

Edwin M. Lee | Mayor  
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 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, SEPTEMBER 5, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1245</b>	<b>95.6%</b>	<b>23</b>	<b>32</b>	<b>44</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>24</b>	<b>20</b>	<b>-17%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>154</b>	<b>175</b>	<b>14%</b>
<b>KIRKLAND</b>	<b>113</b>	<b>130</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>103</b>	<b>0%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>42</b>	<b>47</b>	<b>12%</b>
<b>PRESIDIO</b>	<b>121</b>	<b>138</b>	<b>14%</b>
<b>TOTAL</b>	<b>747</b>	<b>814</b>	<b>9%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	120	19	2	2	15	0
<b>Flynn</b>	204	42	13	10	18	1
<b>Green</b>	218	36	15	12	9	0
<b>Kirkland</b>	211	31	11	5	12	3
<b>Potrero</b>	218	38	18	8	8	4
<b>Presidio</b>	209	36	19	8	8	1
<b>Woods</b>	377	58	17	13	24	4
<b>TOTAL</b>	1,557	260	95	58	94	13

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:40 09/05/12	425	38	6248	GEARY & FRANKLIN (OB)	COACH / BICYCLE ACCIDENT - INJURY	13:40	15:35
			<b>1248349</b>	INSPECTOR M. PORTER CLEARED, SFFD ENGINE #3 RESPONDED, KING AMERICAN AMBULANCE #10 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47) RESPONDED, A. ANDREWS (4M3)*, N. POPP*, SENIOR MANAGEMENT PAGED*, NO DAMAGE TO COACH, MINOR DAMAGE TO BICYCLE, BICYCLIST TREATED AND RELEASED, NO 799 VEH DELAY: 01:55			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:47 09/05/12	460	14L	6260	MISSION & MAIN (OB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	14:47	15:38
					INSPECTOR B. LUM CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, MINOR DAMAGE TO COACH, NO DAMAGE TO TRUCK, NO 799 VEH DELAY: <b>00:51</b>		
16:11 09/05/12	700	28	8019	JUINPER SIERRA & 19TH AVENUE (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	16:11	17:26
					INSPECTOR D. FONG CLEARED, VIDEO*, SYSTEM SAFETY (VOICE)*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: <b>01:15</b>		
16:29 09/05/12	730	47	8030	BRYANT BETWEEN 5TH STREET & 6TH STREET (DH)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	16:29	17:29
					INSPECTOR D. LEE CLEARED, VIDEO (NO VIDEO AVAILABLE FOR THIS COACH)*, SYSTEM SAFETY (VOICE)*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: <b>01:00</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:31 09/05/12				CABLE CAR SYSTEM	ALL 3 CABLE CAR LINES DOWN	16:31	16:59
					CABLE MACHINERY HAD TO SHUT DOWN ALL 3 CABLE CAR LINES TO RESET THE STRAND ALARM ON THE POWELL LINE THAT STARTED AT 1631 HRS., 311* J. HALEY* J. KELLY* D. PUGLISI* M. ELLIS* D. BANBURY* LINE DELAY: <b>00:21</b>	16:38	