

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JULY 06, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,179	92.8%	44	41	47

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	120	5%
F LINE	24	23	-4%
CABLE CAR	27	28	4%
WOODS	154	170	10%
KIRKLAND	115	128	11%
FLYNN	103	110	7%
POTRERO 40'	49	61	24%
POTRERO 60'	40	40	0%
PRESIDIO	123	132	7%
TOTAL	749	812	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	27	7	8	10	2
Flynn	207	42	14	13	14	1
Green	218	46	19	13	12	2
Kirkland	206	34	12	8	14	0
Potrero	231	44	18	16	6	4
Presidio	216	47	16	16	14	1
Woods	371	54	22	15	17	0
TOTAL	1,573	294	108	89	87	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:11 07/06/12	442	38	6415	GEARY & 20TH AVENUE (IB)	FALL ON BOARD	07:11	07:50
					INSP R. JONES (1T67A), INSP A. WONG (1T62A), SYS/SAFETY*, CLAIMS 6A50*, VIDEO*, NO 799 VEH DELAY: 00:39		
08:47 07/06/12	125	44	8409	INGALLS & HUDSON (OB)	SFPD REQUEST	08:51	09:13
					SFPD 3C15B CLEARED. INSP J WONG RESP. VEH DELAY: 00:22		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:03 07/06/12	472	8X	6263	KEARNY BETWEEN GEARY & POST (IB)	ASSAULTED AND ATTEMPTED ROBBERY OF I-PHONE,	11:03	12:12
			1239295	INSP H. VONG (1T60A), INSP J, JIANG (1T61A), PASSENGER REPORTED STRUCK IN HEAD, AND ATTEMPTED ROBBERY OF IPHONE, MGRS* A. ANDREWS (4M3), J. KELLY, D. PUGLISI, VIDEO PULLED AT SCENE, SYS/SAFETY*, CLAIMS 6A50*, CASE #120532909 SI FLYNN EOR @00:00N/R [EOR 11:48] VEH DELAY: 00:45			
12:13 07/06/12	329	14	7131	STEUART & MISSION (OB)	DIRTY COACH	12:20	13:22
			1239304	OPERATOR CLEARED, SFPD - UNIT #0172 RESPONDED, NO ARREST SI POTRERO 7124 @14:29 VEH DELAY: 02:09			
13:13 07/06/12	377	14	5457	MISSION & 6TH STREET (IB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	13:13	14:47
			1239277	INSPECTOR H. VONG CLEARED, SFPD - CAD #1735 (NEVER ARRIVED)*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, NO 799 VEH DELAY: 01:34			
14:05 07/06/12	164	27	8171	BRYANT & 23RD STREET (OB)	OPERATOR	14:05	14:45
			1239282	INSPECTOR B. HENDERSON CLEARED, INSPECTOR J. FLORES RESPONDED, RESCUE OPERATOR #3556 RESPONDED, WOODS DISPATCHER*, A. ANDREWS (4M3)*, OPERATOR REFUSED AID SI WOODS N/R VEH DELAY: 00:40			
15:44 07/06/12	654	28	8329	DOYLE DRIVE & BRIDGE PARKING LOT (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	15:44	16:54
			1239262	INSPECTOR L. BROWN CLEARED, CHP - UNIT #17702 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, MODERATE DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799 VEH DELAY: 01:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:24 07/06/12	399	49	7125	VAN NESS AVENUE & GROVE (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:24	18:21
			1239362	INSPECTOR E. DENNIS CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*. MINOR DAMAGE TO COACH, MINOR TO MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 00:57			
17:44 07/06/12	109	J	1536	CHURCH & JERSEY (IB)	ACCIDENT LRV AND AUTO – NO INJURIES	17:44 17:44	18:10
			1239370	NO INJURIES REPORTED. INSPECTOR CHAVEZ (4T40) AND MRU UNIT 4S44 RESPONDED AND CLEARED. SENIOR MANAGEMENT, CLAIMS (6A47), SYSTEM SAFETY, AND LMC NOTIFIED. SWITCHBACKS, LSGP^S, AND ADGP^S MADE. LINE DELAY: 00:26			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:44 07/06/12	109	J	1536	CHURCH & JERSEY (IB)	ACCIDENT LRV AND AUTO.	17:44 17:44	18:10
			1239370	NO INJURIES REPORTED. INSPECTOR CHAVEZ (4T40) AND MRU UNIT 4S44 RESPONDED AND CLEARED. SENIOR MANAGEMENT, CLAIMS (6A47), SYSTEM SAFETY, AND LMC NOTIFIED. SWITCHBACKS, LSGP^S, AND ADGP^S MADE. LINE DELAY: 00:26			