

Edwin M. Lee | Mayor
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 Malcolm Heinicke | Director
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 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, AUGUST 8, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	94.5%	36	32	46

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	106	-7%
F LINE	24	23	-4%
CABLE CAR	27	27	0%
WOODS	157	177	13%
KIRKLAND	117	129	10%
FLYNN	102	106	4%
POTRERO 40'	47	60	28%
POTRERO 60'	50	51	2%
PRESIDIO	108	134	24%
TOTAL	746	813	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	115	22	5	7	10	0
Flynn	206	38	10	11	16	1
Green	218	52	21	11	17	3
Kirkland	211	37	14	9	13	1
Potrero	221	37	15	13	8	1
Presidio	206	40	15	10	14	1
Woods	375	59	16	20	21	2
TOTAL	1,552	285	96	81	99	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:03 08/08/12	034	30	5540	COLUMBUS & BAY (OB)	ACCIDENT (COACH MIRROR / TREE), NO INJURY	09:03	10:29
			1244018	INSP UNIT # 7, SHOP TRUCK 092, ATLAS TOWING RESP. SYSTEM SAFETY*, VIDEO*. SI PRESIDIO 5587 @11:11 VEH DELAY: 02:08			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:39 08/08/12	431	38L	6274	O^FARRELL & GOUGH (IB)	ACCIDENT COACH & AUTO, NO INJURY.	10:39	12:15
			1244036	INSP J CLARK CLEARED. MODERATE DAMAGE TO LEFT FRONT OF AUTO. MINOR DAMAGE TO RIGHT SIDE MIDDLE OF COACH. NO OP 799. SYSTEM SAFETY*. CLAIMS 6A45*. VIDEO*. LEAD INSP J STUART*. VEH DELAY: 01:36			
13:03 08/08/12	20	60	21	POWELL STREET & CALIFORNIA STREET (OB)	ACCIDENT, CABLE CAR AND TRUCK MIRROR	13:03 13:03	13:23 13:23
			1244056	INSP. CADELINA, SUPT. BANBURY (8M8)*, SHOP TRUCK #665, SYSTEM SAFETY*, 6A45*, NO INJURIES, TRUCK MADE CONTACT WITH CABLE CAR. VEH DELAY: 00:20 LINE DELAY: 00:20			
13:28 08/08/12	312	49	7045	SOUTH VAN NESS & 22ND STREET (IB)	RIGHT SIDE MIRROR BROKEN	13:28	14:21
			1244023	INSP K. JOMOC (UNIT 5), SHOP TRUCK 093 RESPONDED, COACH MADE CONTACT WITH SHELTER, SYS/SAFETY*, CLAIMS 6A45*, NO 799 CT EOR @00:00N/R [EOR 13:40] VEH DELAY: 00:12			
18:17 08/08/12	233	27	8178	VALENCIA & CEASAR CHAVEZ (IB)	COACH / FIXED OBJECT ACCIDENT - NO INJURIES REPORTED	18:17	19:57
			1244137	INSPECTOR M. PORTER CLEARED, SFFD ENGINE #11 RESPONDED, SFFD TRUCK #11 RESPONDED, VIDEO RESPONDED, CLAIMS (6A50)*, SYSTEM SAFETY*, J. HALEY JR. (VOICE)*, SENIOR MANAGEMENT PAGED*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO FIRE HYDRANT, NO 799 VEH DELAY: 01:40			
20:49 08/08/12	45	60	10	POWELL STREET & SUTTER STREET (OB)	FALL BOARDING (AID REFUSED)	20:49 20:49	21:22 21:22
			1244142	INSP. K. WILLIAMS, SUPT. BANBURY (8M8)*, SYSTEM SAFETY*, 6A50*, AID REFUSED, 3111 CENTER* MOTOR COACH SHUTTLE, SHOP TRUCK 665. VEH DELAY: 00:33 LINE DELAY: 00:33			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:11 08/08/12	48	61	60	CALIFORNIA & TAYLOR (OB)	OPERATOR REPORTS AN AUTO VS MOTORCYCLE INJURY ACCIDENT	22:11 22:11	23:18 23:18
				1244166			
23:28 08/08/12	531	38	6202	48TH AVE & PT.LOBOS (IB)	SILENT ALARM. ALTERCATION OPER/5150 PASS	23:28	
				1244170			
23:30 08/08/12	532	38	6244	48TH AVE & PT.LOBOS (OB)	OPERATOR INSTRUCTED TO STANDBY WITH 531/38/6202 UNTIL SFPD OR INSP. ARRIVES. SEE ACCOMPANYING TAG#1244170	23:30	00:02
				1244169			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:30 08/08/12				POWELL & CALIFORNIA (OB)	BUMPER BAR	09:30 09:30	10:00
				1244032			
09:53 08/08/12		2,3		POST & HYDE (IB)	NON-MUNI ACCIDENT BLOCKING	09:53 09:53	11:00
				1244047			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:22 08/08/12		61		CALIFORNIA STREET BETWEEN JONES STREET & TAYLOR STREET (IB,OB)	STRAND ALARM (STRAND #1151 CALIFORNIA STREET)	13:22 13:22	13:48 13:48
	1244060			INSP. KWONG, SUPT. BANBURY (8M8)*, CABLE MACHINERY STATED THE PULLEY CAUSED THE STRAND ALARM. CABLE MACHINERY REPAIRED THE PULLEY.(2) SHUTTLES SECURED AND DISMISSED BEFORE USE. VEH DELAY: 00:26 LINE DELAY: 00:26			
20:49 08/08/12	45	60	10	POWELL STREET & SUTTER STREET (OB)	FALL BOARDING (AID REFUSED)	20:49 20:49	21:22 21:22
	1244142			INSP. K. WILLIAMS, SUPT. BANBURY (8M8)*, SYSTEM SAFETY*, 6A50*, AID REFUSED, 3111 CENTER* MOTOR COACH SHUTTLE, SHOP TRUCK 665. VEH DELAY: 00:33 LINE DELAY: 00:33			
22:11 08/08/12	48	61	60	CALIFORNIA & TAYLOR (OB)	OPERATOR REPORTS AN AUTO VS MOTORCYCLE INJURY ACCIDENT	22:11 22:11	23:18 23:18
	1244166			SFPD & MEDICS CONTACTED TO RESPOND TO THE SCENE. INSP. ALDANA DELAYED RESPONSE DUE TO NON- AVAILABILITY. SEN.STAFF* 311* VEH DELAY: 01:07 LINE DELAY: 01:07			
22:16 08/08/12	29	59	27	WASHINGTON & POWELL (IB,OB)	SFFD BLOCKING, WORKING FIRE.	22:16 22:16	22:53 22:53
	1244167			MASON AND POWELL CARS INSTRUCTED TO HOLD POSITION. SFFD* NO INSPECTORS AVAILABLE TO RESPOND. SEN.STAFF* VEH DELAY: 00:37 LINE DELAY: 00:37			
22:58 08/08/12	232	29	8163	KEITH & FITZGERALD (OB)	NON MUNI ACCIDENT BLOCKING	22:58 22:58	23:19 23:19
	1244155			SFPD RESP METRO INSP DONALDSON RESP VEH DELAY: 00:21 LINE DELAY: 00:21			
23:50 08/08/12		61		CALIFORNIA & SANSOME (OB)	STRAND ALARM #365	23:50 23:50	00:36 00:36
	1244158			INSP A. VELACRUZ RESP C/M RESP, ONE SHUTTLE USED 311* SENIOR MANAGERS PAGED VEH DELAY: 00:46 LINE DELAY: 00:46			