

Edwin M. Lee | Mayor
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 Malcolm Heinicke | Director
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 Joél Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, JULY 21, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	796	91.5%	38	30	61

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	95	51%
F LINE	24	25	4%
CABLE CAR	25	30	20%
WOODS	84	177	111%
KIRKLAND	60	126	110%
FLYNN	82	109	33%
POTRERO 40'	42	61	45%
POTRERO 60'	39	40	3%
PRESIDIO	68	136	100%
TOTAL	487	799	64%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	92	18	8	3	7	0
Flynn	171	23	7	11	5	0
Green	136	27	12	8	7	0
Kirkland	122	21	11	6	3	1
Potrero	154	33	14	11	7	1
Presidio	147	33	15	9	8	1
Woods	199	26	14	8	3	1
TOTAL	1,021	181	81	56	40	4

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:47 07/21/12	563	N	8215	14TH STREET & MARKET (OB)	SFPD REQUEST	00:07	01:12
			1241434	INSP. ALDANA, SFPD 9-E-1 CLEARED, 1-ARREST / PUBLIC INTOXICATION / VANDALISM (NO.2 REAR DOOR PANEL) VEH DELAY: 01:05			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:47 07/21/12	162	F	1010	BEACH & JONES (OB)	ACCIDENT PCC AND AUTO	10:11	10:27
			1241455	NO INJURIES. INSPECTOR HAYNES (4C55), MRU UNIT 4S48, AND SFPD RESPONDED. SENIOR STAFF, SYSTEM SAFETY, AND CLAIMS (6A46) NOTIFIED. LSGP^S AND ADGP^S MADE. SWITCHBACKS AT PIER 39 ENACTED. 2 SHUTTLES USED BETWEEN BEACH/JONES AND THE FERRY. VEH DELAY: 00:16 LINE DELAY: 00:16		10:11	10:27
19:58 07/21/12	175	31	5553	TURK & LARKIN (OB)	SFPD REQUESTED TO STOP COACH.	19:58	20:05
			1241528	OPERATOR CLEARED VEH DELAY: 00:07			
20:57 07/21/12				MISSION & RICHLAND (IB)	SFPD ACTIVITY	20:57	22:59
			1241542	INSP. A. MC DANIEL (1T63) RESPONDED CLEARED BEFORE ARRIVAL VEH DELAY: 02:02			
21:57 07/21/12	180	31	5579	MARKET & POWELL (OB)	PERSONAL INJURY (WHEELCHAIR LIFT)	21:57	23:28
			1241559	INSP. T. ALDANA, SFFD ENG. 01, KING AMERICAN 04 TRANSPORTED FEMALE PATRON TO CALIFORNIA PACIFIC HOSP. (R-FOOT PAIN), SYSTEM SAFETY* (VOICE MAIL), VIDEO* SI PRESIDIO (RESCUE OPERATOR) N/R [EOR 01:46] VEH DELAY: 03:49			
23:38 07/21/12	465	24	5423	3RD STREET & PALOU (OB)	RENDERING AID	23:38	00:20
			1241569	INSP.A. VELACRUZ, SFPD 3-C-13-D, MEDIC 82 CLEARED, AID REFUSED, VIDEO*, BLEEDING PATRON WALKED UP TO COACH AND REQUESTED AN INSPECTOR. VEH DELAY: 00:42			
23:47 07/21/12	42	60	5	POWELL & ELLIS (OB)	NON- INJURY ACCIDENT / CABLE CAR AND SFPD	23:47	00:32
			1241558	INSP. C. SOLINGER (1T68) RESPONDED, SFPD UNIT #3JHE, CASE # 120-577-153, S/S* VIA VOICEMAIL. SFPD BACKED INTO CABLE CAR. VEH DELAY: 00:45			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:47 07/21/12	11	L	1474	TARAVAL & SUNSET (OB)	NON MUNI ACCIDENT ON TRACKWAY	10:47 10:47	11:30 11:30
			1241456	INSPECTOR CADELINA (4T41) AND SFPD RESPONDED. SENIOR STAFF NOTIFIED. SWITCHBACKS AT TARAVAL AND SUNSET ENACTED. 2 SHUTTLES USED BETWEEN TARAVAL/SUNSET AND 46TH/WAWONA. VEH DELAY: 00:43 LINE DELAY: 00:43			