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**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, SEPTEMBER 14, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>97.2%</b>	<b>15</b>	<b>19</b>	<b>33</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F LINE</b>	<b>24</b>	<b>26</b>	<b>8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>173</b>	<b>12%</b>
<b>KIRKLAND</b>	<b>113</b>	<b>125</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>60</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>42</b>	<b>46</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>121</b>	<b>134</b>	<b>11%</b>
<b>TOTAL</b>	<b>747</b>	<b>808</b>	<b>8%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	19	1	4	14	0
Flynn	198	38	13	7	13	5
Green	218	37	14	12	9	2
Kirkland	209	40	17	10	13	0
Potrero	227	33	14	13	4	2
Presidio	204	31	12	9	9	1
Woods	346	44	15	11	16	2
<b>TOTAL</b>	<b>1,520</b>	<b>242</b>	<b>86</b>	<b>66</b>	<b>78</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:07 09/14/12	170	18	8418	20TH AVENUE & BUCKINGHAM (IB)	COACH / VAN ACCIDENT - NO INJURIES REPORTED	13:07	14:15
					INSPECTOR R. JONES CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, NO DAMAGE TO COACH, MAJOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:08		
13:15 09/14/12	66	M	1469	GENEVA TERMINAL (IB)	DISORIENTED MALE PERSON	13:15	13:28
					[LRV2=1533]SFPD 3H45B; PCC SHOP VEH DELAY: 00:13 LINE DELAY: 00:13	13:15	13:28

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:17 09/14/12	660	28	8035	19TH AVENUE & WAWONA (OB)	SFFD AIR TANK FELL OFF FIRE TRUCK ENGINE #E40, ROLLED UNDER AND BECAME STUCK BETWEEN DUAL TIRES OF COACH - NO INJURIES OR DAMAGE REPORTED	17:17	19:02
					INSPECTOR S. WONG CLEARED, FLYNN RCS 855 RESPONDED, SFPD UNIT #3160 RESPONDED, FIRESTONE TIRES RESPONDED, SYSTEM SAFETY*, CLAIMS (6A48)*, A. ANDREWS (4M3)*, J. KELLY*, P. ROSE*, J. HALEY JR.*, SENIOR MANAGEMENT PAGED*, NO 799 <b>VEH DELAY: 01:45</b>		
17:47 09/14/12	105	31	5613	MARKET & FREMONT (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:47	18:42
					INSPECTOR T. ESPINOZA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 00:55</b>		
20:08 09/14/12	188	F	1050	MARKET & OCTAVIA (OB)	719 (PCC & AUTO)	20:08	20:20
					AUTO STRUCK PCC MID BLOCK - INSPECTOR G. PITTS 4T40 RESPONDED - CLAIMS (6A42), SYSTEM SAFETY AND J. KELLY ALL NOTIFIED - INTERVIEWED AT 17TH AND CASTRO BY INSPECTOR G. PITTS 4T40 @ 2030 HRS. TO 2107 HRS. <b>LINE DELAY: 00:12</b>	20:08	
20:12 09/14/12	317	71	8114	FREDRICK & STANYON (IB,DH)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	20:12	
					OPERATOR CLEARED, INSPECTOR J. JIANG*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, SEE OCC #1249954		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:29 09/14/12	854	19	8218	POLK & GREEN (IB,OB)	BLOCKED BY SFFD ACTIVITY	07:29 <b>07:29</b>	07:30 <b>07:59</b>
			<b>1249810</b>	INSP. L. BROWN RESP. 1L1 J. STUART*. 19 LINE RE-ROUTED. 1 STOP MISSED <b>VEH DELAY: 00:01 LINE DELAY: 00:30</b>			
09:32 09/14/12		24		CORTLAND BETWEEN 3RD STREET & FOLSOM (IB,OB)	OPEN FEEDER BE 2	09:32 <b>09:32</b>	<b>09:57</b>
			<b>1249845</b>	INSPS. R. JONES/E. IRBY, LINE TRUCK 820 RESP. POWER CONTROL DISPATCHED CREW TO SUBSTATION TO CLEAR. <b>LINE DELAY: 00:25</b>			
20:03 09/14/12	112	M	1487	M - RIGHT OF WAY & TH AVENUE)EUCALYPTUS (IB)	STEPS	20:03 <b>20:03</b>	20:19 <b>00:19</b>
			<b>1249964</b>	4S44 RESPONDED - LSGP SI GREEN 1527 @21:08 <b>VEH DELAY: 01:05 LINE DELAY: 04:16</b>			