

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, OCTOBER 10, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	98.1%	12	12	28

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	33	38%
CABLE CAR	27	29	7%
WOODS	154	191	24%
KIRKLAND	113	132	17%
FLYNN	110	108	-2%
POTRERO 40'	49	50	2%
POTRERO 60'	42	49	17%
PRESIDIO	121	142	17%
TOTAL	754	845	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	27	6	6	14	1
Flynn	200	27	8	6	13	0
Green	223	36	18	9	7	2
Kirkland	206	40	16	10	14	0
Potrero	212	31	10	7	9	5
Presidio	205	28	13	5	9	1
Woods	361	42	12	12	14	4
TOTAL	1,529	231	83	55	80	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:03 10/10/12	377	24	5457	CASTRO & 25TH STREET (IB)	718 COACH & AUTO (REAR ENDED)	08:03	08:55
			1254238	INSP. S. HOOK RESPONDED. NO DAMAGE TO COACH, MODERATE DAMAGE TO RIGHT FRONT OF AUTO, NO 799, COACH WAS SENT BACK IN SERVICE. VIDEO*, SYSTEM SAFETY *.CLAIMS 6A42*. VEH DELAY: 00:52			
08:31 10/10/12	69	NX	2810	JUDAH & 19TH AVENUE (IB)	ACCIDENT, COACH AND FIXED OBJECT, MINOR	08:31	09:15
			1254275	INSPS. J.CLARK/T.KING CLEARED. S/S*, CLAIMS 6A42*, VIDEO*, MGR. M. ESPINOZA. NO OP 799 VEH DELAY: 00:44			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:53 10/10/12	082	3	5535	SUTTER STREET & SANSOME STREET (OB)	FALL ON BOARD (BROADING) INTERVIEW	10:25	10:46
			1254240	INSP. LEDBETTER (UNIT #7), SYSTEM SAFETY*M VI=UDEI*, 6A42*, AID REFUSED, PASSENGER WALKED AWAY, NOTE: SEE ORIGINAL TAG # 1254239 VEH DELAY: 00:21			
09:59 10/10/12	319	14	7031	MISSION & EXCELSIOR (OB)	DIRTY COACH	10:00	
			1254285	SFPD* SI POTRERO 7108 @10:51 VEH DELAY: 00:51			
11:20 10/10/12	015	61	49	CALIFORNIA & LEAVENWORTH (OB)	OPERATOR	11:20	12:00
			1254282	INSPECTOR KWONG, J. RESP. RES. OP. #1670 PULL CAR IN, 8M8*, S/S*, WORKER^S COMP*, LOCAL 250-A*, DISPATCHER*, PAGE SENT OUT SI CABLE CAR N/R VEH DELAY: 00:40			
13:34 10/10/12	159	F	1079	MARKET BETWEEN 2ND STREET & 3RD STREET (OB)	COACH / PCC ACCIDENT - NO INJURIES	13:34	15:09
			1254301	INSPECTOR B. CHOWN CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, A. ANDREWS (4M4)*, T. JULLIAN*, J. KELLY*, D. PUGLISI*, J. HALEY JR.*; N. POPP*, M. ELLIS*, C. WOLTHER (VOICE)*, P. COOLEY*, M.T. ALLEN*, SENIOR MANAGEMENT PAGED*, MODERATE DAMAGE TO COACH, MINOR DAMAGE TO PCC, NO 799, SEE OCC #125298 VEH DELAY: 01:35			
13:34 10/10/12	038	71	8370	MARKET BETWEEN 2ND STREET & 3RD STREET (OB)	COACH / PCC ACCIDENT - NO INJURIES REPORTED	13:34	15:09
			1254298	INSPECTOR B. CHOWN CLEARED, RESCUE OPERATOR #1509 RESPONDED, SYSTEM SAFETY*, CLAIMS (6A42)*, VIDEO*, A. ANDREWS (4M4)*, T. JULLIAN*, J. KELLY*, D. PUGLISI*, J. HALEY JR.*; N. POPP*, M. ELLIS*, C. WOLTHER*, P. COOLEY*, M.T. ALLEN*, WOODS DISPATCHER*, SENIOR MANAGEMENT PAGED*, MODERATE DAMAGE TO COACH, MINOR DAMAGE TO PCC, OPERATOR 799, SEE OCC #1254301 SI WOODS N/R VEH DELAY: 01:35			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:03 10/10/12	167	27	8152	5TH STREET BETWEEN JESSIE & MISSION (IB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	14:22	
					ALLEGED COACH / AUTO ACCIDENT – NO INJURIES REPORTED. INSPECTOR R. MUNIZ JR.*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, 311 SERVICE #153 7627, SEE OCC #1254217		
18:14 10/10/12	640	28L	8334	19TH AVENUE & ULLOA (OB)	STOLEN CELLPHONE	18:14	18:29
					OPERATOR CLEARED, SFPD UNIT #3113D - CAD #2655 RESPONDED, OPERATOR INSTRUCTED TO SEE KIRKLAND DISPATCHER TO FILL OUT PROPER REPORT VEH DELAY: 00:15		
19:46 10/10/12				VAN NESS STATION	745 - STATION AGENT / PASSENGER PHYSICAL ALTERCATION - STATION AGENT ASSAULTED	19:46	
					745 – STATION AGENT/PASSENGER PHYSICAL ALTERCATION WITH THE STATION AGENT – ASSAULTED. SFPD UNIT #3B13D AND 4C94 RESPONDED -CASE # 120- 815-345 - MEDIC #87 RESPONDED AND TRANSPORTED AGENT TO CALIFORNIA PACIFIC HOSPITAL - SYSTEM SAFETY, VIDEO, PEER ASSISTANCE, WORKERS COMP., D. PUGLISI, J. HALEY AND WES VALARIS ALL NOTIFIED		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

There were no Line Delays over twenty minutes.