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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, SEPTEMBER 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	94.8%	37	28	37

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	27	13%
CABLE CAR	27	27	0%
WOODS	154	171	11%
KIRKLAND	113	125	11%
FLYNN	103	106	3%
POTRERO 40'	49	54	10%
POTRERO 60'	42	42	0%
PRESIDIO	121	128	6%
TOTAL	747	791	6%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	28	7	8	11	2
Flynn	201	33	7	6	18	2
Green	230	40	14	12	12	2
Kirkland	214	44	17	14	12	1
Potrero	213	33	15	9	7	2
Presidio	206	37	14	10	10	3
Woods	379	80	35	14	26	5
TOTAL	1,566	295	109	73	96	17

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:32 09/11/12	39	5	5555	FULTON & 18TH AVE (IB)	ACCIDENT COACH & AUTO, NO INJURY.	08:32	09:00
			1249330	INSP A CHAU CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO RIGHT SIDE OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A50*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:28			
13:53 09/11/12	139	1	5559	SACRAMENTO & STOCKTON (OB)	FALL BOARDING / AID REFUSED	13:53	13:55
			1249372	OPERATOR CLEARED. PASSENGER WALKED AWAY. OPERATOR TO BE INTERVIEWED AT GEARY & 33RD AVE. VEH DELAY: 00:02			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:53 09/11/12	139	1	5559	GEARY & 33RD AVE (IB)	INTERVIEW FOR INCIDENT AT SACRAMENTO & STOCKTON, SEE TAG 1249372.	14:40	15:16
				1249373	INSP D FONG INTERVIEWED THE OPERATOR. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A50*. SYSTEM SAFETY*. VEH DELAY: 00:36		
14:19 09/11/12	400	49	7122	MISSION & 14TH ST (OB)	WHEELCHAIR LIFT	14:19	14:31
				1249362	SFPD REMOVED THE PASSENGER. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:12		
15:18 09/11/12	079	KT	1513	3RD ST & PALOU ST (IB)	SFPD REQUEST TO STOP/HOLD TRAIN FOR SUSPECT SEARCH.	15:18 15:18	15:30 15:30
				1249375	INSP H HENLEY ON SCENE, SFPD CHECKED TRAIN, SUSPECT NOT FOUND. VEH DELAY: 00:12 LINE DELAY: 00:12		
19:19 09/11/12	138	5	5518	CABRILLO & LA PLAYA (IB)	ACCIDENT (PASSED COACH 5505 AND TROLLEY POLES MADE CONTACT WITH TROLLEY POLES) NO INJURY, NO DAMAGE.	19:19	20:56
				1249439	OPERATOR WILL BE INTERVIEWED. SEE TAG #1249438. VEH DELAY: 01:37		
19:19 09/11/12	110	5	5505	CABRILLO & LA PLAYA (IB,PI)	ACCIDENT (TROLLEY POLES WITH TROLLEY POLES) NO INJURY, NO DAMAGE.	19:19	20:55
				1249438	INSP FONG, D (UNIT8B) INTERVIEW THE OPERATOR IN DIVISION. DISP*, VIDEO*. NO INJURY, NO DAMAGE, NO 799. VEH DELAY: 01:36		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:48 09/11/12	430	24	5440	NEWHALL & NEWCOMB (IB)	VEHICLE ACCIDENT COACH / PEDESTRAIN	19:48	
				1249454	INSP E. DENNIS RESP SFPD 3C13D RESP. CASE # 120-729-520 MEDIC #84 RESP TRANS TO ST FRANCIS, OPERATOR STOP AND INTERVIEWED AT DIVISADERO AND HAYES VIDEO* CLAIMS 6A48* S/SAFETY* DIVISION MGR* SENIOR MGRS PAGED MGR A. ANDREWS*		
20:15 09/11/12	430	24	5440	DIVISADERO & HAYES (IB)	INTERVIEW FOR VEHICLE ACCIDENT AT NEWHALL AND NEWCOMB AT 1948HRS	20:15	21:40
				1249456	INSP T. ALDANA RESP VIDEO* CLAIMS 6A48* S/SAFETY* DIVISION MGR* DISPATCHER* OP 799 RESCUE OPERATOR PULLED COACH INTO YARD, VEH DELAY: 01:25		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:36 09/11/12	9	K	1418	3RD & CARROLL (IB)	PROPULSION	05:36	
				1249302	4S27,4S48,C53,4T52, LSGP* SI MME 1431 @06:41 VEH DELAY: 01:05 LINE DELAY: 00:23	05:36	05:59