

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, SEPTEMBER 8, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>815</b>	<b>96.6%</b>	<b>13</b>	<b>15</b>	<b>63</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>111</b>	<b>76%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>174</b>	<b>107%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>126</b>	<b>110%</b>
<b>FLYNN</b>	<b>82</b>	<b>105</b>	<b>28%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>58</b>	<b>38%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>51</b>	<b>31%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>136</b>	<b>100%</b>
<b>TOTAL</b>	<b>487</b>	<b>816</b>	<b>68%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	91	15	6	5	4	0
Flynn	170	29	11	10	6	2
Green	143	22	11	7	4	0
Kirkland	113	20	7	10	3	0
Potrero	158	22	8	12	1	1
Presidio	143	23	8	10	3	2
Woods	198	25	12	8	4	1
<b>TOTAL</b>	<b>1,016</b>	<b>156</b>	<b>63</b>	<b>62</b>	<b>25</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:55 09/08/12	55	54	8175	FELTON & UNIVERSITY (IB)	ACCIDENT COACH & VAN, NO INJURY.	08:55	09:58
			1248840	INSP R JONES CLEARED. NO DAMAGE TO COACH. MODERATE DAMAGE TO FRONT OF VAN. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A45*. VEH DELAY: 01:03			
11:02 09/08/12	56	45	5570	SUTTER & GRANT (OB)	ALLEGED ACCIDENT, COACH/AUTO, NO NEW DAMAGE NOTED	11:02	11:43
			1248874	INSP. S. HOOKS CLEARED. S/S*, VIDEO*, CLAIMS 6A45 VEH DELAY: 00:41			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:02 09/08/12	056	45	5570	SUTTER & GRANT (OB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURY	11:02	11:43
				<b>1248855</b>			
11:57 09/08/12	347	14	7127	MISSION & RICHLAND (IB)	RENDERING AID - PEDESTRIAN FELL ON SIDEWALK	11:57	13:00
				<b>1248851</b>			
12:52 09/08/12	435	71	6268	HAIGHT & MASONIC (OB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	12:52	14:37
				<b>1248938</b>			
13:20 09/08/12	440	9	6207	POTRERO & 16TH STREET (OB)	DIRTY COACH (FOOD)	13:20	14:16
				<b>1248935</b>			
15:45 09/08/12	522	38	6292	GEARY & LEAVENWORTH (OB)	RENDERING AID - AID REFUSED	15:45	16:47
				<b>1248944</b>			
15:59 09/08/12	162	45	5490	UNION & POLK (IB)	COACH / SHELTER ACCIDENT - NO INJURIES REPORTED	15:59	17:45
				<b>1248962</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:12 09/08/12	523	8X	6228	PHELAN LOOP (IB)	OPERATOR - AID REFUSED	19:27	21:08
			<b>1248991</b>	INSPECTOR A. GEETER CLEARED, INSPECTOR T. ESPINOZA RESPONDED, RESCUE OPERATOR #4282 RESPONDED, SFFD MEDIC #83 - CAD #297 RESPONDED, VIDEO*, FLYNN DISPATCHER*, TREATED AND RELEASED, RESCUE OPERATOR #4282 KEPT RUN IN SERVICE <b>VEH DELAY: 01:41</b>			
19:25 09/08/12	173	5	5627	MARKET & POWELL (IB)	COACH / BART VAN ACCIDENT - NO INJURIES REPORTED	19:25	
			<b>1248995</b>	INSPECTOR A. ESCOBAR CLEARED, VIDEO*, SYSTEM SAFETY RESPONDED, CLAIMS (6A45)*, A. ANDREWS (4M3)(VOICE)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO BART VAN, NO 799			
20:03 09/08/12	711	28	8351	19TH AVENUE & JUDAH (IB)	POLICE REQUEST	20:03	20:08
			<b>1248998</b>	OPERATOR CLEARED, INSPECTOR T. ESPINOZA*, SFPD* <b>VEH DELAY: 00:05</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***