

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Cristina Rubke | Director
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JUNE 29, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	94.9%	26	38	39

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	24	24	0%
CABLE CAR	27	28	4%
WOODS	154	176	14%
KIRKLAND	115	132	15%
FLYNN	103	109	6%
POTRERO 40'	49	65	33%
POTRERO 60'	40	42	5%
PRESIDIO	123	140	14%
TOTAL	749	835	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	127	32	8	11	11	2
Flynn	208	47	15	14	16	2
Green	217	39	15	15	9	0
Kirkland	204	36	16	12	8	0
Potrero	233	44	18	17	8	1
Presidio	216	32	10	12	10	0
Woods	387	57	23	13	19	2
TOTAL	1,592	287	105	94	81	7

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:20 06/29/12	242	91	8425	19TH AVENUE & HOLLOWAY (OB)	SFPD REQUEST	03:20	03:36
		1238137		OPERATOR CLEARED	VEH DELAY: 00:16		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:07 06/29/12	444	14L	6225	MISSION ST & LOWELL (IB)	COACH & AUTO, ACCIDENT, AUTO CONTACTED RIGHT REAR END OF COACH – NO INJURIES.	07:07	07:56
				1238184	INSP (1T67) R JONES, NO INJURIES REPORTED, MAJOR DAMAGE TO AUTO, SYSTEM SAFETY*, CLAIMS(6A45)*, NO 799, VIDEO PULL * VEH DELAY: 00:49		
09:56 06/29/12	35	44	8172	CLEMENT & 10TH AVENUE (IB)	ACCIDENT (COACH / AUTO) NO INJURIES	09:56	
				1238223	SEE INTERVIEW TAG #1238225		
09:56 06/29/12	35	44	8172	CALIFORNIA & 7TH AVENUE (OB)	INTERVIEW	10:20	10:44
				1238225	INSP Y. CHAN (1T64A) RESPONDED, ELDERLY MALE BACKED AUTO INTO COACH, S/SAFETY* CLAIMS (6A45)* VIDEO*, NO INJURIES, NO 799 VEH DELAY: 00:24		
12:35 06/29/12	637	28	8337	19TH AVENUE & ORTEGA (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	12:35	13:43
				1238173	INSPECTOR R. JONES CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799 VEH DELAY: 01:08		
13:28 06/29/12	138	29	8438	19TH AVENUE & HOLLOWAY (OB)	RIGHT REAR OUTER TIRE FLAT, INSPECTOR S. WONG FOUND FRESH DAMAGE TO TIRE RIM	13:28	14:43
				1238233	INSPECTOR S. WONG CLEARED, WOODS DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, OPERATOR WAS INSTRUCTED BY INSPECTOR S. WONG TO SEE WOODS DISPATCHER TO FILL OUT ACCIDENT REPORT SI WOODS N/R VEH DELAY: 01:15		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:53 06/29/12	873	47	8013	VAN NESS AVENUE & MCALLISTER (OB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	17:53	19:03
			1238259	INSPECTOR C. SOLINGER CLEARED, SFPD UNIT #E6D - CAD #2650 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO TRUCK, NO 799 VEH DELAY: 01:10			
17:55 06/29/12				POTRERO DISPATCHER (PI)	OPERATOR	17:55	19:28
			1238273	INSPECTOR A. GEETER CLEARED, SFPD MEDIC #2 RESPONDED, OPERATOR TRANSPORTED TO ST. FRANCIS HOSPITAL, SEE OCC #1238255, SEE OCC #1238274 VEH DELAY: 01:33			
18:59 06/29/12	537	38	6212	MARKET & NEW MONTGOMERY (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	18:59	20:34
			1238260	INSPECTOR J. FLORES CLEARED, INSPECTOR A. MCDANIEL RESPONDED, INSPECTOR T. ESPINOZA RESPONDED, RESCUE OPERATOR # RESPONDED, FLYNN DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO #1, DISABLING DAMAGE TO AUTO #2, OPERATOR 799 SI FLYNN N/R [EOR 00:41] VEH DELAY: 05:42			
19:32 06/29/12				ST. FRANCIS HOSPITAL	REQUEST SUPERVISOR TO TRANSPORT OPERATOR BACK TO POTRERO DIVISION	19:32	20:30
			1238274	INSPECTOR A. GEETER CLEARED, POTRERO DISPATCHER*, PRE-EXISTING BACK INJURY NOT MUNI RELATED, SEE OCC #1238255, SEE OCC #1238273 VEH DELAY: 00:58			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:55 06/29/12	175	F	1077	MARKET & 2ND ST. (IB)	BLOCKED BY A DISABLED AUTO ON TRACKS	19:55 19:55	20:37 20:37
			1238329	MGR. J. CASTILLO, R. MCCRAY, K. WILLIAMS, SWITCHBACK OB TO IB AT THE FERRY AND IB TO OB AT 11TH ST. & MARKET, 1 MOTOR COACH SHUTTLE, 311 CENTER* VEH DELAY: 00:42 LINE DELAY: 00:42			

5. NX Bus Express

Ridership	Counts
Morning	800
Afternoon	425
TOTAL	1,225

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%