



# MUNI SERVICE DELIVERY DAILY REPORT

Tuesday, December 02, 2008





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## OPERATIONS DIVISION - OCC

### RUNS NOT OUT & LATE OUT FOR RUSH HOURS

MORNING REPORT

Day Wednesday  
 Date 3-Dec-08

DIVISION		NOT OUTS		LATE PULL OUTS		LINES AFFECTED
		NO OPERATORS	NO EQUIPMENT	NO OPERATORS	NO EQUIPMENT	
Cable Car		0	0	0	0	
Flynn		1	0	2	0	9X=1
Kirkland		0	0	0	0	
Woods		5	1	0	0	71L=2 16X=2 44=1
Potrero		1	0	1	0	49=1
Presidio		0	0	0	0	
Green	Metro	1	0	0	0	M=1
	F line	0	0	0	0	
<b>TOTAL</b>		<b>8</b>	<b>1</b>	<b>3</b>	<b>0</b>	

SPECIAL EVENTS

EMERGENCY EQUIPMENT DEMAND - REASON

Division	Number of coaches

Report created by:

Report data compiled as of 8:00



## OPERATIONS DIVISION - OCC

### RUNS NOT OUT & LATE OUT FOR RUSH HOURS

AFTERNOON REPORT

Day Tuesday  
 Date 2-Dec-08

DIVISION		NOT OUTS		LATE PULL OUTS		LINES AFFECTED
		NO OPERATORS	NO EQUIPMENT	NO OPERATORS	NO EQUIPMENT	
Cable Car		0	0	0	0	
Flynn		1	0	0	0	38=1
Kirkland		1	0	0	0	2=1
Woods		2	0	1	0	16X=1 30X=1
Potrero		5	0	0	0	14=3 22=1 30=1
Presidio		1	0	0	0	5=1
Green	Metro	4	0	0	0	J=1 L=1 M=2
	F line	0	0	0	0	
<b>TOTAL</b>		<b>14</b>	<b>0</b>	<b>1</b>	<b>0</b>	

SPECIAL EVENTS

EMERGENCY EQUIPMENT DEMAND - REASON

Division \_\_\_\_\_ Number of coaches \_\_\_\_\_

Report created by: MARIO MELENDEZ

**MISSED SERVICE BY DIVISION DUE TO NO RDO\*\***

Weekday

DATE

02-Dec-08

Revised SEPTEMBER 20, 2008

		<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>
		<b>AM</b>				<b>PM</b>				<b>Daily</b>			
<b>Cable Car</b>	ONE PIECE	21	0	0	0.0	22	0	3	0.0	49	0.5	3	1.0
	MULTI-PIECE	6	0		0.0	6	1		16.7				
<b>Flynn</b>	ONE PIECE	36	0	0	0.0	38	0	5	0.0	154	0.5	5	0.3
	MULTI-PIECE	82	1		1.2	68	0		0.0				
<b>Kirkland</b>	ONE PIECE	38	0	0	0.0	57	0	3	0.0	212	0.5	3	0.2
	MULTI-PIECE	114	1		0.9	101	0		0.0				
<b>Woods</b>	ONE PIECE	47	0	0	0.0	87	0	6	0.0	251	2	6	0.8
	MULTI-PIECE	117	2		1.7	100	2		2.0				
<b>Potrero</b>	ONE PIECE	38	0	0	0.0	67	0	3	0.0	212	3	3	1.4
	MULTI-PIECE	111	1		0.9	89	5		5.6				
<b>Presidio</b>	ONE PIECE	29	0	0	0.0	52	1	6	1.9	174	1.5	6	0.9
	MULTI-PIECE	92	0		0.0	85	1		1.2				
<b>Metro</b>	ONE PIECE	37	0	0	0.0	67	3	9	4.5	145	4	9	2.8
	MULTI-PIECE	58	0		0.0	49	2		4.1				
<b>F Line</b>	ONE PIECE	11	0	0	0.0	10	0	2	0.0	33	0.5	2	1.5
	MULTI-PIECE	12	1		8.3	9	0		0.0				
<b>System total</b>										<b>1230</b>	<b>12.5</b>	<b>37</b>	<b>1.0</b>

\*\* REGULAR DAY OFF

# Accidents

Tue Dec 02, 2008

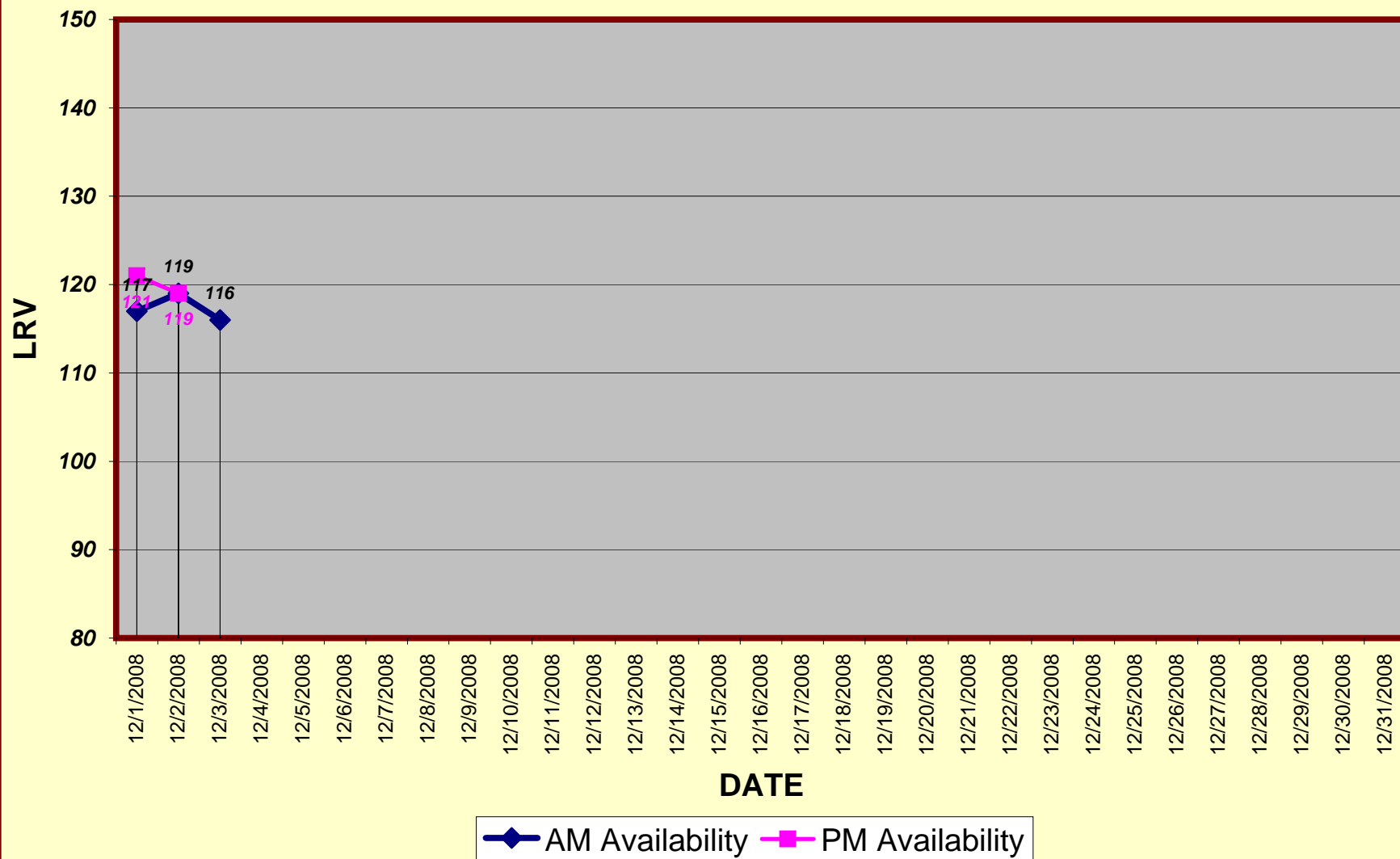
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START/END	CC	
07:54 12/02/08	R OPERATOR PR	39	0	84	1	5485	DRUMM & SACRAMENTO (OB)	ACCIDENT COACH & TRUCK (HIT & RUN) ; BROKEN MIRROR	OB	07:54	08:24	39
							1021744	INSP P .JONES, SHOP #854, NO 799 SI PRESIDIO 5488 @09:15 VEH DELAY: 01:21				
08:40 12/02/08	T INSP JOHNSON PO			366	20	7017	HOWARD & NEW MONTGOMERY (IB)	ACCIDENT COACH / TRUCK, (NO INJURY).	IB	08:40	09:09	24
							1021746	INSP JOHNSON S, SHOP TRUCK #854, MINOR DAMAGE, CONVEX MIRROR, NO 799. VEH DELAY: 00:29				
09:15 12/02/08	R OPERATOR WO	11	9	21	29	8145	23RD AVE. & LINCOLN WAY (IB)	ACCIDENT COACH AND TRUCK	IB	09:15	10:25	11
							1021772	INSP.JONES,R.CLEARED SHOP TRUCK 855 RESPOND LOOSE MIRROR VEH DELAY: 01:10				
11:41 12/02/08	R OPERATOR PO	39		96	1	5543	CALIFORNIA & LAUREL (IB)	ACCIDENT COACH / AUTO (NO INJURIES).	IB	11:41	12:02	24
							1021762	INSP VICKERS E, MINOR, NO 799, 1M2*. VEH DELAY: 00:21				
14:37 12/02/08	R OPERATOR KI	28		771	28	8351	19TH AVE & WINSTON (IB)	COACH & AUTO COLLIDE	IB	14:38	15:17	29
							1021800	WONG,S MINOR NO 799 VEH DELAY: 00:39				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START/END	CC	
14:37 12/02/08	R OPERATOR KI	28		771	28	8351	19TH AVE & WINSTON (IB)	COACH & AUTO COLLIDE	IB	14:38	15:17	29
							1021800	WONG,S MINOR NO 799				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START/END	CC	
19:09 12/02/08	R MRU 4S24 ME	75	1562	106	N	1532	DUBOCE & CHURCH (IB)	COLLISION WITH AUTOMOBILE RESULTED IN DERAILMENT	IB LD	19:09	20:13	88
							1021894	[LRV2=1517]F LUM; K ARNOLD; H HENLEY; R MCCRAY; T JULIAN; B RAMIREZ; M ELLIS; TRACK DEPT; METRO SHOP; MRU 4S30, 4S24, 4S35; N LINE BLOCKED IB & J LINE BLOCKED OB; N LINE SWITCH BACK IB TO OB AT CARL & HILLWAY; J & N LINE REROUTE OB TO CASTRO STATION; J LINE ALL CLEAR AT 1927 HOURS; CAR 1532 RERAILED AT 2002 HOURS; 3 MOTOR COACH SHUTTLES; 22 LINE NOT AFFECTED; NO 799 FOR OPERATOR; SENIOR STAFF/SAFETY PAGED; P MEDINA*; 311 INFO CENTER*; K MCDONALD*; S LAU*; J BYRD*; T KENNEDY*; J SADORRA*; J TRUE*; J KELLY*; D BANBURY*; F ALEJANDRO*; W TOM*; VIDEO DEPT*; CPUC A METHA*; K WILLIAMS; E WELLS; STATION AGENT PHONE TREE*. SI GREEN N/R [EOR 19:30] VEH DELAY: 00:21 LINE DELAY: 01:04				

# LIGHT RAIL AM/PM Availability





# GREEN DIVISION DAILY MAINTENANCE MORNING STATUS REPORT

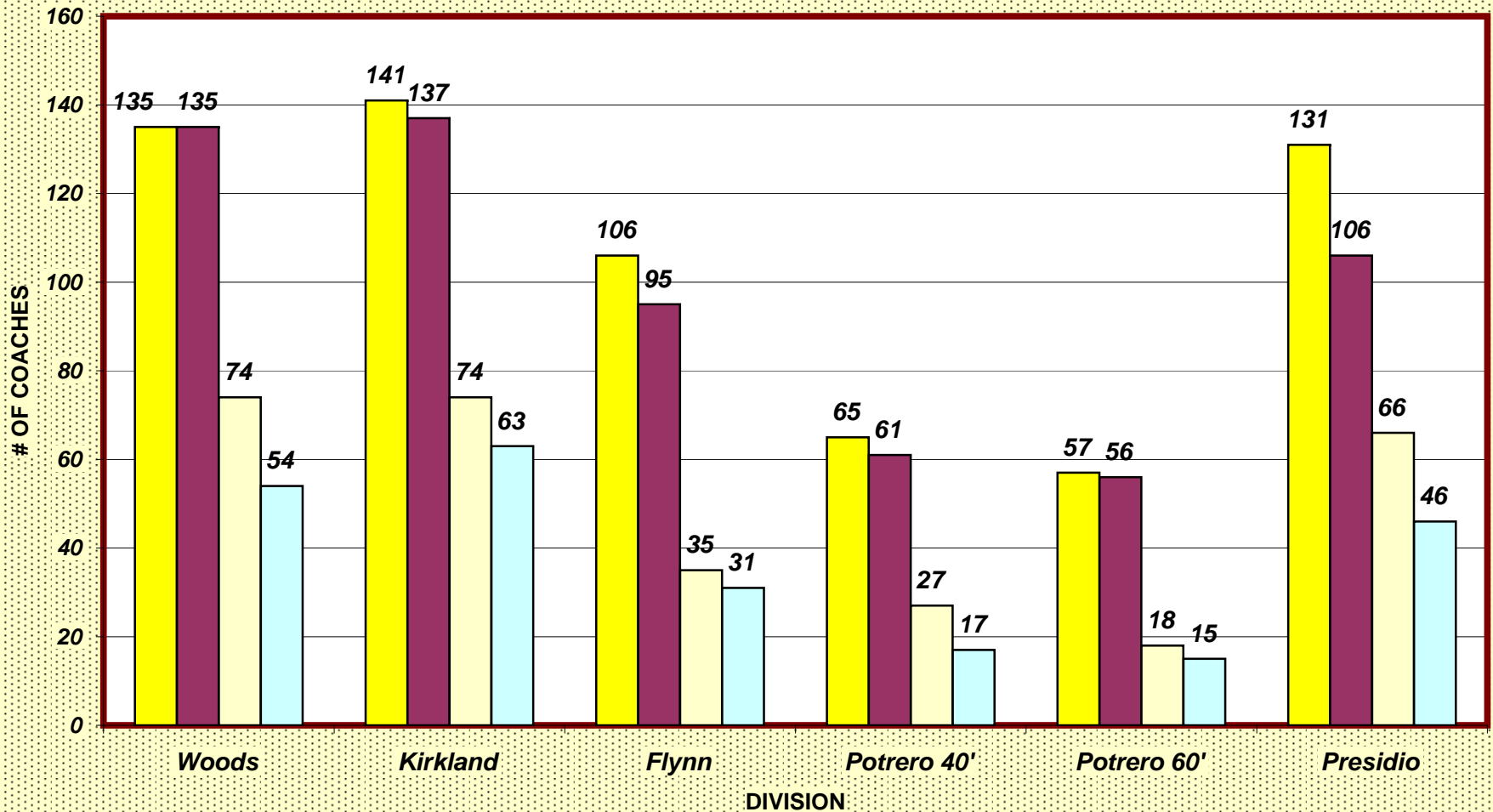
DATE : 12/03/2008

	LRV2/3	PCC	MILAN	HISTORIC		
<b>FLEET SIZE</b>	151	28	10	8	<b>AIR</b>	<u>0</u>
					<b>ATCS</b>	<u>0</u>
					<b>BRAKES</b>	<u>0</u>
					<b>COUPLER</b>	<u>1</u>
<b>PRESENT DEMAND</b>	114	13	5	2	<b>DOORS / STEPS</b>	<u>0</u>
					<b>HVAC / AIR COMF.</b>	<u>0</u>
					<b>LIGHTS</b>	<u>0</u>
<b>MAINT. HOLDS</b>	35	16	4	4	<b>PANTOGRAPHS</b>	<u>1</u>
					<b>PROP.</b>	<u>5</u>
					<b>FLATS</b>	<u>2</u>
<b>EQUIPMENT AVAILABLE FOR SERVICE @ 7:30 AM</b>	116	12	6	4	<b>PM</b>	<u>6</u>
					<b>SUPPORT SHOP</b>	<u>4</u>
					<b>BODY/PAINT SHOP</b>	<u>11</u>
					<b>GLASS SHOP</b>	<u>0</u>
					<b>PARTS</b>	<u>0</u>
					<b>DESTSIGN/ELECT.</b>	<u>2</u>
					<b>OTHER</b>	<u>2</u>
					<b>VENDOR</b>	<u>0</u>
					<b>ENGIN</b>	<u>1</u>
					<b>TOTAL</b>	<u>35</u>

## MOTOR & TROLLEY COACHES AVAILABILITY

AM 12/3/08 & 12/02/0 PM PEAK TIME

■ FOR SERVICE @ 7:45 AM   
 ■ FINAL AM PULL-OUT   
 ■ FOR SERVICE @ 5:30 PM   
 ■ FINAL PM PULL-OUT





# OPERATORS ABSENTEEISM

**DAY: TUESDAY 12/2/2008**

DIVISION	SCHEDULED  FULL TIME	UNAVAILABLE  FULL TIME					PERCENTAGE  FULL TIME					
		TOTAL UNAVAILABLE	SICK 1- 30 DAYS		VACATION	UNPLANNED LEAVE**	THE OTHER REASONS***	TOTAL UNAVAILABLE  UNAVAILABLE / SCHEDULED	SICK  SICK / SCHEDULED	VACATION  VACATION/ SCHEDULED	UNPLANNED LEAVE/ SCHEDULED	THE OTHER REASONS***
			21	9								
GREEN	248	58	21	9	22	6	23.4	8.5	3.6	8.9	2.4	
CABLE CAR	128	30	7	3	11	9	23.4	5.5	2.3	8.6	7.0	
POTRERO	264	47	24	3	9	11	17.8	9.1	1.1	3.4	4.2	
PRESIDIO	201	35	9	7	16	3	17.4	4.5	3.5	8.0	1.5	
KIRKLAND	250	37	13	7	12	5	14.8	5.2	2.8	4.8	2.0	
WOODS	285	36	16	5	10	5	12.6	5.6	1.8	3.5	1.8	
FLYNN	187	34	12	4	14	4	18.2	6.4	2.1	7.5	2.1	
<b>TOTAL</b>	<b>1563</b>	<b>277</b>	<b>102</b>	<b>38</b>	<b>94</b>	<b>43</b>	<b>17.7%</b>	6.5%	2.4%	6.0%	2.8%	

## SUMMARY FOR THE LAST 7 DAYS

TUESDAY	1562	293	98	61	82	52	19%	6%	4%	5%	3
WEDNESDAY	1551	268	78	60	88	42	17%	5%	4%	6%	3
THURSDAY	1023	225	79	32	36	78	22%	8%	3%	4%	8
FRIDAY	1509	276	127	56	40	53	18%	8%	4%	3%	4
SATURDAY	1061	218	100	25	47	46	21%	9%	2%	5%	4
SUNDAY	1003	217	103	20	45	49	22%	10%	2%	5%	5
MONDAY	1587	304	130	38	91	45	19%	8%	2%	6%	3

**\*\* includes**  
 1 Day Vacation  
 AWOL  
 Claim Ind  
 Leaves  
 Suspension  
 Sick on Leave

**\*\*\* includes**  
 Banked holiieay  
 Floating  
 Birthday  
 Non Driving Status  
 Training  
 MGMT