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**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, SEPTEMBER 28, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	95.2%	28	32	38

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	27	13%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	178	16%
<b>KIRKLAND</b>	113	128	13%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	49	0%
<b>POTRERO 60'</b>	42	48	14%
<b>PRESIDIO</b>	121	138	14%
<b>TOTAL</b>	747	820	10%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	26	8	6	12	0
Flynn	199	35	10	12	13	0
Green	224	39	17	13	7	2
Kirkland	205	38	11	13	14	0
Potrero	228	40	20	11	7	2
Presidio	205	45	20	10	13	2
Woods	357	66	36	15	13	2
<b>TOTAL</b>	<b>1,535</b>	<b>289</b>	<b>122</b>	<b>80</b>	<b>79</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:47 09/28/12			094	MISSION & FRANCIS (OB)	ACCIDENT SHOP TRUCK & AUTO, NO INJURY.	07:47	08:30
			<b>1252067</b>	INSP J FLORES; INSP J STUART RESP. SFPD 3H13A RESP. MINOR DAMAGE TO LEFT REAR OF SHOP TRUCK, MINOR DAMAGE TO RIGHT SIDE OF AUTO. NO 799. CLAIMS 6A45*. SYSTEM SAFETY*. MGR M ESPINOZA*. <b>VEH DELAY: 00:43</b>			
10:32 09/28/12	099	30	5551	5TH STREET & MARKET (IB)	SFPD ACTIVITY	10:32	10:37
			<b>1252175</b>	OPERATOR CLEARED PRIOR INSP UNIT 7 ARRIVED. <b>VEH DELAY: 00:05</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:42 09/28/12	99	9	8158	GENEVA & RIO VERDE (IB)	POLICE ACTIVITIES	11:43	12:16
			<b>1252207</b>	SFPD 3H15C; 3H13A RESP. INSP S HOOKS RESP. CASE #120-777-955. MGR M ESPINOZA*. DISP*. VIDEO* SYSTEM SAFETY*. SI WOODS N/R <b>VEH DELAY: 00:33</b>			
15:48 09/28/12	14	61	59	HYDE & SACRAMENTO (PO)	NON INJURY MUNI ACCIDENT, CABLE CAR / AUTO.	15:48	16:34
			<b>1252232</b>	INSP KWONG J, 8M8*, S/S*, CLAIMS #6A47*, NO 799. <b>VEH DELAY: 00:46</b>			
17:27 09/28/12	166	F	1859	BEACH & STOCKTON (OB)	MINOR NON-INJURY ACCIDENT - PCC/AUTO	16:27 <b>16:27</b>	16:37 <b>16:37</b>
			<b>1252257</b>	INSPECTOR H. HENLEY RESPONDED - SYSTEM SAFETY AND CLAIMS NOTIFIED <b>VEH DELAY: 00:10 LINE DELAY: 00:10</b>			
17:48 09/28/12	417	14	7128	FERRY TERMINAL (OB)	OPERATOR INTERVIEW REGARDING ALLEGED FALL ONBOARD	18:09	18:45
			<b>1252269</b>	UNIT 4; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO*, PASSENGER REFUSED AID, NO 799 <b>VEH DELAY: 00:36</b>			
18:39 09/28/12	423	49	7054	VAN NESS & PINE (OB)	VEHICLE ACCIDENT COACH / AUTO ACCIDENT (HIT / RUN) – NO INJURY	18:39	
			<b>1252263</b>	UNIT 1; CLAIMS; VIDEO*, SYSTEM SAFETY; NO INJURIES / NO 799, SI POTRERO 7120 @20:40 <b>VEH DELAY: 02:01</b>			
19:05 09/28/12	321	71	8157	MARKET & 4TH STREET (IB)	VEHICLE ACCIDENT COACH / CURB	19:05	20:05
			<b>1252221</b>	UNIT 6; INSPECTOR WITNESSED OPERATOR MAKE CONTACT WITH CURB, INTERVIEWED <b>VEH DELAY: 01:00</b>			
19:36 09/28/12				MARKET & VAN NESS (IB)	ALLEGED NON-INJURY ACCIDENT, NON-REVENUE VEHICLE & BICYCLIST	19:36	19:39
			<b>1252285</b>	BICYCLIST LEFT THE SCENE, 2W5 W. ARQUIZA, WAS INTERVIEWED BY INSP. G. PITTS FROM 2100 HRS. TO 2115 HRS., SYSTEM SAFETY* CLAIMS 6A47* J. GUMBA* <b>VEH DELAY: 00:03</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:51 09/28/12				(IB,OB)	OPEN FEEDER (CIVIC CENTER #25)	14:51 14:51	15:28 15:28
		<b>1252216</b>		INSP CHOWN (UNIT 4), INSP. JOMOC (UNIT #5), LINE TRUCK #819 REPAIRED. MISSION ST: 9TH ST. TO NORTH SIDE OF 16TH STREET, 14, AND 49 LINES RE-ROUTED, 311*, 14L LINES USED AS LOCAL TO SHUTTLE. <b>VEH DELAY: 00:37 LINE DELAY: 00:37</b>			
15:17 09/28/12	97	L	1547	TARAVAL & 15TH (OB)	PROPULSION	15:17 15:17	15:52 15:52
		<b>1252246</b>		[LRV2=1492]4S49, 4S30, INSPECTOR J CHAVEZ 4T430 AND INSPECTOR G. PITTS 4T32 ALL RESPONDED - CAR 1547 USED AS A RESCUE CAR TO 35TH AVE. - ADDED CAR 1477 AS RESCUE TO METRO - 3 MOTOR COACH SHUTTLED USED FOR SERVICE - 311, D. PUGLISI, J. CASTILLO AND LMC ALL NOTIFIED SI GREEN 1461 @17:25 <b>VEH DELAY: 02:08 LINE DELAY: 00:35</b>			
16:14 09/28/12	99	J	1432	30TH & SAN JOSE (OB)	LOW AIR - NO FORWARD MOTION	16:14 16:14	16:44 16:44
		<b>1252247</b>		4S46 AND INSPECTOR J. CHAVEZ 4T40 RESPONDED - 120-J 1405 USED AS A RESCUE CAR - LMC, D. PUGLISI AND 311 ALL NOTIFIED SI GREEN 1545 @17:33 <b>VEH DELAY: 01:19 LINE DELAY: 00:30</b>			