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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, JULY 16, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.1%	32	29	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	20	-17%
CABLE CAR	27	27	0%
WOODS	154	171	11%
KIRKLAND	115	129	12%
FLYNN	103	110	7%
POTRERO 40'	49	62	27%
POTRERO 60'	40	46	15%
PRESIDIO	123	132	7%
TOTAL	749	807	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	21	2	6	13	0
Flynn	207	41	10	8	19	4
Green	222	44	22	8	11	3
Kirkland	213	31	10	11	10	0
Potrero	218	44	23	11	9	1
Presidio	216	43	17	13	9	4
Woods	396	54	14	19	20	1
TOTAL	1,596	278	98	76	91	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
08:40 07/16/12	423	14L	6271	MISSION & SILVER (IB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	08:40	09:19	
			1240633	INSP J JIANG CLEARED. RCS 854 REPAIRED THE LEFT SIDE MIRROR OF COACH. RUN WAS SENT BACK IN SERVICE. NO OP 799. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A50*. VEH DELAY: 00:39				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:49 07/16/12	27	27	8418	JACKSON & HYDE (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN	11:49	12:33
					INSP H VONG CLEARED. MINOR DAMAGE TO THE LEFT SIDE OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A50*. VEH DELAY: 00:44		
14:14 07/16/12	475	8X	6411	3RD ST. & HOWARD (IB)	DIRTY COACH	14:14	15:00
					INSP STANTON R, SFPD #9B10, CASE #120560891,. SI FLYNN 6267 @15:38 VEH DELAY: 01:24		
					MEDIC 9; SFPD 3H1C; INSP HENLEY		
18:12 07/16/12	101	30	5576	TOWNSEND & 4TH ST. (OB)	NON INJURY MUNI ACCIDENT, COACH / COACH, (91-45-5617).	18:12	19:25
					INSP PORTER M, INSP FONG D TRANSPORT RESCUE OPERATOR, DISP*, S/S*, CLAIMS #6A42*, VIDEO*, 4M3*, PUGLISI D*, 799, 91-45-5617 TOWED IN DUE TO BROKEN POLE. SI PRESIDIO N/R [EOR 19:06] VEH DELAY: 00:54		
19:56 07/16/12				POTRERO TIRE SHOP	TOOLS STOLEN, INTERVIEW.	19:56	20:59
					INSP MCDANIEL M, SFPD. VEH DELAY: 01:03		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:27 07/16/12	305	49	7125	VAN NESS & HAYES (OB)	NON-MUNI ACCIDENT BLOCKING	06:27	06:58
			1240631	SFFD; SFPD CLEARED. INSP Y CHAN; MGR M ESPINOZA RESP. FROM 0642 HRS TO 0658 HRS, 49-LINE SWITCHED BACK AT MISSION & 11TH ST IB TO OB. VEH DELAY: 00:31 LINE DELAY: 00:31		06:27	06:58
06:42 07/16/12	007	N	1453	DUBOCE & CHURCH (IB,OB)	BLOCK BY PROTESTERS	06:42	07:35
			1240632	[LRV2=1539]OPERATOR*.INSP.^S G.PINTO,R.GUZMAN.R.DONALDSON,C.DEBONO & 4-M-2 RESPOND TO BLOCKAGE BY PROTESTERS AT THE INTERSECTION OF DUBOCE AND CHURCH.R/50/N/15101528 BLOCK BEHIND RUN 7/N .J-LINE SB IB TO OB AT CHURCH AND MARKET.N-LINE SB IB TO OB AT FILMORE.4 SHUTTLES DISPATCH.311*,J.KELLY*,D.PUGLISI*,P.ROSE*,M.ESPINOZA*,J.STUART*,LMC*.J-LINE CLEARED AT 0746 HRS. N-JUDAH CLEARED AT 0735 HRS.F-LINE ROLLING DELAY NO SWITCHBACK VEH DELAY: 00:53 LINE DELAY: 00:53		06:42	07:35
09:30 07/16/12	017	61	0059	CALIFORNIA & DRUMM (OB)	OPERATOR FELT ROUGH SPLICE THROUGH GRIP	09:45	10:15
			1240242	INSP C. ALLEN (8T43A), CABLE MACHINERY RESPONDED, MGR D. PUGLISI, 311*, VEH DELAY: 00:30 LINE DELAY: 00:30		09:45	10:15
09:35 07/16/12		19		CONNECTICUT & WISCONSIN (IB)	SFPD BLOCKING	09:35	12:06
			1240243	INSP B LIANG RESP. SFPD CLEARED. REROUTE FOR THE IB 19-LINE. TWO STOPS MISSED. MGR M ESPINOZA*. LINE DELAY: 02:31		09:35	12:06
11:43 07/16/12			162	46TH.AVE. & WAWONA (IB)	NO POWER	11:43	12:41
			1240668	INSP.F.CADELINA,MRU 4-S-24 & PCCC SHOP RESPOND.L-LINES SWITCHBACK AT TARAVAL AND 46TH.SHUTTLES DISPATCH.INSP.D.CASTRO*,311*.USED RESCUE RUN/CAR 95/L/1439 TO DEAD TOW 162,AT 1337 HRS.162 BACK IN THE HOUSE SI GREEN VEH DELAY: 00:58 LINE DELAY: 00:58		11:43	12:41

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:19 07/16/12	153	F	1052	MARKET & STEUART (IB,OB)	BLOCKED BY DISABLED TROLLEY COACH (POLE STUCK IN OVERHEAD WIRES)	16:19	16:41
				1240722	4S46, INSP WILLIAMS; OVERLINE 817 VEH DELAY: 00:22 LINE DELAY: 00:22		
18:01 07/16/12	181	F	1061	MARKET & 2ND (OB)	BRAKES	18:01	18:24
				1240752	4S44 AND 4S46; INSP WILLIAMS; PCC SHOP SI MINT YARD, THEN TO GREEN N/R [EOR 20:19] VEH DELAY: 02:18 LINE DELAY: 00:23	18:01	18:24
22:24 07/16/12	124	KT	1426	KING & 2ND STREET (IB)	NO BRAKE RELEASE	22:24	
				1240696	MRU 4S30 & INSP.KINDSTEDT CLEARED. UNCOUPLED RUN 113/N/1525-1409 AND USED AS RESCUE TRAIN TO MME. OPERATORS & PASSENGERS NOTIFIED. 311 CALL CENTER*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST 1525 @23:23 VEH DELAY: 00:59 LINE DELAY: 00:25	22:24	22:49
22:33 07/16/12	113	N	1525	KING & 2ND STREET (IB)	RESCUE TRAIN FOR RUN 124/KT/1426 WITH NO BRAKE RELEASE	22:35	22:49
				1240697	[LRV2=1409]MRU 4S30 & INSP.KINDSTEDT CLEARED. UNCOUPLED RUN 113/N/1525-1409 AND USED 1525 AS RESCUE TRAIN TO THE MME. OPERATORS & PASSENGERS NOTIFIED. 311 CALL CENTER* SENIOR STAFF/SAFETY/RAILS* UPAGED. INSP.HENLEY*. VEH DELAY: 00:14 LINE DELAY: 00:25	22:24	22:49