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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, OCTOBER 1, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.5%	11	20	19

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	25	4%
CABLE CAR	27	28	4%
WOODS	154	184	19%
KIRKLAND	113	131	16%
FLYNN	110	109	-1%
POTRERO 40'	49	50	2%
POTRERO 60'	42	44	5%
PRESIDIO	121	132	9%
TOTAL	754	814	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	21	1	8	12	0
Flynn	204	31	12	7	11	1
Green	223	39	17	14	5	3
Kirkland	204	37	12	11	14	0
Potrero	222	35	12	12	7	4
Presidio	203	31	12	11	6	2
Woods	365	44	13	12	15	4
TOTAL	1,543	238	79	75	70	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:44 10/01/12	139	44	8105	FOREST HILL STATION (IB)	SFPD ACTIVITY	08:44	08:51
				INSP. M FONG RESPONDED VEH DELAY: 00:07			
08:59 10/01/12	27	44	8432	PALOU & KEITH (IB)	NON-INJURY ACCIDENT (COACH & TRUCK HIT & RUN)	08:59	09:00
				SYSTEM SAFETY*, CLAIMS 6A-42*, VIDEO*, NO INJURIES, MINOR DAMAGE TO COACHES DRIVERS SIDE MIRROR VEH DELAY: 00:01			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:58 10/01/12	382	14	2835	STEUART & MISSION (OB)	OPERATOR	09:58	11:37
			1252666	INSP. J. CLARK, KING AMERICAN MEDIC 10 TRANSPORTED THE OPERATOR TO KAISER HOSP. SF. RESCUE OPERATOR ID 3266 PULLED THE COACH INTO WOODS DIVISION, MARY TRAVIS-ALLEN*, C. CHAMBERS*, D. PUGLISI*, WORKERS COMP.*, TWU 250-A*, DISP.*, VIDEO* SI POTRERO N/R [EOR 12:13] VEH DELAY: 02:15			
11:15 10/01/12				PRESIDIO DIVISION	OPERATOR INTERVIEW	11:15	
			1252383	INSP. A. CHAU, CLEARED, ALLEGED ACCIDENT (MUNI & OPERATOR SHANITA ANDERSON'S PRIVATE VEHICLE) ON 09/27/12, CLAIMS 6A-42*, NO REPORTED INJURIES,			
13:44 10/01/12	79	9	8106	POTRERO & 22ND STREET (IB)	WHEELCHAIR LIFT WONT STOW	13:44	15:07
			1252716	INSP. DENNIS (UNIT #2) RESPONDED, FIRE # 7 RESPONDED, SFPD UNIT 3D61 CLEARED. VEH DELAY: 01:23			
14:49 10/01/12	132	1	5540	CLAY & POWELL (IB)	ACCIDENT, COACH & AUTO – NO INJURIES	14:49	16:35
			1252723	INSP. J. GIANG, NO INJURIES, NO (799), MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, CLAIMS 6A-50*, VIDEO* VEH DELAY: 01:46			
15:00 10/01/12	105	N	1453	SAN JOSE & SANTA ROSA (IB)	ACCIDENT LRV AND AUTO	15:00 15:00	15:29 15:29
			1252658	[LRV2=1480]INSPECTOR CHAVEZ (4T33) AND MRU 4S49 RESPONDED. SENIOR STAFF NOTIFIED. 93 M 1451 ROUTE CHANGED FROM EML OUTBOUND AS A ^M^. FOLLOWER WAS 37 M 1509 WITHIN 5 MINUTES TO PICK UP PASSENGERS. VEH DELAY: 00:29 LINE DELAY: 00:29			
19:10 10/01/12	462	49	7009	MISSION & CORTLAND (IB)	FALL ON BOARD	19:10	20:00
			1252791	INSP R. MUNIZ RESP MEDIC # 29 RESP TREAT / RELEASE VIDEO* CLAIMS 6A50* VEH DELAY: 00:50			
19:59 10/01/12	720	12	8314	24TH STREET & VALENCIA (OB)	VEHICLE ACCIDENT COACH / AUTO (HIT / RUN) – NO INJURIES	19:59	20:40
			1252793	INSP A. ESCOBAR RESP CLAIMS 6A50* VIDEO* S/SAFETY* NO INJURIES REPORTED AT SCENE NO 799 (DNMC) VEH DELAY: 00:41			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:52 10/01/12	113	J	1494	SAN JOSE AVE. BETWEEN RANDALL & GLEN PARK STATION (OB,PI)	BLOCKED / AUTO ON TRACKWAY	00:52	02:03
			1252367	SFPD CAD#109. INSP.DONALDSON, MRU 4S37 AND TRACK DEPT.#022 CLEARED. STATIONARY ENGINEER 2W5. METRO DISPATCHER*, PCC SHOP*, D.PUGLISI*, D.HILL*, CLAIMS* 6-A-42, SENIOR STAFF/SAFETY/RAILS* UPAGED. N-LINE OPERATORS NOTIFIED AND REROUTED OVER THE K-LINE VIA THE SUBWAY. J-LINE REVERSED RUN TO CHURCH & DAY TO SWITCH BACK AND ALSO ROUTED TO DUBOCE AND OVER THE K-LINE. VEH DELAY: 01:11 LINE DELAY: 01:34			
01:00 10/01/12	124	J	1468	SAN JOSE AVE. & RANDALL (OB,PI)	BLOCKED / AUTO ON TRACKWAY	01:00	01:25
			1252368	SFPD CAD#109. INSP.DONALDSON, MRU 4S37 AND TRACK DEPT.#022 CLEARED. STATIONARY ENGINEER 2W5. METRO DISPATCHER*, PCC SHOP*, D.PUGLISI*, D.HILL*, CLAIMS* 6-A-42, SENIOR STAFF/SAFETY/RAILS* UPAGED. N-LINE OPERATORS NOTIFIED AND REROUTED OVER THE K-LINE VIA THE SUBWAY. J-LINE REVERSED RUN TO CHURCH & DAY TO SWITCH BACK AND ALSO ROUTED TO DUBOCE AND OVER THE K-LINE. VEH DELAY: 00:25 LINE DELAY: 01:34			
13:31 10/01/12	169	F	1060	MARKET & DRUMM (OB)	DOORS AND PROPULSION	13:31	13:55
			1252702	159 F 1074 USED AS THE RESCUE CAR. INSPECTOR PINTO (4T55), MRU 4S39, 4S35, AND PCC SHOP RESPONDED. PCC SHOP REPAIRED. SI FERRY 1074 @16:08 VEH DELAY: 02:37 LINE DELAY: 00:24			
15:00 10/01/12	105	N	1453	SAN JOSE & SANTA ROSA (IB)	ACCIDENT LRV AND AUTO	15:00	15:29
			1252658	[LRV2=1480]INSPECTOR CHAVEZ (4T33) AND MRU 4S49 RESPONDED. SENIOR STAFF NOTIFIED. 93 M 1451 ROUTE CHANGED FROM EML OUTBOUND AS A ^M^. FOLLOWER WAS 37 M 1509 WITHIN 5 MINUTES TO PICK UP PASSENGERS. VEH DELAY: 00:29 LINE DELAY: 00:29			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:47 10/01/12	066	M	1400	BROAD ST & PLYMOUTH ST (OB)	SFPD ACTIVITY BLOCKING	16:47 16:47	18:52 18:52
			1252794	M-LINE REROUTE INBOUND & OUTBOUND OVER KT-LINE, INSP MJ STALION ASSISTED CLEARING BLOCKED CARS & INFORMING PASSENGERS ALONG 19TH AVE PLATFORMS, MOTOR COACH SHUTTLES USED FOR BUS BRIDGE FROM WESTPORTAL STATION TO BALBOA PARK, OTHER SERVICE ADJUSTMENTS MADE OUTBOUND FROM EMBARCADERO STATION, LSGP* OPERATORS, INSP C GONZALEZ*, 3118, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 02:05 LINE DELAY: 02:05			
23:25 10/01/12	120	J	1460	CHURCH & 20TH STREET (OB)	NO PROPULSION	23:25 23:25	00:46 00:46
			1252771	RUN 109/J/1471 NOTIFIED TO S/B AT CHURCH & 22ND STREET AND REVERSE RUN TO RESCUE DISABLED TRAIN. NO MRU AVAILABLE. METRO SHOP RESPONDED AND REQUIRED A SECOND RESCUE TRAIN. INSP.HENLEY*, INSP.KINDSTEDT*. D.PUGLISI*, M.ELLIS*, LMC*, STATION AGENTS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. RUN 532/38/5242 USED AS SHUTTLE ON THE J-LINE. METRO SHOP PULLED OUT CAR #1533 AND TOWED IN AS A THREE CAR TRAIN. SI GREEN N/R [EOR 01:06] VEH DELAY: 01:41 LINE DELAY: 01:21			
23:31 10/01/12	177	F	1074	CHURCH & 20TH STREET (OB,PI)	BLOCKED BY DISABLED CAR#1460	23:31 23:25	00:46 00:46
			1252773	RUN 109/J/1471 NOTIFIED TO S/B AT CHURCH & 22ND STREET AND REVERSE RUN TO RESCUE DISABLED TRAIN. NO MRU AVAILABLE. METRO SHOP RESPONDED AND REQUIRED A SECOND RESCUE TRAIN. INSP.HENLEY*, INSP.KINDSTEDT*. D.PUGLISI*, M.ELLIS*, LMC*, STATION AGENTS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. RUN 532/38/5242 USED AS SHUTTLE ON THE J-LINE. METRO SHOP PULLED OUT CAR #1533 AND TOWED IN AS A THREE CAR TRAIN.N/R [EOR 23:53] VEH DELAY: 00:22 LINE DELAY: 01:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:33 10/01/12	109	J	1471	CHURCH & 20TH STREET (IB)	RESCUE TRAIN FOR DISABLED CAR#1460	23:33 23:25	00:46 00:46
			1252772	RUN 109/J/1471 NOTIFIED TO S/B AT CHURCH & 22ND STREET AND REVERSE RUN TO RESCUE DISABLED TRAIN. NO MRU AVAILABLE. METRO SHOP RESPONDED AND REQUIRED A SECOND RESCUE TRAIN. INSP.HENLEY*, INSP.KINDSTEDT*. D.PUGLISI*, M.ELLIS*, LMC*, STATION AGENTS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. RUN 532/38/5242 USED AS SHUTTLE ON THE J-LINE. METRO SHOP PULLED OUT CAR #1533 AND TOWED IN AS A THREE CAR TRAIN. SI GREEN N/R [EOR 00:26] VEH DELAY: 00:53 LINE DELAY: 01:21			
23:52 10/01/12	129	J	1511	CHURCH & 19TH STREET (OB)	BLOCKED BY DISABLED CAR#1460	23:52 23:25	00:46 00:46
			1252774	RUN 109/J/1471 NOTIFIED TO S/B AT CHURCH & 22ND STREET AND REVERSE RUN TO RESCUE DISABLED TRAIN. NO MRU AVAILABLE. METRO SHOP RESPONDED AND REQUIRED A SECOND RESCUE TRAIN. INSP.HENLEY*, INSP.KINDSTEDT*. D.PUGLISI*, M.ELLIS*, LMC*, STATION AGENTS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. RUN 532/38/5242 USED AS SHUTTLE ON THE J-LINE. METRO SHOP PULLED OUT CAR #1533 AND TOWED IN AS A THREE CAR TRAIN.N/R [EOR 01:26] VEH DELAY: 01:34 LINE DELAY: 01:21			

