

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, SEPTEMBER 20, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,225	97.6%	11	19	50

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	26	8%
CABLE CAR	27	28	4%
WOODS	154	182	18%
KIRKLAND	113	126	12%
FLYNN	103	111	8%
POTRERO 40'	49	53	8%
POTRERO 60'	42	42	0%
PRESIDIO	121	133	10%
TOTAL	747	816	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	25	5	7	13	0
Flynn	192	22	6	5	11	0
Green	215	40	22	8	9	1
Kirkland	210	45	18	10	12	5
Potrero	220	30	14	6	6	4
Presidio	202	25	11	5	8	1
Woods	344	53	23	10	16	4
TOTAL	1,503	240	99	51	75	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:53 09/20/12	30	9	8104	VISITATION & BAYSHORE (IB)	OPERATOR	05:53	06:53
			1250763	INSP. S. HOOKS RESPONDED, INSP.L. DAVIS TRANSPORTED RESCUE OPERATOR ID#3753 TO PULL IN COACH. PEER ASSIST*, L250*. SENIOR STAFF*WCR COMP*, DISP* VEH DELAY: 01:00			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:20 09/20/12	456	8X	6257	HARRISION & 1ST STREET (PI)	NON-INJURY ACCIDENT	09:20	10:37
				1250858	INSP. L. BROWN (UNIT #2) RESPONDED, S/S*, CLAIMS 6A47*, VIDEO* NO 799 SI FLYNN VEH DELAY: 01:17		
09:37 09/20/12	412	38L	6275	GEARY & PARK PRESIDIO (IB)	NON-INJURY ACCIDENT (COACH & AUTO)	09:37	10:10
				1250843	INSP.B. LUM (UNIT #3) RESPONDED, S/S*, CLAIMS 6A47* VIDEO*, NO INJURY 799 VEH DELAY: 00:33		
14:14 09/20/12	064	1	5594	CALIFORNIA & PARK PRESIDIO (IB)	EMERGENCY ALARM	14:14	14:27
				1250912	OPERATOR CLEARED, SFPD - CAD #1825*, NO MERIT VEH DELAY: 00:13		
17:55 09/20/12	390	49	7115	VAN NESS AVENUE & MCALLISTER (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:55	19:15
				1250987	INSPECTOR T. ALDANA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 01:20		
20:10 09/20/12	746	19	8344	RHODE ISLAND & SOUTHERN HEIGHTS (OB)	POLICE REQUEST	20:10	20:16
				1251009	SFPD STAR #216 CLEARED VEH DELAY: 00:06		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:51 09/20/12	154	F	1060	PIER 39 (OB)	BRAKES	09:51	11:38
			1250867	PCC SHOP, 4S48 AND INSPECTOR G. PINTO 4T55 RESPONDED SI BEACH & JONES 1055 @14:20 VEH DELAY: 04:29 LINE DELAY: 01:47		09:51	11:38
11:30 09/20/12	159	F	1053	EMBARCADERO & KEARNY (OB)	TOUR BUS BLOCKING	11:30 11:30	12:01 12:01
			1250862	LSGP*, ADGP*, SENIOR STAFF*, (2) SHUTTLES USED, INSP G PINTO*, DID NOT RESPOND, INSP J KWONG, MRU 4-S-48 CLEARED VEH DELAY: 00:31 LINE DELAY: 00:31			
14:53 09/20/12	28	N	1418	SAN JOSE & RNDALL (IB,PO)	PROPULSION (NO FORWARD MOTION)	14:53 14:53	15:15 15:15
			1250983	[LRV2=1515]INSPECTOR J. CHAVEZ 4T40 AND 4S49 RESPONDED - LSGP,ADGP -J-LINE S/B @ CHURCH/DAY AND PULL OUT OVER THE K-LINE - D. PUGLISI AND 311 NOTIFIED - 1530 HRS. TO 1538 HRS. PROPULSION (NO FORWARD MOTION) - CAR BANKED @ 30TH - PULLED IN END OF RUN NO RETURN - 2 MOTOR COACH SHUTTLES PROVIDED FOR SERVICE SI GREEN N/R [EOR 15:04] VEH DELAY: 00:11 LINE DELAY: 00:22			
23:00 09/20/12		33		MISSION BETWEEN 16TH ST & 17TH ST (IB,OB)	PROTEST MARCHERS BLOCKING	23:00 23:00	01:30 01:30
			1251051	33 LINE RE-ROUTED VIA 16TH ST SOUTH VAN NESS TO 18TH ST..... I/O LINE DELAY: 02:30			