

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JULY 13, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,208	94.6%	27	38	37

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	24	19	-21%
CABLE CAR	27	27	0%
WOODS	154	180	17%
KIRKLAND	115	132	15%
FLYNN	103	111	8%
POTRERO 40'	49	64	31%
POTRERO 60'	40	38	-5%
PRESIDIO	123	132	7%
TOTAL	749	821	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	22	4	6	11	1
Flynn	204	31	9	9	13	0
Green	222	43	19	9	13	2
Kirkland	206	29	8	8	12	1
Potrero	223	42	16	16	8	2
Presidio	216	43	17	9	13	4
Woods	375	46	16	15	14	1
TOTAL	1,567	256	89	72	84	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:19 07/13/12	356	33	5403	STANYAN & HAYES (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	07:19	07:40
					INSP. B. LUM CLEARED. VIDEO*, S/S*, CLAIMS 6A42*. NO OP 799 VEH DELAY: 00:21		
09:16 07/13/12	570	8AX	6276	BAYSHORE & VISITATION (OB,DH)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	09:16	09:47
					INSP. J.WONG CLEARED. CLAIMS 6A42*, VIDEO*, S/S*. NO OP 799 VEH DELAY: 00:31		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:18 07/13/12	5	27	8154	ELLIS & LEAVENWORTH (IB)	FALL ON BOARD	10:18	11:39
			1240252	INSP. H. VONG CLEARED. SFPD 2T105, KING AMER. 5 TRNSP MALE TO ST. FRANCIS MED CTR. PEDESTRIAN RANS IN FRONT OF COACH CAUSING SUDDEN STOP. CITED BY SFPD. CASE #120551806. VIDEO*, CLAIMS 6A42*, S/S*. VEH DELAY: 01:21			
13:41 07/13/12	85	29	8453	KEITH STREET & FITZGERALD STREET (OB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	13:41	14:15
			1240287	INSP. JOMOC (1T63), SYSTEM SAFETY*, 6A42, VIDEO*, NO INJURIES, NO 799. VEH DELAY: 00:34			
15:57 07/13/12	163	44	8182	PORTOLA & WOODSIDE (IB)	FALL ON BOARD, AID REFUSED.	15:57	16:23
			1240295	INSP HENDERSON B, S/S*, VIDEO*, CLAIMS #6A45*. VEH DELAY: 00:26			
16:27 07/13/12	094	KT	1478	OCEAN AVENUE & PHELAN ST (IB)	LRV/AUTO ACCIDENT (MINOR) – NO INJURIES	16:27 16:27	16:42 16:42
			1240300	SENIOR STAFF/SYSTEM SAFETY; INSP H HENLEY & MRU 4S44 RESPONDED AND CLEARED. NO INJURIES; CLAIMS UNIT 6A45* VIDEO* LSGP/ADGP; 311 CENTER* AUTO REAR ENDED BY LRV. MINOR DAMAGE TO REAR END OF AUTO, NO DAMAGE TO LRV. NO INJURIES. VEH DELAY: 00:15 LINE DELAY: 00:15			
17:37 07/13/12	219	52	8506	BRAZIL & LISBON (IB)	VEHICLE ACCIDENT COACH / AUTO	17:37	18:35
			1240322	INSP B HENDERSON; SYSTEM SAFETY*, VIDEO*, CLAIMS 6-A-50*, NO INJURIES / NO 799 VEH DELAY: 00:58			
21:03 07/13/12	245	18	8166	19TH AVE. & BUCKINGHAM WAY (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	21:03	22:00
			1240344	INSP ALDANA T, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 00:57			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:36 07/13/12	132	M	1537	19TH AVENUE & WINSTON (IB)	LRV & AUTO ACCIDENT – NO INJURIES	21:36 21:36	21:59 21:59
			1240349	INSP.GONZALEZ CLEARED. NO INJURY. INSP.KINDSTEDT*, INSP.HENLEY*, INSP.GARCIA*, SYSTEM SAFETY* K.WONG, CLAIMS* 6-A-50, AND J.CASTILLO*. OPERATORS & PASSENGERS* NOTIFIED. SENIOR STAFF/SAFETY/RAILS UPAGED. NO POST-ACCIDENT 799 PER INSP.GONZALEZ. RUN 117/M/1410 REROUTED INBOUND VIA THE K-LINE. J.KELLY*, D.PUGLISI*, J.HALEY* MESSAGE. METRO DISPATCHER*. VEH DELAY: 00:23 LINE DELAY: 00:23			
22:09 07/13/12	109	J	1431	30TH STREET & DOLORES (IB)	LRV & AUTO ACCIDENT – NO INJURIES	22:09 22:09	22:34 22:34
			1240350	INSP.HENLEY CLEARED. NO INJURY. INSP.ARNOLD*, SYSTEM SAFETY* K.WONG, AND CLAIMS* 6-A-50. OPERATORS & PASSENGERS* NOTIFIED. SENIOR STAFF/SAFETY/RAILS UPAGED. NO POST-ACCIDENT 799 PER INSP.HENLEY. RUN 111/J/1439 REROUTED INBOUND VIA THE K-LINE. J.KELLY*, D.PUGLISI*, J.HALEY* MESSAGE. METRO DISPATCHER*. VEH DELAY: 00:25 LINE DELAY: 00:25			
23:14 07/13/12	109	J	1431	METRO TERMINAL (IB)	INSPECTOR INTERVIEW / LRV & AUTO ACCIDENT INC.#1240350	23:17	
			1240351	INSP.HENLEY CLEARED. NO INJURY. INSP.ARNOLD*, SYSTEM SAFETY* K.WONG, AND CLAIMS* 6-A-50. OPERATORS & PASSENGERS* NOTIFIED. SENIOR STAFF/SAFETY/RAILS UPAGED. NO POST-ACCIDENT 799 PER INSP.HENLEY. RUN 111/J/1439 REROUTED INBOUND VIA THE K-LINE. J.KELLY*, D.PUGLISI*, J.HALEY* MESSAGE. METRO DISPATCHER*. SI GREEN N/R [EOR 00:26] VEH DELAY: 01:09			

Line Delays > 20 Minutes

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5. NX Bus Express

Ridership	Counts
Morning	510
Afternoon	435
TOTAL	945

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%