



MUNI

Service Delivery

Daily Report

Friday, April 02, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 9

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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04 03 10 SATURDAY AM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	1	0	1	0	38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	2	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 02 10 FRIDAY PM NOLO REPORT

Cable Car	2	0	0	0	60=2
Flynn	8	0	0	0	8X=2 14L=2 38=2 38L=2
Kirkland	5	0	0	0	12=1 19=2 43=1 47=1
Woods	17	0	0	0	9=2 18=2 16X=2 27=1 23=2 29=2 37=1 48=1 54=1 71=2 94=1
Potrero	23	4	0	0	6=2 14=5 22=5 24=2 30=3 33=2 41=4 49=4
Presidio	4	0	0	0	1=3 45=1
Metro	6	0	1	0	L=2 KT=1 S=3
F line	0	0	0	0	
TOTAL	65	4	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY, APR 02, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	3	3	13.6%	49	3	3	93.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	8	18.4%	155	9	8	94.2%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	8	10	14.0%	218	8	10	96.3%
Kirkland multi-piece	0		0.0%				
Woods one-piece	19	10	21.8%	260	21	10	91.9%
Woods multi-piece	4		4.0%				
Potrero one-piece	13	7	19.4%	202	19	7	90.6%
Potrero multi-piece	12		13.5%				
Presidio one-piece	6	8	11.5%	162	8	8	95.1%
Presidio multi-piece	4		4.7%				
Metro one-piece	8	14	11.9%	148	9	14	93.9%
Metro multi-piece	2		4.1%				
F Line one-piece	3	3	30.0%	33	3	3	90.9%
F Line multi-piece	0		0.0%				
System total				1227	80	63	93.5%

Accidents

Fri Apr 02, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:35 04/02/10	R OPERATOR ME	75	769	28	L	1426	VICENTE & 46TH AVENUE (IB)	ACCIDENT, LRV & AUTO	IB LD	07:37 07:37	08:05	20
						1100160	[LRV2=1550]SENIOR STAFF & SAFETY*, SYSTEM SAFETY K ANDERSON*, CLAIMS # 06-A-42*, J KELLY*, S BRITT*, LSGP*, SUBWAY PA* BY STATION AGENTS,(1) MOTRO COACH SHUTTLE 429/38/6255, 18 LINE SHUTTLED PASSENGERS, INSP R AREVALO*, NO OPERATOR 799, NO FORM R, INSP G PINTO CLEARED VEH DELAY: 00:28					
10:12 04/02/10	R OPERATOR WO	18	3795	50	54	8145	3RD STREET & INNES (OB)	ACCIDENT H/R TRUCK AND COACH INTERVIEW OPERATOR	OB	10:30	11:06	40
						1100264	TRUCK MADE CONTACT WITH MIRROR ON COACH. T65 WONG,B. VIDEO* VEH DELAY: 00:36					
11:28 04/02/10	R OPERATOR CA	32	1452	6	61	56	CALIFORNIA & DRUMM (OB)	ACCIDENT, CABLE CAR / TAXI	OB LD	11:28 11:28	12:07 12:07	32
						1100272	INSP A. JAHN RESPONDED. S/S*, CLAIMS*. PEDESTRIAN RAN IN FRONT OF TAXI. TAXI DRIVER MADE A QUICK STOP AND CABLE CAR REAR ENDED THE TAXI. MODERATE DAMAGE TO TAXI, MINOR DAMAGE TO THE CABLE CAR. NO INJURIES, NO 799. VEH DELAY: 00:39 LINE DELAY: 00:39					
11:34 04/02/10	R INSP J. KWONG CA	32					HYDE & BEACH (OB)	ACCIDENT, SHOP TRUCK 665 / AUTO	OB	11:28	13:09	32
						1100277	INSP J. KWONG RESPONDED. MINOR DAMAGE, NO INJURIES, S/S*, CLAIMS*. VEH DELAY: 01:41					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:01 04/02/10	R OPERATOR FL	18	0835	403	8X	6220	SAN BRUNO & PAUL AVE. (IB)	ACCIDENT COACH/TRUCK	IB	12:01	13:05	40
							1100284	1M5*,VIDEO* SYSTEM/SAFETY*, INSP.C53 LAVIGNE,G. TRUCK MAKING RIGHT TURN MADE CONTACT WITH LEFT REAR OF COACH. COACH WAS IN THE ZONE VEH DELAY: 01:04				
14:59 04/02/10	R SFPD PO	24		381	49	7035	MISSION & 24TH ST (OB)	SFPD REQUEST STOP	OB	14:59	15:05	07
							1100282	OPERATOR CLEARED INSP K. JOMOC, NO MERIT VEH DELAY: 00:06				
16:02 04/02/10	R OPERATOR KI	29	3848	740	2	8038	CLEMENT & 14TH AVE (IB)	COACH/AUTO ACCIDENT MODERATE DAMAGE	IB	16:02		07
							1100346	INSP L. WILSON CLEARED. OPERATOR 799, NEW OPERATOR TO PULL COACH IN. DISP* SI KIRKLAND N/R				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:47 04/02/10	R OPERATOR CA	32	1140	3	60	1	HYDE & NORTH POINT (OB)	SLOT BLADE	OB	10:47	11:19	32
						1100287	INSP J. KWONG, SHOP TRUCK 665 RESPONDED, C/M*, MGR J. KELLY*, Y. KWAN*, C. HILL*, 311*. SLOT BLADE PULLED TO AVOID ACCIDENT. HYDE LINE CABLE DOWN FROM 1143 HRS TO 1147 HRS FOR GRIP CHANGE. 2 SHUTTLES USED TO BRIDGE THE SERVICE GAP FROM BEACH AND HYDE TO WASHINGTON AND POWELL. SI CABLE CAR 1 @12:59 VEH DELAY: 02:12 LINE DELAY: 00:32		LD	10:47	11:19	
11:28 04/02/10	R OPERATOR CA	32	1452	6	61	56	CALIFORNIA & DRUMM (OB)	ACCIDENT, CABLE CAR / TAXI	OB	11:28	12:07	32
						1100272	INSP A. JAHN RESPONDED. S/S*, CLAIMS*. PEDESTRIAN RAN IN FRONT OF TAXI. TAXI DRIVER MADE A QUICK STOP AND CABLE CAR REAR ENDED THE TAXI. MODERATE DAMAGE TO TAXI, MINOR DAMAGE TO THE CABLE CAR. NO INJURIES, NO 799. VEH DELAY: 00:39 LINE DELAY: 00:39		LD	11:28	12:07	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:FRIDAY, APRIL 02, 2010											
Green	242	72	23	11	22	16	29.8	9.5	4.5	9.1	6.6
Cable Car	141	32	13	4	8	7	22.7	9.2	2.8	5.7	5.0
Potrero	249	68	26	9	22	11	27.3	10.4	3.6	8.8	4.4
Presidio	199	46	19	7	13	7	23.1	9.5	3.5	6.5	3.5
Kirkland	262	62	22	12	14	14	23.7	8.4	4.6	5.3	5.3
Woods	325	80	31	13	20	16	24.6	9.5	4.0	6.2	4.9
Flynn	184	48	19	9	13	7	26.1	10.3	4.9	7.1	3.8
Total	1,602	408	153	65	112	78	25.5%	9.6%	4.1%	7.0%	4.9%
Summary For The Last 7 Days											
<i>FRIDAY 03 26 10</i>	1587	334	106	37	118	73	21%	7%	2%	7%	5%
<i>SATURDAY 03 27 10</i>	1072	279	93	38	86	62	26%	9%	4%	8%	6%
<i>SUNDAY 03 28 10</i>	1043	250	98	33	73	46	24%	9%	3%	7%	4%
<i>MONDAY 03 29 10</i>	1577	345	115	63	94	73	22%	7%	4%	6%	5%
<i>TUESDAY 03 30 10</i>	1556	343	97	65	105	76	22%	6%	4%	7%	5%
<i>WEDNESDAY 03 31 10</i>	1575	360	111	65	108	76	23%	7%	4%	7%	5%
<i>THURSDAY 04 01 10</i>	1587	388	138	63	110	77	24%	9%	4%	7%	5%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											