



**Muni  
Service Delivery  
Daily Report**

Thursday, April 01, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 02 2010 FRIDAY AM NOLO MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	7	0	0	0	8X=2, 14XL=4, 38=1
<b>Kirkland</b>	5	0	0	0	2=1, 12=1, 19=1, 47=2
<b>Woods</b>	15	0	1	0	9=1, 16X=1, 27=1, 29=2, 44=1, 48=3, 54=1, 67=
<b>Potrero</b>	12	0	1	0	14=5, 22=4, 49=3
<b>Presidio</b>	4	0	0	0	1=1, 30=1, 31=1, 41=1
<b>Green</b>	2	0	0	0	J=1, S=1
<b>F line</b>	2	0	0	0	F=2
<b>TOTAL</b>	47	0	2	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0730 HOURS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**04 01 10 THURSDAY PM NOLO REPORT**

<b>Cable Car</b>	2	0	0	0	60=2
<b>Flynn</b>	5	0	0	0	8X=3 38=1 38L=1
<b>Kirkland</b>	5	0	0	0	2=1 28=2 43=1 47=1
<b>Woods</b>	9	0	0	0	9=1 27=1 29=3 44=1 48=2 52=1
<b>Potrero</b>	28	0	1	0	6=2 14=4 22=3 24=5 30=2 33=3 41=1 49=8
<b>Presidio</b>	3	0	0	0	1=1 30=2
<b>Metro</b>	6	0	0	0	S=3 KT=1 N=1 L=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>64</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY, APR 01, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	3	5	13.6%	49	3	5	93.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	11	12	28.9%	155	13	12	91.6%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	6	8	10.5%	218	6	8	97.2%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	12	10	13.8%	260	13	10	95.0%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	18	4	26.9%	202	24	4	88.1%
<b>Potrero multi-piece</b>	12		13.5%				
<b>Presidio one-piece</b>	4	12	7.7%	162	4	12	97.5%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	5	11	7.5%	148	6	11	95.9%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	3	10.0%	33	1	3	97.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>70</b>	<b>65</b>	<b>94.3%</b>

# Accidents

Thu Apr 01, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:14 04/01/10	R OPERATOR ME	75					CIVIC CENTER (OB)	CITIZEN SLIPPED & FELL INTO TRACKWAY	OB	09:14	09:31	20
							1100020	SENIOR STAFF & SAFETY*, 311*, J KELLY*, K HOLLAND*, NO LRV CONTACT MADE TO CITIZEN, SFFD # 36, AMERICAN MEDIC # M-2, TRANSPORTED CITIZEN TO SFGH HOSP., VIDEO*, CIVIC CENTER AGENT, VAN NESS AGENT, LRV^S SENT IN CCT, J HICKEY CLEARED VEH DELAY: 00:17 LINE DELAY: 00:17	LD	09:14	09:31	
10:26 04/01/10	R OPERATOR KI	11	1623	683	47	8204	VAN NESS & PACIFIC (OB)	ACCIDENT COACH/ TAXI	OB	10:26	11:09	18
							1100106	INSP T KONG RESP, NO INJURY, NO 799, MINOR DAMAGE ( PAINT TRANSFER ONLY), TAXI REAR ENDED COACH VEH DELAY: 00:43				
14:18 04/01/10	R OPERATOR PO	27	3701	458	22	7118	16TH ST & CHURCH (OB)	ALLEGED COACH/AUTO MINOR ACCIDENT	OB	14:18	15:22	07
							1100124	INSP L. SMITH CLEARED VEH DELAY: 01:04				
17:56 04/01/10	R OPERATOR PO	27	3336	465	14	7017	FERRY TERMINAL (OB)	COACH/AUTO MINOR ACCIDENT	OB	17:56	18:40	07
							1100165	INSP B. HENDERSON VEH DELAY: 00:44				
19:07 04/01/10	R OPERATOR CA	29	2284	45	60	4	POWELL & MARKET (OB)	TRACK BRAKE ADJUSTMENT(CITIZEN FELL OUT NEAR CAR)	OB	19:07		29
							1100174	BEMNET MEDIC#99 ENGINE#1 TRANSPORTED CITIZEN SI CABLE CAR N/R LINE DELAY: 00:11	LD	19:07	19:18	

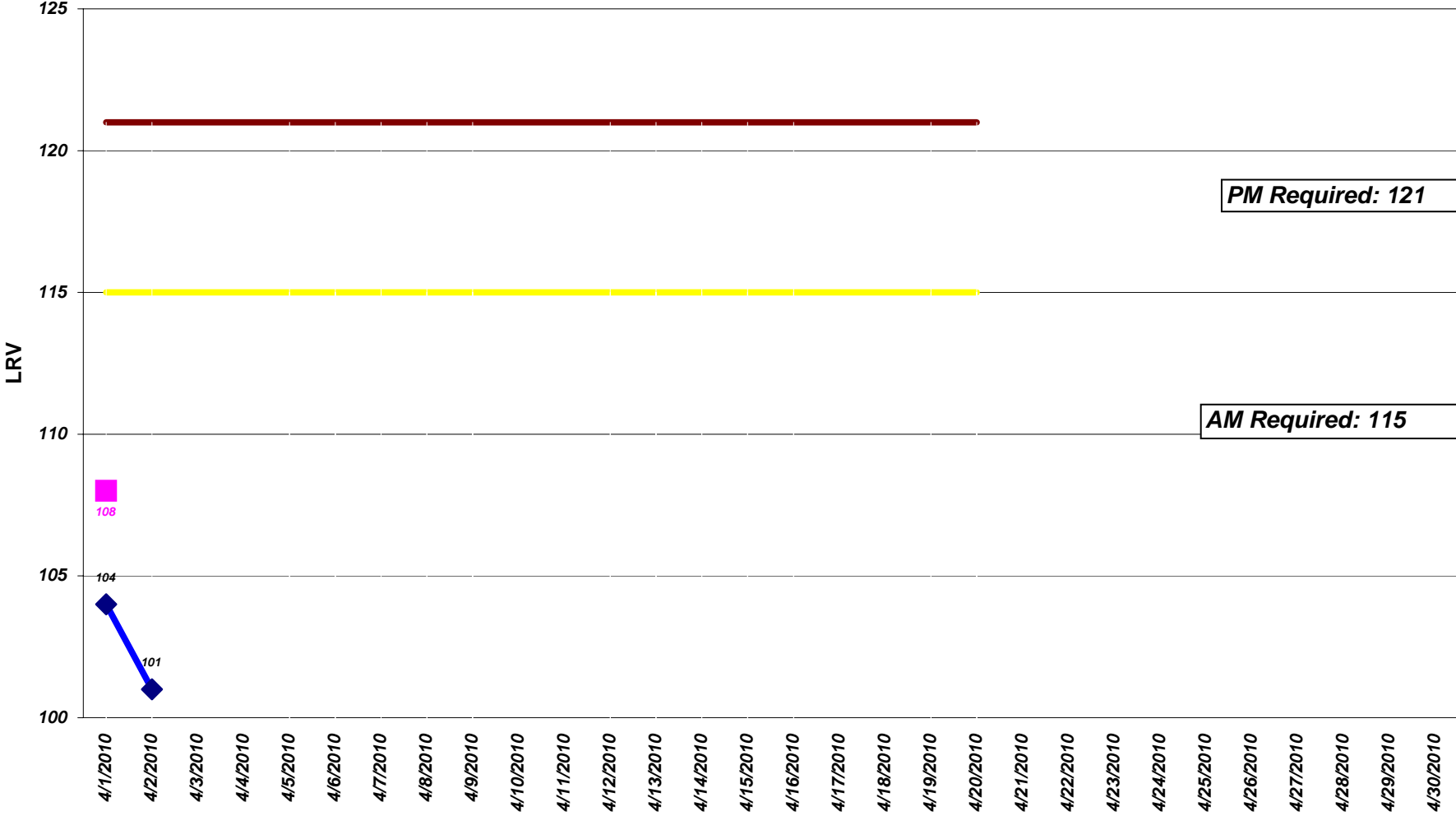
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:00 04/01/10	T SFPD FL	28			38		O^FARRELL & LARKIN (IB)	ALLEGED COACH / PEDESTRIAN ACCIDENT	IB	22:45		16
					1100201		SFPD 3-E-13-E REPORTED ONE INJURY TRANSPORTED TO SFGH BY KING AMERICAN M-15, INSP. ALDANA TO INTERVIEW POSSIBLE OPERATORS 546/38/6247 OR 555/38/6245, SENIOR STAFF / SAFETY*, CLAIMS 6-A-46*, VIDEO*, M. HARRIS*, K. HOLLAND*, J. HALEY JR.*					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:25 04/01/10	R	OPERATOR CA	17	0315	21	59	21	MASON & WASHINGTON (IB)	INJURED CONDUCTOR ID#0421, (SMALL CUT ON THE FOREHEAD)	IB LD	10:25 10:25	10:50 10:50	17
							1100113	INSP A JAHN CLEARED, INSP A FORCE*, INSP KWONG*, MGR YORK KWAN*, SYSTEM SAFETY*, CABLE SHOP TRUCK 665, CABLE MACHIENERY, KING AMERICA MEDIC #1 TRANSPORTED OPERATOR TO SAINT FRANCIS HOSPITAL, TWU 250A*, GRIPMAN OPERATOR ID#0315 WAS 799 VEH DELAY: 00:25 LINE DELAY: 00:25					
10:30 04/01/10	R	OPERATOR ME	75	1633	47	N	1482	DUBOCE PORTAL RIGHT & D-4 (IB)	OPERATOR LOCKED KEYS	IB LD	10:30 10:30	11:00 11:00	20
							1100068	SENIOR STAFF & SAFETY*, 311*, S LAU*, J KELLY*, F ALEJANDRO*, S BRITT*, INSP R DONALSON*, MRU 4-S-48 CLEARED VEH DELAY: 00:30 LINE DELAY: 00:30					
12:17 04/01/10	R	OPERATOR CA	17	0464	026	60	0020	HYDE & BEACH (OB)	GRIP CHANGE	OB LD	12:47 12:17	13:08 13:08	17
							1100117	INSP KWONG CLEARED, CABLE SHOP TRUCK 665, CABLE MACHIENERY VEH DELAY: 00:21 LINE DELAY: 00:51					
17:00 04/01/10	R	OPERATOR ME	72	506	101	KT	1439	3RD STREET & ARMSTRONG (OB)	AIR LEAK	OB LD	17:00 17:00	17:41 17:41	88
							1100192	INSP H HENLEY; INSP M MCGEHEE; INSP K ARNOLD; INSP M CONTRERAS; MRU 4S30; MRU 4S44; 91/KT/1400 USED AS RESCUE TO PUT CAR INTO SIDE TRACK AT ARMSTRONG; 84/KT/1495 USED AS RESCUE TO DEAD TOW TRAIN TO METRO EAST AT 2055 HOURS; KT LINE SWITCH BACK INBOUND TO OUTBOUND AT 3RD STREET & BURKE; TWO MOTOR COACH SHUTTLES; LSGP; 311 CENTER*; J KELLY*; P GUTERMAN*; K HOLLAND*; D BANBURY*; Y KWAN*; M ELLIS*. SI ARMSTRONG & 3RD STREET SIDE TRACK 1400 @20:55 VEH DELAY: 03:55 LINE DELAY: 00:41					



# LIGHT RAIL VEHICLES AM/PM Required & Availability



**PM Required: 121**

**AM Required: 115**

◆ AM Availability   
 ■ PM Availability   
 — AM REQUIRED   
 — PM REQUIRED

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	
04/05/10	MONDAY	115		121	
04/06/10	TUESDAY	115		121	
04/07/10	WEDNESDAY	115		121	
04/08/10	THURSDAY	115		121	
04/09/10	FRIDAY	115		121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 2, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

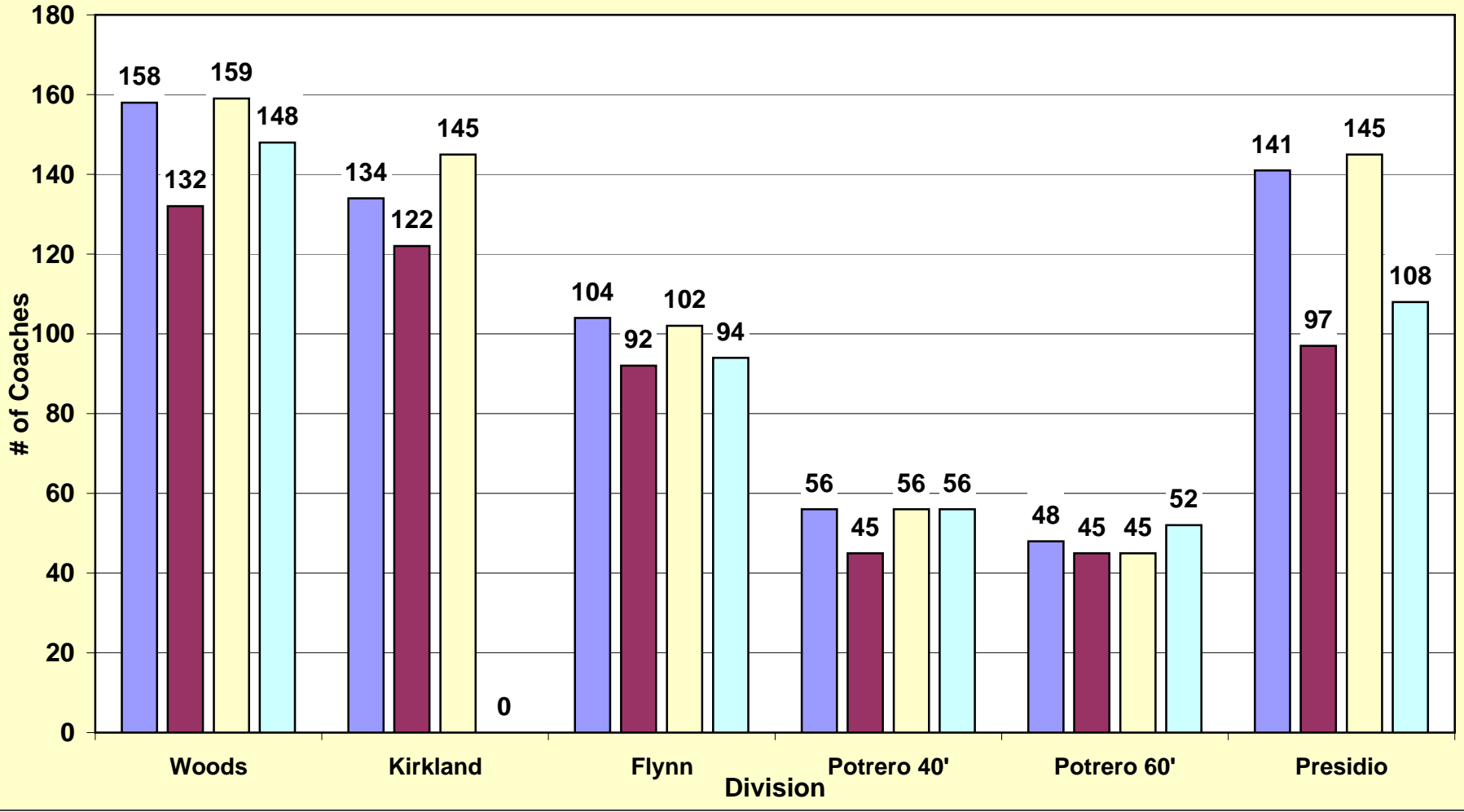
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	15
SUPPORT SHOP	7
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **50**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>April</b>
<b>2, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>50</b>	<b>7</b>	<b>5</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>101</b>	<b>14</b>	<b>5</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 4/1/0210 & 4/1/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/1/0210</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	4	5	15	3	0	2	5	20
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	33	11	20	64	19	25	24	68	132
Awaiting parts	4	0	0	4	3	10	8	21	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	158	134	104	396	56	48	141	245	641
Final a.m. pull-out	132	122	92	346	45	45	97	187	533
Reserve fleet usage	0	0	0	0	0	3	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	16	5	5	26	3	8	5	16	42
<b>Afternoon (p.m.) availability</b>									
<b>4/1/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	0	5	11	3	0	0	3	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	32	0	22	54	19	28	20	67	121
Awaiting parts	6	0	0	6	3	10	9	22	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	145	102	406	56	45	145	246	652
Final p.m. pull-out	148	0	94	242	56	52	108	220	462
Reserve fleet usage	5	0	0	5	0	7	0	7	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	3	4	3	2	1	6	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, APRIL 01, 2010</b>											
Green	244	69	20	11	22	16	28.3	8.2	4.5	9.0	6.6
Cable Car	137	30	10	3	8	9	21.9	7.3	2.2	5.8	6.6
Potrero	242	63	23	8	20	12	26.0	9.5	3.3	8.3	5.0
Presidio	192	42	17	7	13	5	21.9	8.9	3.6	6.8	2.6
Kirkland	263	58	23	11	13	11	22.1	8.7	4.2	4.9	4.2
Woods	329	72	24	14	19	15	21.9	7.3	4.3	5.8	4.6
Flynn	180	54	21	9	15	9	30.0	11.7	5.0	8.3	5.0
<b>Total</b>	<b>1,587</b>	<b>388</b>	<b>138</b>	<b>63</b>	<b>110</b>	<b>77</b>	<b>24.4%</b>	<b>8.7%</b>	<b>4.0%</b>	<b>6.9%</b>	<b>4.9%</b>

**Summary For The Last 7 Days**

<b>THURSDAY 03 25</b>	1554	304	82	34	119	69	20%	5%	2%	8%	4%
<b>FRIDAY 03 26 10</b>	1587	334	106	37	118	73	21%	7%	2%	7%	5%
<b>SATURDAY 03 27 10</b>	1072	279	93	38	86	62	26%	9%	4%	8%	6%
<b>SUNDAY 03 28 10</b>	1043	250	98	33	73	46	24%	9%	3%	7%	4%
<b>MONDAY 03 29 10</b>	1577	345	115	63	94	73	22%	7%	4%	6%	5%
<b>TUESDAY 03 30 10</b>	1556	343	97	65	105	76	22%	6%	4%	7%	5%
<b>WEDNESDAY 03 31 10</b>	1575	360	111	65	108	76	23%	7%	4%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.