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**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, SEPTEMBER 10, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	90.9%	69	44	37

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	109	-4%
<b>F LINE</b>	24	26	8%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	172	12%
<b>KIRKLAND</b>	113	123	9%
<b>FLYNN</b>	103	107	4%
<b>POTRERO 40'</b>	49	55	12%
<b>POTRERO 60'</b>	42	48	14%
<b>PRESIDIO</b>	121	129	7%
<b>TOTAL</b>	747	796	7%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	27	4	8	14	1
Flynn	205	40	9	10	18	3
Green	228	46	18	13	13	2
Kirkland	214	62	28	14	19	1
Potrero	209	46	22	10	10	4
Presidio	209	39	17	12	8	2
Woods	392	82	34	16	27	5
<b>TOTAL</b>	<b>1,580</b>	<b>342</b>	<b>132</b>	<b>83</b>	<b>109</b>	<b>18</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:22 09/10/12	004	59	0020	POWELL & CLAY (IB)	ACCIDENT CABLE CAR/ GARBAGE TRUCK, STAND ON CABLE, CODE 900	06:22 06:22	15:24
			<b>1249197</b>	INSP AREVALO CLEARED, S/S*8M8*.,#665 RESP, CABLE MACHINERY RESP,6A42*, DISP*, MANAGEMENT*, 311* <b>LINE DELAY: 09:02</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:37 09/10/12	96	5	5618	MCALLISTER & JONES (IB)	ACCIDENT COACH & BICYCLIST, NO INJURY.	08:37	09:30
				<b>1249168</b>	INSP L BROWN CLEARED. NO DAMAGE TO COACH. BENDED REAR WHEEL FOR THE BICYCLE. NO OP 799. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A450*. <b>VEH DELAY: 00:53</b>		
09:22 09/10/12	69	29	8115	INGERSON & HAWES (IB)	ACCIDENT COACH & LOOSE TIRE, NO INJURY.	09:22	10:39
				<b>1249175</b>	INSP M FONG CLEARED. MINOR DAMAGE TO RIGHT MIDDLE OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. <b>VEH DELAY: 01:17</b>		
11:33 09/10/12	355	24	5438	CASTRO & 18TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY.	11:33	12:39
				<b>1249198</b>	INSP M FONG CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO RIGH REAR OF AUTO. NO 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A50*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 01:06</b>		
12:13 09/10/12			015	FRANKLIN & OAK (NB)	ACCIDENT CUSTODIAN VAN & AUTO, NO INJURY.	12:13	13:22
				<b>1249199</b>	INSP B LUM CLEARED. SFPD 3E12A RESP. CASE#120-724-940. MINOR DAMAGE TO CUSTODIAN VAN. MINOR DAMAGE TO AUTO. CLIAMS 6A50*. SYSTEM SAFETY*. <b>VEH DELAY: 01:09</b>		
14:36 09/10/12	176	29	8190	WINSTON & BUCKINGHAM (IB)	SFPD REQUEST	14:36	14:48
				<b>1249182</b>	SFPD CLEARED. INSP D FONG*. <b>VEH DELAY: 00:12</b>		
15:05 09/10/12	155	5	5498	MCALLISTER & FILLMORE (OB)	STUCK LIFT	15:05	15:50
				<b>1249137</b>	SFPD REMOVED THE PASSENGER. PRESIDIO 072 CLEARED. <b>VEH DELAY: 00:45</b>		
16:46 09/10/12	480	8X	6246	MASON BETWEEN O^FARRELL & GEARY (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	16:46	17:27
				<b>1249213</b>	INSPS. J. GIANG/H. LEUNG CLEARED. NO OP 799. S/S*, VIDEO*, CLAIMS 6A48* <b>VEH DELAY: 00:41</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:31 09/10/12	734	43	8037	FILLMORE & LOMBARD (OB)	ALLEGED VEHICLE ACCIDENT COACH / TAXI – NO INJURIES	21:31	23:00
				<b>1249278</b>	INSP T. ALDANA RESP NO 799, NO INJURIES REPORTED AT SCENE, NO VIDEO ON COACH CLAIMS 6A48* S/SAFETY* SI KIRKLAND N/R [EOR 23:30] <b>VEH DELAY: 01:59</b>		
22:49 09/10/12	112	M	1525	OCEAN AVE & R.O.W. (19TH AVE.) (OB)	STOLEN IPHONE.	22:49	23:07
				<b>1249263</b>	SFPD 113E RESPONDED. INSPECTOR GONZALEZ*. <b>VEH DELAY: 00:18</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:22 09/10/12	004	59	0020	POWELL & CLAY (IB)	ACCIDENT CABLE CAR/ GARBAGE TRUCK, STAND ON CABLE, CODE 900	06:22	15:24
				<b>1249197</b>	INSP AREVALO CLEARED, S/S*8M8*. #665 RESP, CABLE MACHINERY RESP, 6A42*, DISP*, MANAGEMENT*, 311* <b>LINE DELAY: 09:02</b>		
17:49 09/10/12	164	F	1061	MARKET ST & 5TH ST (IB)	BROKEN ROPE & POLE IN OVERHEAD	17:49	18:15
				<b>1249214</b>	MRU 4S35 & 4S30 CLEARED & REPAIRED AT FERRY TERMINAL, LSGP & ADGP*, INSP K WILLIAMS & E DENNIS ON SCENE. SI FERRY TERMINAL <b>VEH DELAY: 00:26 LINE DELAY: 00:48</b>		