

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Cristina Rubke | Director
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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, JULY 23, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.2%	36	24	46

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	23	-4%
CABLE CAR	27	27	0%
WOODS	154	171	11%
KIRKLAND	115	126	10%
FLYNN	103	109	6%
POTRERO 40'	49	55	12%
POTRERO 60'	40	45	13%
PRESIDIO	123	132	7%
TOTAL	749	795	6%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	29	3	11	15	0
Flynn	209	39	11	10	17	1
Green	222	44	24	8	9	3
Kirkland	214	34	9	10	14	1
Potrero	213	40	15	12	12	1
Presidio	214	39	13	13	12	1
Woods	387	62	23	18	20	1
TOTAL	1,583	287	98	82	99	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
07:35 07/23/12	416	8X	6225	5TH STREET & HARRISON (OB)	ACCIDENT (COACH & AUTO) NO INJURIES	07:35	08:23	
			1241729	INSP Y. CHAN (1T61A) RESPONDED, AUTO REAR ENDED COACH, NO DAMAGE TO COACH OR AUTO, SYS/SAFETY*, CLAIMS 6A01*, VIDEO*, MGR M. ESPINOSA (1M1)*, NO 799, VEH DELAY: 00:48				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:41 07/23/12	96	27	8195	5TH STREET BETWEEN FOLSOM & HARRISON (OB)	ACCIDENT (COACH & AUTO) NO INJURIES	07:41	08:08
				1241696	INSP Y. CHAN (1T61A) RESPONDED, WHITE P/U TRUCK MADE CONTACT WITH COACH, NO DAMAGE TO COACH, TRUCK LEFT SCENE, SYS/SAFETY*, CLAIMS 6A01*, VIDEO*, MGR M. ESPINOSA (1M1)*, NO 799, VEH DELAY: 00:27		
07:45 07/23/12	642	47	8038	VAN NESS & BROADWAY (IB)	ACCIDENT (COACH & AUTO) NO INJURIES	07:45	08:31
				1241617	INSP E. MORRIS (1T66) RESPONDED, AUTO REAR ENDED COACH, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, SYS/SAFETY*, CLAIMS 6A01*, NO VIDEO ON COACH, NO 799, VEH DELAY: 00:46		
08:16 07/23/12	42	1	5511	CALIFORNIA & PRESIDIO (IB)	FALL ALIGHTING (AID REFUSED)	08:16	08:46
				1241726	INSP L. WILSON (1T62A) RESPONDED VEH DELAY: 00:30		
09:26 07/23/12	011	799	2818	IOWA BETWEEN 23RD STREET & 22ND STREET (PO)	ACCIDENT (COACH / AUTO), NO INJURIES	09:26	10:18
				1241734	INSP MORINA, A (1T63) RESP. NO INJURY, NO 799, MINOR DAMAGE TO LEFT REAR OF COACH. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A01*, NO CONTACT WITH TRAINING DEPT. VEH DELAY: 00:52		
15:47 07/23/12	77	N	1431	EMBARCADERO (OB)	OPERATOR MADE EMERGENCY STOP, PATRON DOG RAN ON TRAIN	15:43 15:43	15:47 15:47
				1241761	[LRV2=1446]NO INJURY VEH DELAY: 00:04 LINE DELAY: 00:04		
15:56 07/23/12	88	30	5489	STOCKTON STREET & SUTTER STREET (IB)	ACCIDENT, COACH AND PARKED AUTO (INTERVIEW)	16:18	16:40
				1241772	INSP. MORRIS (1T66), MGR. ANDREWS (4M3)*, SYSTEM SAFETY*, VIDEO*, 6A48*, NOTE: SEE ORIGINAL TAG #1241773 VEH DELAY: 00:22		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:14 07/23/12	373	22	5448	FILLMORE STREET & BAY STREET (OB)	ALLEGED BICYCLE THEFT (INTERVIEW)	16:25	17:05
			1241779	INSP. MORRIS (1T66), SFPD UNIT #E12D, CASE #120581217, SYSTEM SAFETY*, VIDEO*, 6A48*, NOTE: SEE ORIGINAL TAG #1241778 VEH DELAY: 00:40			
18:47 07/23/12	449	14	7049	MISSION STREET & 5TH STREET (OB)	ACCIDENT, COACH AND AUTO	18:47	19:07
			1241811	INSP. BANIAS (1T61), MGR. ANDREWS (4M3)*, 6A48*, SYSTEM SAFETY*, VIDEO*, MINOR DAMAGE TO AUTO AND COACH, NO 799 VEH DELAY: 00:20			
20:59 07/23/12	212	66	8525	NORIEGA & 16TH AVENUE (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	20:59	21:45
			1241831	INSPECTOR D. LEE CLEARED, VIDEO*, SYSTEM SAFETY (VOICE - VOICE MAIL FULL)*, CLAIMS (6A48)* VEH DELAY: 00:46			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:22 07/23/12	58	KT	1550	CHANNEL & 4TH ST (OB)	NO POWER	14:22	14:54
			1241767	RESCUE TRAIN 42/KT/1528, 4S30, 4S35, INSP D. KINDSTEDT, METRO SHOP*, LMC ROUTE CHANGE: 63/M/1402 TO KT OUTBOUND AT EMBARCADERO, 56/L/1481 TO KT OUTBOUND AT EMBARCADERO, NO EQUIPMENT, LSGP*, ADGP* SI METRO EAST N/R [EOR 17:07] VEH DELAY: 02:45 LINE DELAY: 00:32		14:22	14:54