

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Cristina Rubke | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, JULY 14, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>804</b>	<b>96.0%</b>	<b>15</b>	<b>17</b>	<b>57</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>106</b>	<b>68%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>84</b>	<b>180</b>	<b>114%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>132</b>	<b>120%</b>
<b>FLYNN</b>	<b>82</b>	<b>111</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>64</b>	<b>52%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>132</b>	<b>94%</b>
<b>TOTAL</b>	<b>487</b>	<b>816</b>	<b>68%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	94	14	4	3	5	2
Flynn	166	22	7	11	4	0
Green	144	26	11	8	7	0
Kirkland	121	16	2	8	4	2
Potrero	151	28	10	12	5	1
Presidio	147	29	16	9	4	0
Woods	196	25	11	13	1	0
<b>TOTAL</b>	<b>1,019</b>	<b>160</b>	<b>61</b>	<b>64</b>	<b>30</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:35 07/14/12	463	14	7123	SOUTH. VAN NESS & 16 TH ST. (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	00:35	01:54
			1240301	INSP MCDANIEL A, SFPD, S/S*, VIDEO*, CLAIMS #6A45 PAGED 3 TIMES NEVER RESPONDED, NO 799.,CASE #120.554.060 PD 3-D-16-E VEH DELAY: 01:19			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:08 07/14/12	26	48	8407	23RD STREET & POTRERO AVE (IB)	FALL ALIGHTING (INTERVIEW)	08:08	09:00
					1240381		
08:08 07/14/12	26	48	8407	23RD STREET & UTAH STREET (IB)	FALL ON BOARD	08:08	
					1240390		AID REFUSED, OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1240381
15:53 07/14/12	14	61	56	CALIFORNIA & GRANT (IB)	SLOT BLADE, NO INJURY.	15:53	16:09
					1240455		
16:10 07/14/12	514	38	6410	OFARRELL BETWEEN POWELL & STOCKTON (IB)	COACH / U-HAUL TRUCK ACCIDENT - NO INJURIES REPORTED	16:10	
					1240456		INSPECTOR E. DENNIS CLEARED, WOODS RCS 854 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO TRUCK, NO 799
19:08 07/14/12	514	38	6410	GEARY & ARGUELLO (OB)	FALL ALIGHTING - AID REFUSED	19:08	20:17
					1240487		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***