

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, OCTOBER 5, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.2%	9	25	50

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	24	28	17%
CABLE CAR	27	28	4%
WOODS	154	192	25%
KIRKLAND	113	132	17%
FLYNN	110	110	0%
POTRERO 40'	49	53	8%
POTRERO 60'	42	50	19%
PRESIDIO	121	146	21%
TOTAL	754	855	13%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	23	5	4	11	3
Flynn	204	35	9	10	15	1
Green	226	40	15	16	7	2
Kirkland	207	36	12	10	14	0
Potrero	218	28	11	7	7	3
Presidio	204	29	9	10	10	0
Woods	368	38	9	13	13	3
TOTAL	1,545	229	70	70	77	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:38 10/05/12	134	KT	1532	3RD STREET & 25TH STREET (IB,SB,PI)	LRV & AUTO ACCIDENT – NO INJURIES	01:38	02:43
			1253682	INSP.DONALDSON CLEARED. INSPECTOR REQUESTED SFPD. SFPD UNIT.#3C12E RESPONDED AND MADE NO ARREST OR CITATION. SFFD ENGINE#25 AND MEDIC#95 RESPONDED BUT MOTORIST REFUSED AID. NO INJURY. CLAIMS* 6-A-50 NOTIFIED. VIDEO PULL REQUESTED. D.PUGLISI*, J.KELLY*, J.HALEY*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST N/R [EOR 01:44] VEH DELAY: 00:06			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:46 10/05/12	250	L	8447	MARKET & OFARRELL (IB)	VEHICLE ACCIDENT COACH / TAXI – NO INJURIES	02:46	03:38
			1253447	INSP J. FLORES RESP NO 799 (DNMC) NO INJURIES AT SCENE VIDEO* CLAIMS 6A42 S/SAFETY VEH DELAY: 00:52			
06:31 10/05/12	301	14	7126	MISSION & ACTON (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	06:31	06:55
			1253457	INSP. S. HOOKS RESP. MINOR DAMAGE TO COACH LEFT REAR BUMPER. SS*. CLAIMS 6A42*. VIDEO* . NO OPERATOR 799. COACH BACK IN SERVICE. VEH DELAY: 00:24			
10:08 10/05/12	465	38	6250	GEARY & DIVISADERO (IB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	10:08	10:45
			1253486	INSPECTOR W. WOON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 00:37			
13:39 10/05/12	404	14	7113	MISSION & CORTLAND (IB)	EMERGENCY ALARM	13:39	13:59
			1253513	INSPECTOR M WILSON CLEARED, SFPD - CAD #1914*, NO MERIT VEH DELAY: 00:20			
13:47 10/05/12	664	47	8320	VAN NESS AVENUE & PINE (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	13:47	14:42
			1253512	INSPECTOR J. GIANG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*NO DAMAGE TO COACH, MODERATE TO MAJOR DAMAGE TO AUTO, AUTO REAR ENDED STATIONARY COACH, NO 799 VEH DELAY: 00:55			
14:21 10/05/12	512	38	6250	GEARY & 30TH AVENUE (IB)	FALL ONBOARD - AID REFUSED	14:21	15:18
			1253547	INSPECTOR V. HOLMES CLEARED, AMERICAN MEDICAL RESPONSE AMBULANCE #8 - CAD #223 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, NO 799 VEH DELAY: 00:57			
16:19 10/05/12	664	47	8320	MISSION & 11TH STREET (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	16:19	18:10
			1253578	INSPECTOR R. MUNIZ JR. CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, A. ANDREWS (4M4)*, MODERATE DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 01:51			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:45 10/05/12	145	3	5624	SUTTER & BUCHANAN (IB)	FALL ONBOARD - AID REFUSED (PASSENGER WALKED AWAY)	16:45	17:26
				1253580	INSPECTOR J. GIANG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, NO 799 VEH DELAY: 00:41		
17:08 10/05/12	494	14X	6201	MISSION & BEALE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	17:08	17:53
				1253576	INSPECTOR B. CHOWN CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, MINOR DAMAGE TO COACH, UNKNOWN DAMAGE TO AUTO, NO 799 VEH DELAY: 00:45		
17:39 10/05/12	601	5	5553	FULTON & 28TH AVENUE (OB)	POLICE REQUEST	17:39	17:48
				1253531	INSPECTOR D. JACKSON CLEARED, SFPD UNIT #3G15D RESPONDED, VIDEO*, NO ARREST VEH DELAY: 00:09		
19:00 10/05/12	120	41	5505	COLUMBUS & BROADWAY (IB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	19:00	20:10
				1253618	INSPECTOR V. HOLMES CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:10		
23:10 10/05/12	258	29	8158	3RD ST & KEITH (OB)	OPERATOR REPORTS SHOTS FIRED AT COACH. COACH PASSENGERS EVACUATED COACH AND OPERATOR THEN DROVE TO 3RD ST. & EGBERT WHERE SHE CONTACTED C.C.' NO INJURIES REPORTED	23:10	23:40
				1253712	SFPD#3C15D CS#120800813 NO ARREST. OPERATOR INTERVIEWED BY INSP.ALDANA. BULLET HOLE LOCATED AT UPPER REAR DOOR. VIDEO* SEN.STAFF* SI WOODS 8416 @03:17 VEH DELAY: 04:07		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:52 10/05/12	66	N	1432	JUDAH & 46TH (OB)	NO BRAKE RELEASE	10:52	11:25
			1253546	[LRV2=1417]4S31 AND 4S27 RESPONDED. SI STRAIGHT TRACK N/R [EOR 11:13] VEH DELAY: 00:21 LINE DELAY: 00:33	10:52	11:25	
13:19 10/05/12	31	M	1454	CHURCH (IB)	PROPULSION	13:19	13:45
			1253519	INSPECTOR UPCHURCH (4T40), INSPECTOR CASTRO (4T32), MRU 4S49, 4S35, AND 4S44 RESPONDED AND CLEARED. LISTENING GROUP ANNOUNCEMENTS MADE. RELIEF RUN 51 M TO PULLOUT. SI MUNI METRO EAST N/R [EOR 14:10] VEH DELAY: 00:51 LINE DELAY: 00:26	13:19	13:45	