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DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, SEPTEMBER 30, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	791	95.8%	20	13	47

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	96	52%
F LINE	24	25	4%
CABLE CAR	25	31	24%
WOODS	84	178	112%
KIRKLAND	60	128	113%
FLYNN	82	110	34%
POTRERO 40'	42	49	17%
POTRERO 60'	39	48	23%
PRESIDIO	68	138	103%
TOTAL	487	803	65%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	85	8	1	6	1	0
Flynn	149	19	4	13	2	0
Green	126	19	9	10	0	0
Kirkland	119	22	10	10	2	0
Potrero	151	23	5	13	4	1
Presidio	127	18	6	8	3	1
Woods	172	20	7	8	4	1
TOTAL	929	129	42	68	16	3

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:07 09/30/12	736	19	8228	POLK & POST (OB)	VEHICLE ACCIDENT COACH / TAXI	01:07	02:06
			1252366	INSP R. DONALDSON RESP NO 799 (DNMC) VIDEO* CLAIMS 6A47* S/SAFETY* VEH DELAY: 00:59			
08:17 09/30/12	37	29	8168	KEITH & FITZGERALD (IB)	INJURED OPERATOR / LEFT LEG	08:17	09:30
			1252459	INSP J CLARK; SFFD ENGINE 17 RESP. MEDIC 99 TRANS OPERATOR TO KAISER. INSP K JOMOC TRANS RESCUE OPERATOR TO FINISH THE RUN. DISP*. WORKER^S COMP*. LOCAL 250A*. VEH DELAY: 01:13			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:24 09/30/12	412	22	5411	FILLMORE & GEARY (IB)	FALL BOARDING - AID REFUSED	13:24	14:10
				1252486	INSP. M. FONG CLEARED. CLAIMS 6A42*, S/S*, VIDEO* VEH DELAY: 00:46		
15:30 09/30/12	412	22	5411	FILLMORE BETWEEN MC ALLISTER & EDDY (IB,OB)	SFPD ACTIVITY	15:30	16:25
				1252518	INSP. M. FONG RESPONDED, INSP. A. ESCOBAR RESPONDED, J. GIANG RESPONDED, SENIOR STAFF*, 311*, POLICE ACTIVITY CRIME SCENE, 22 LINE REROUTED OUTBOUND VIA MCALLISTER / DIVISIDERO / HAIGHT / FILLMORE TO REGULAR ROUTE AND REVERSE VEH DELAY: 00:55		
16:25 09/30/12	118	1	5508	SACRAMENTO & GRANT (OB)	DIRTY COACH	16:25	17:25
				1252527	INSP. J. GIANG (UNIT #7) RESPONDED, FIRE #13 RESPONDED, END OF RUN SI PRESIDIO N/R [EOR 18:57] VEH DELAY: 02:32		
17:00 09/30/12	163	30	5572	STOCKTON & WASHINGTON (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:00	18:30
				1252538	INSPECTOR E. DENNIS CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 SI PRESIDIO N/R [EOR 00:31] VEH DELAY: 07:31		
18:15 09/30/12	436	14	7116	MISSION & 14TH STREET (IB)	ALLEGED INSANE PERSON LAYING IN THE STREET	18:15	19:28
				1252539	INSP. A. ESCOBAR (UNIT #4) RESPONDED, CLEARED BEFORE ARRIVAL. SFPD CLEARED. VEH DELAY: 01:13		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:19 09/30/12	076	J	1514	CHURCH ST & 15TH ST (IB)	NO PROPULSION	13:19	15:20
			1252495	MRU 4S46 & INSP B UPCHURCH CLEARED WITH RESCUE CAR RUN 57/J/1547, LSGP^S & ADGP^S, 311, D PUGLESI & D HILL* BY PHONE, SS/SAFETY & RAILS* BY PAGE, 2-SHUTTLES, SWITCHED J-LINE CHURCH/22ND ST, OTHER SERVICE ADJUSTMENTS MADE TO ACCOMMODATE CUSTOMERS. SI GREEN 1529 @15:20 VEH DELAY: 02:01 LINE DELAY: 00:41		13:19	14:00
13:30 09/30/12	057	J	1547	CHURCH ST & 15TH ST (OB)	RESCUE CAR FOR NO PROPULSION RUN 76/J/1514	13:35	14:00
			1252496	MRU 4S46 & INSP B UPCHURCH CLEARED WITH RESCUE CAR RUN 57/J/1547, LSGP^S & ADGP^S, 311, SENIOR MGMT D PUGLESI & D HILL* BY PHONE, SS/SAFETY & RAILS* BY PAGE, 2-SHUTTLES, J-LINE SWITCHED BACK CHURCH ST/22ND ST, OTHER SERVICE ADJUSTMENTS MADE TO ACCOMODATE CUSTOMERS. SI GREEN 1402 @15:03 VEH DELAY: 01:28 LINE DELAY: 00:25		13:35	14:00
14:30 09/30/12	164	F	1062	MARKET ST & CALIFORNIA/DRUMM (OB)	NO FORWARD MOTION	14:30	17:40
			1252532	INSP G PINTO, MRU 4S46 & PCC SHOP CLEARED TO FERRY STORAGE TRACK, MRU 4S46, 4S52 & 4S50 DEAD TOWED TO MME WITH LRV #1546, SENIOR MGMT D HILL & M ELLIS NOTIFIED BY PHONE, SS/SAFETY & RAILS* BY PAGE. SI GREEN N/R [EOR 17:39] VEH DELAY: 03:09 LINE DELAY: 00:48		14:30	15:18
18:55 09/30/12	087	M	1538	RANDALL ST & ARCH ST (IB)	BLOCKED BY ABANDONED GREY DODGE RAM VAN	18:55	19:43
			1252546	INSP C GONZALEZ ON SCENE, M-LINE REROUTED INBOUND ON KT-LINE & ONE MOTOR COACH SHUTTLE FOR INBOUND SERVICE TO WEST PORTAL STATION, SFPD*, VEHICLE TICKETED & DPT TOWED, D PUGLESI & D HILL* BY PHONE, SS/SAFETY & RAILS* BY PAGE. VEH DELAY: 00:48 LINE DELAY: 00:48		18:55	19:43