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**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, SEPTEMBER 7, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	97.2%	10	25	42

**2. VEHICLES AVAILABILITY**

**Morning Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	157	174	11%
<b>KIRKLAND</b>	117	126	8%
<b>FLYNN</b>	102	105	3%
<b>POTRERO 40'</b>	44	58	32%
<b>POTRERO 60'</b>	50	51	2%
<b>PRESIDIO</b>	108	136	26%
<b>TOTAL</b>	743	816	10%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	22	3	3	16	0
Flynn	206	47	16	7	18	6
Green	226	36	15	12	9	0
Kirkland	214	33	10	7	14	2
Potrero	225	41	19	9	9	4
Presidio	210	30	12	9	7	2
Woods	381	52	17	11	22	2
<b>TOTAL</b>	<b>1,582</b>	<b>261</b>	<b>92</b>	<b>58</b>	<b>95</b>	<b>16</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:12 09/07/12	92	48	8133	WEST PORTAL & ULLOA (IB)	ACCIDENT COACH & TRUCK, NO INJURY.	08:12	09:01
			<b>1248599</b>	INSP R JONES CLEARED. MINOR DAMAGE TO LEFT REAR OF TRUCK. MINOR DAMAGE TO RIGHT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A47*. SYSTEM SAFETY*. <b>VEH DELAY: 00:49</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:12 09/07/12	92	48	8133	WEST PORTAL & ULLOA (IB)	ACCIDENT COACH & TRUCK, NO INJURY.	08:12	09:01
				<b>1248598</b>	INSP R JONES CLEARED. MINOR DAMAGE TO LEFT REAR OF TRUCK. MINOR DAMAGE TO RIGHT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A47*. SYSTEM SAFETY*. <b>VEH DELAY: 00:49</b>		
10:05 09/07/12	624	47	8028	BRYANT & DIVISION (OB)	FALL ALIGHTING / AID REFUSED	10:05	10:27
				<b>1248650</b>	INSP S HOOKS RESP. PASSENGER WALKED AWAY. LEAD INSP J STUART RESP. COACH WAS SENT BACK IN SERVICE. SFFD*. <b>VEH DELAY: 00:22</b>		
10:44 09/07/12	129	9L	8194	POTRERO & 24TH ST (OB)	STUCK LIFT WITH PASSENGER	10:44	10:59
				<b>1248662</b>	SFPD REMOVED THE PASSENGER. RCS 854 CLEARED. <b>VEH DELAY: 00:15</b>		
10:52 09/07/12	25	31	5510	EDDY & HYDE (IB)	ACCIDENT COACH & AUTO, NO INJURY.	10:52	11:35
				<b>1248639</b>	INSP L BROWN CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO REAR OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A47*. SYSTEM SAFETY*. <b>VEH DELAY: 00:43</b>		
12:36 09/07/12	15	21	5568	FULTON & SHRADER (IB)	ACCIDENT COACH & AUTO, NO INJURY.	12:36	13:15
				<b>1248676</b>	INSP W WOON CLEARED. MINOR DAMAGE TO LEFT FRONT OF COACH. MINOR DAMAGE ON RIGHT FRONT OF AUTO. NO OP 799. VIDEO*. CLAIMS 6A47*. SYSTEM SAFETY*. <b>VEH DELAY: 00:39</b>		
12:56 09/07/12	80	1	5556	CALIFORNIA & 16TH AVE (OB)	FALL ALIGHTING / AID REFUSED	12:56	13:43
				<b>1248677</b>	INSP H VONG CLEARED. PASSENGER WALKED AWAY. NO OP 799. CLAIMS 6A47*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:47</b>		
16:45 09/07/12	535	38	6266	MARKET & NEW MONTGOMERY (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	16:45	
				<b>1248742</b>	OPERATOR CLEARED, INSPECTOR J. GIANG*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, SEE OCC #1248743		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:46 09/07/12	375	49	7127	VAN NESS AVENUE & CLAY (OB)	ALLEGED COACH / BICYCLE ACCIDENT - AID REFUSED	16:46	18:15
				<b>1248733</b>	INSPECTOR T. ESPINOZA CLEARED, INSPECTOR E. DENNIS RESPONDED, SFPD UNIT #3E61 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, A. ANDREWS (4M3)*, POTRERO DISPATCHER*, CASE #120 717 406, <b>VEH DELAY: 01:29</b>		
20:55 09/07/12	124	KT	1422	EMBARCADERO & HARRISON STREET (OB)	NON-INJURY ACCIDENT LRV / AUTO, AUTO MADE AN ILLEGAL LEFT TURN IN FRONT OF THE TRAIN CAUSING DISABLING DAMAGE TO AUTO.	20:55 <b>20:55</b>	<b>21:16</b>
				<b>1248785</b>	INSP. 4-T-53B HENLEY RESP., 4-S-35 RESP., AMBULANCE RESP., SYSTEM SAFETY 2-E-8 RESP, CLAIMS UNIT#06-A-42*, VIDEO PULL REQUESTED, NO INJURIES, OPERATOR 799, LSGP*, SS/SAFETY & RAILS* BY PAGE. SI MUNI METRO EAST <b>LINE DELAY: 00:21</b>		
22:02 09/07/12		30	5479	CHESTNUT & OCTAVIA (OB)	EMERGENCY ALARM	22:02	22:16
				<b>1248789</b>	INSP T. ALDANA RESP NO MERIT SFPD* (COACH IN THE YARD) PRES SHOP* <b>VEH DELAY: 00:14</b>		
22:07 09/07/12	175	31	5535	BALBOA & 45TH AVE (OB)	FARE EVASION	22:07	22:16
				<b>1248755</b>	SFPD* OPERATOR CLEARED <b>VEH DELAY: 00:09</b>		
23:35 09/07/12	267	44	8162	9TH AVE & LINCOLN (OB)	RENDERING AID FOR PEDESTRAIN	23:35	00:23
				<b>1248759</b>	MEDICS* OPERATOR CLEARED <b>VEH DELAY: 00:48</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:55 09/07/12	124	KT	1422	EMBARCADERO & HARRISON STREET (OB)	NON-INJURY ACCIDENT LRV / AUTO, MODERATE DAMAGE TO COUPLER, AUTO MADE AN ILLEGAL LEFT TURN IN FRONT OF THE TRAIN CAUSING DISABLING DAMAGE TO AUTO.	20:55 20:55	21:16
					INSP. 4-T-53B HENLEY RESP., 4-S-35 RESP., AMBULANCE RESP., SYSTEM SAFETY 2-E-8 RESP., CLAIMS UNIT#06-A-42*, VIDEO PULL REQUESTED, NO INJURIES, OPERATOR 799, LSGP*, SS/SAFETY & RAILS* BY PAGE. SI MUNI METRO EAST <b>LINE DELAY: 00:21</b>		
21:51 09/07/12		60		(IB,OB)	POWELL LINE RETURN TO REGULAR SERVICE	21:51 12:05	21:51
					INSP M. MCGEHEE* C/S TRK 665* SEN MGR PAGED <b>LINE DELAY: 09:46</b>		
23:21 09/07/12		60		HYDE (IB,OB)	HYDE CABLE DOWN DUE TO STRAND ALARM IN THE HOUSE.	23:21 23:12	07:12
					CABLE MACHINERY CLEARED. 3 SHUTTLE IN PLACE. PAGE SENT OUT. <b>LINE DELAY: 08:00</b>		
23:57 09/07/12	112	M	1536	HOLLOWAY & 19TH AVE. (IB)	AUTO BLOCKING LINE ( ON THE TRACKS )	21:47 21:47	22:29 22:29
					SFPD METRO SHOP 4-S-44 M.LA, G. PITTS, S/B @ SFC, LSGP, 2 M CARS REROUTE TO K LINE IB., K SMITH <b>VEH DELAY: 00:42 LINE DELAY: 00:42</b>		
23:58 09/07/12	117	M	1432	HOLLOWAY & 19TH AVE. (IB)	AUTO BLOCKING LINE ( ON THE TRACKS )	21:47 21:47	22:29 22:29
					SFPD METRO SHOP 4-S-44 M.LA, G. PITTS, S/B @ SFC, LSGP, 2 M CARS REROUTE TO K LINE IB., K SMITH <b>VEH DELAY: 00:42 LINE DELAY: 00:42</b>		