	3
Potrero	214	31	16	6	8	1
Presidio	207	35	15	9	9	2
Woods	379	57	18	13	24	2
<b>TOTAL</b>	<b>1,557</b>	<b>241</b>	<b>88</b>	<b>46</b>	<b>97</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:28 08/28/12	067	1	5557	CALIFORNIA & LOCUST (IB)	ACCIDENT, COACH / AUTO	07:28	07:53
			<b>1246998</b>	INSP. B. LUM, NO INJURIES, AUTO MADE CONTACT WITH COACH, SYSTEM SAFETY*, CLAIMS 6A-42*, NO (799), MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH VEH DELAY: <b>00:25</b>			
10:26 08/28/12	469	14L	6402	MISSION & SICKLES (OB)	FALL ALIGHTING (LEAVING)	10:26	10:56
			<b>1247045</b>	INSP. A. MOLINA CLEARED, SFFD ENG. 33, SYSTEM SAFETY*, CLAIMS 6A-42*, VIDEO*, 1M1- M. ESPINOZA*, D. PUGLISI*, NO (799) RUN BACK IN SERVICE VEH DELAY: <b>00:30</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:22 08/28/12	071	108	8437	TRANSBAY TERM (IB)	FALL ALIGHTING FROM REAR DOOR (AID REFUSED, PASS LEFT SCENE)	13:22	13:40
					INSP UNIT 16 RESP. AID REFUSED, PASS LEFT SCENE. NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A42*. <b>VEH DELAY: 00:18</b>		
14:30 08/28/12	383	22	5427	TENNESSEE & 19TH STREET (IB)	SFPD REQUESTED	14:30	15:02
					INSP UNIT # 2, SFPD UNIT # 3C13A & 3C1A RESP. ONE PERSON WAS CITED AND RELEASED. CASE # 120-686271. VIDEO*. <b>VEH DELAY: 00:32</b>		
15:37 08/28/12	488	8X	6375	GENEVA & PARIS (OB)	FALL ON BOARD	15:37	17:22
					INSP WOON, W (UNIT # 5) RESP. HOSP. INSP GEETER, A (UNIT 1) TRANSPORTED RELIEF OP TO FINISH RUN, AND TRANSPORTED OP ID #1937 FOR 799. DISP*. 4M3*, SYSTEM SAFETY*, CLAIMS 6A45*, VIDEO*. <b>VEH DELAY: 01:45</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***