

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, APRIL 1, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	95.7	50	54

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	177	26%
KIRKLAND	111	118	6%
FLYNN	103	113	10%
POTRERO 40'	49	60	22%
POTRERO 60'	53	35	-34%
PRESIDIO	103	107	4%
TOTAL	719	780	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	211	59	8	10	19	22
Cable Car	120	35	5	6	16	8
Potrero	232	70	18	10	26	16
Presidio	198	40	12	9	9	10
Kirkland	219	54	13	9	21	11
Woods	331	79	17	9	38	15
Flynn	199	38	8	6	15	9
TOTAL	1,510	375	81	59	144	91

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:12 04/01/11	R OPERATOR KI	30	1623	683	19	8347	POLK & UNION (OB)	ALLEGED ACCIDENT COACH/AUTO	OB	09:08		12
				1162849			SEE INTERVIEW					
13:05 04/01/11	R OPERATOR KI	30	2097	653	19	8342	POLK & BROADWAY (OB)	COACH AUTO COLLISION - NO INJURIES	OB	13:05	14:47	34
				1162913			INSP FLORES, J CLEARED, INSP BROWN, L RESPONDED, RESCUE OPERATOR #3383 RESPONDED, 1L1*, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, SENIOR MANAGEMENT PAGED*, OPERATOR 799 SI KIRKLAND N/R [EOR 17:13] VEH DELAY: 04:08					
14:36 04/01/11	R OPERATOR WO	15	2302	180	71	8432	NORIEGA & 26TH STREET (OB)	COACH / AUTO COLLISION - NO INJURIES	OB	14:36	15:58	88
				1162905			INSP VONG, H CLEARED, VIDEO*, CLAIMS (6A45)*, SYSTEM SAFETY*, NO 799 VEH DELAY: 01:22					
15:01 04/01/11	R OPERATOR PO	21	3643	409	22	5420	FILLMORE & RETIRO (OB)	COACH / FIXED OBJECT - NO INJURIES	OB	15:01	16:16	34
				1162858			INSP BROWN, L CLEARED, VIDEO*, CLAIMS (6A45)*, SYSTEM SAFETY*, NO 799 VEH DELAY: 01:15					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:44 04/01/11	R	OPERATOR WO	26	1314	219	44	8408	8TH AVENUE & FULTON (OB)	COACH AUTO COLLISION - NO INJURIES	OB	17:44	18:35	34
								1162965					
18:10 04/01/11	R	OPERATOR PO	21	3966	470	14	7113	MISSION & 10TH STREET (OB)	COACH / AUTO COLLISION - NO INJURIES	OB	18:10	19:52	34
								1162940					
18:16 04/01/11	R	OPERATOR KI	15	2831	756	19	8348	CONNECTICUT & CEASAR CHAVEZ	COACH / AUTO COLLISION - NO INJURIES		18:16	19:45	34
								1162941					
18:50 04/01/11	R	OPERATOR KI	34	3866	774	47	8030	VAN NESS AVENUE & MCALLISTER (OB)	COACH AUTO COLLISION - NO INJURIES (AUTO OPEN DOOR IN TRAFFIC)	OB	18:50	20:20	34
								1162986					
19:31 04/01/11	R	OPERATOR KI	24	3688	762	19	8334	MIDDLE POINT & WEST POINT (IB)	COACH / AUTO COLLISION - NO INJURIES	IB	19:31	21:15	34
								1162948					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
15:04 04/01/11	R	OPERATOR GV	74	2278	175	F	1062	MARKET ST & VAN NESS ST (OB)	TROLLEY SHOE ASSEMBLY BROKEN	OB LD	15:04	15:42	29
								1162904					