

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, JULY 22, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

|                    | SCHEDULED  | PULLED OUT<br>IN SERVICE | OPEN      |           | WORKED<br>ON DAY OFF |
|--------------------|------------|--------------------------|-----------|-----------|----------------------|
|                    |            |                          | AM        | PM        |                      |
| <b>SYSTEM WIDE</b> | <b>778</b> | <b>94.0%</b>             | <b>28</b> | <b>19</b> | <b>60</b>            |

**2. VEHICLES AVAILABILITY**

|                    | SCHEDULED<br>DEMAND | AVAILABLE  | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| <b>LRV</b>         | <b>63</b>           | <b>92</b>  | <b>46%</b>  |
| <b>F LINE</b>      | <b>24</b>           | <b>21</b>  | <b>-13%</b> |
| <b>CABLE CAR</b>   | <b>25</b>           | <b>30</b>  | <b>20%</b>  |
| <b>WOODS</b>       | <b>84</b>           | <b>177</b> | <b>111%</b> |
| <b>KIRKLAND</b>    | <b>60</b>           | <b>126</b> | <b>110%</b> |
| <b>FLYNN</b>       | <b>82</b>           | <b>109</b> | <b>33%</b>  |
| <b>POTRERO 40'</b> | <b>42</b>           | <b>61</b>  | <b>45%</b>  |
| <b>POTRERO 60'</b> | <b>39</b>           | <b>40</b>  | <b>3%</b>   |
| <b>PRESIDIO</b>    | <b>68</b>           | <b>136</b> | <b>100%</b> |
| <b>TOTAL</b>       | <b>487</b>          | <b>792</b> | <b>63%</b>  |



### 3. OPERATORS' ABSENTEEISM

|              | Scheduled WF | Total Unavailable | Sick      | Vacation  | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car    | 91           | 19                | 5         | 4         | 10              | 0             |
| Flynn        | 162          | 24                | 8         | 10        | 6               | 0             |
| Green        | 117          | 24                | 13        | 5         | 6               | 0             |
| Kirkland     | 128          | 16                | 9         | 4         | 3               | 0             |
| Potrero      | 144          | 31                | 15        | 8         | 7               | 1             |
| Presidio     | 146          | 28                | 12        | 8         | 7               | 1             |
| Woods        | 210          | 32                | 17        | 11        | 2               | 2             |
| <b>TOTAL</b> | <b>998</b>   | <b>174</b>        | <b>79</b> | <b>50</b> | <b>41</b>       | <b>4</b>      |

### 4. ACCIDENTS & DELAYS

#### Accidents

| Time Date         | Run | Line | Vehicle # | Location   | Nature of Occurrence                           | Delay |       |
|-------------------|-----|------|-----------|--|--|-------|-------|
|                   |     |      |           |  | Action Taken                                   | Start | End   |
| 13:16<br>07/22/12 | 510 | 71   | 6225      | FREDRICK & STANYAN (OB)  | ACCIDENT COACH & AUTO, NO INJURIES, HIT & RUN. | 13:16 | 13:52 |
|                   |     |      | 1241596   | INSP J GIANG CLEARED. NO DAMAGE TO COACH. NO OP 799. VIDEO*. SYSTEM SAFETY*. CLAIMS*. VEH DELAY: 00:36 |  |       |       |

| Time Date         | Run | Line | Vehicle #      | Location   | Nature of Occurrence                                       | Delay          |       |
|-------------------|-----|------|----------------|--|--|----------------|-------|
|                   |     |      |                |  | Action Taken   | Start          | End   |
| 14:10<br>07/22/12 | 32  | N    | 1505           | KING & 3RD (IB)  | ACCIDENT LRV AND AUTO – NO INJUREIS                        | 14:10<br>14:10 | 14:29 |
|                   |     |      | <b>1241645</b> | [LRV2=1528]NO INJURIES. INSPECTOR KINDSTEDT (4C53), MRU UNIT 4S30, AND SFPD RESPONDED. 2 SHUTTLES USED. SWITCHBACKS ENACTED EMBARCADERO AND FOLSOM INBOUND TO OUTBOUND. SI MUNI METRO EAST N/R [EOR 15:38] <b>VEH DELAY: 01:28 LINE DELAY: 00:19</b>                           |  |                |       |
| 16:11<br>07/22/12 | 436 | 38   | 6405           | GEARY & 17TH AVENUE (IB)   | COACH / AUTO / PARKED AUTO ACCIDENT - NO INJURIES REPORTED | 16:11          | 17:10 |
|                   |     |      | <b>1241646</b> | INSPECTOR T. ALDANA CLEARED, VIDEO*, SYSTEM SAFETY (VOICE - VOICE MAIL FULL)*, CLAIMS (6A46) (VOICE)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, MODERATE DAMAGE TO PARKED AUTO, NO 799, RELIEF TO PULL-OUT, END OF RUN SI FLYNN N/R [EOR 16:46] <b>VEH DELAY: 00:35</b> |  |                |       |

### Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay |     |
|-----------|-----|------|-----------|----------|----------------------|-------|-----|
|           |     |      |           |          | Action Taken         | Start | End |

***There were no delays over 20 minutes.***