

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Leona Bridges | Director
 Malcolm Heinicke | Director
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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, SEPTEMBER 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	96.0%	25	25	44

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	25	4%
CABLE CAR	27	27	0%
WOODS	154	167	8%
KIRKLAND	113	130	15%
FLYNN	110	110	0%
POTRERO 40'	49	48	-2%
POTRERO 60'	42	46	10%
PRESIDIO	121	138	14%
TOTAL	754	806	7%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	28	5	9	13	1
Flynn	197	39	11	12	15	1
Green	220	44	25	10	8	1
Kirkland	209	49	20	13	14	2
Potrero	212	31	14	7	7	3
Presidio	204	36	14	9	12	1
Woods	357	60	22	18	15	5
TOTAL	1,522	287	111	78	84	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:42 09/24/12	133	10	8504	CONNECTICUT & 18TH ST (IB)	CELL PHONE ROBBERY / NO INJURY	07:42	08:50
			1251544	INSP W WOON; INSP J STUART; SFPD 3C15A RESP. CASE #120-765-568. NO ARREST. MGR M ESPINOZA*. SYSTEM SAFETY*. CLAIMS 6A45*. VIDEO PULLED. VEH DELAY: 01:08			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:22 09/24/12	13	48	8162	3RD ST & 20TH ST (IB)	ACCIDENT COACH & STREET POLE, NO INJURY.	09:22	10:02
			1251557	INSP J FLORES; INSP J STUART RESP. MAJOR DAMAGE TO THE REAR BUMPER OF COACH. NO DAMGE TO STREET POLE. OP 799. RESCUE OPERATOR ID #3247 PULLED IN THE COACH. SYSTEM SAFETY*. VIDEO*. DISP*. MGR M ESPINOZA*. SI WOODS N/R VEH DELAY: 00:40			
13:10 09/24/12	009	31	5493	BALBOA & 34TH AVENUE (OB)	ACCIDENT, COACH / AUTO – NO INJURIES	13:10 13:10	14:15 13:55
			1251600	INSP. A. CHAU, SFPD 3G-3C, ROLLING DELAY, COACHES USED APU AROUND ACCIDENT, NO INJURIES, MAJOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO (799), SYSTEM SAFETY*, CLAIMS 6A-45* VEH DELAY: 01:05 LINE DELAY: 00:45			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:08 09/24/12	169	1	5585	SACRAMENTO & GOUGH (IB)	BLOCKED ILLEGALLY PARK VEHICLE	00:08 00:08	01:15 01:15
			1251520	INSP R. DONALDSON RESP DPT TOW* VEHICLE CITED AND TOWED 311* VEH DELAY: 01:07 LINE DELAY: 01:07			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:27 09/24/12	111	J	1418	J-LINE ROW NEAR BETWEEN GLEN PARK & MONTEREY BLVD (OB)	AUTO ON THE TRACKWAY (BLOCKING)	00:27 00:27	00:57 00:57
				1251521	4-S-37 & 4-S-43 RESP., AND CLEARED, TRACK #631 RESP. AND ASSISTED, SFPD UNITS#H-11-D AND 11-E RESP. AND ORDERED UP A TOW FOR THE CAR, POLICE CAD#71, DISP#135 AND #199. INSP. 4-T-76 DONALDSON* U-PAGED @ 0046 AND 0103 HRS. VEH DELAY: 00:30 LINE DELAY: 00:30		
13:10 09/24/12	009	31	5493	BALBOA & 34TH AVENUE (OB)	ACCIDENT, COACH / AUTO	13:10 13:10	14:15 13:55
				1251600	INSP. A. CHAU, SFPD 3G-3C, ROLLING DELAY, COACHES USED APU AROUND ACCIDENT, NO INJURIES, MAJOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO (799), SYSTEM SAFETY*, CLAIMS 6A-45* VEH DELAY: 01:05 LINE DELAY: 00:45		
13:26 09/24/12	421	49	7032	MISSION & CESAR CHAVEZ (OB)	SFFD BLOCKING (FUEL SPILL)	13:26 13:26	14:17 14:17
				1251603	INSP. E. DENNIS, SFFD ENG. 11, SFPD, ROLLING DELAY, COACHES USED APU / EPU AROUND DELAY. VEH DELAY: 00:51 LINE DELAY: 00:51		
20:08 09/24/12	461	49	7122	VAN NESS & HAYES (OB)	OVERHEAD WIRES DOWN	20:08 20:08	21:18
				1251644	INSP T. ALDANA / INSP A. ESCOBAR RESP OH LINES TRK 819 RESP LINE DELAY: 01:10		