

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, APRIL 3, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.2</b>	<b>14</b>	<b>52</b>

#### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>107</b>	<b>-6%</b>
<b>F LINE</b>	<b>18</b>	<b>20</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>177</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>114</b>	<b>11%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>58</b>	<b>32%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>31</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>112</b>	<b>14%</b>
<b>TOTAL</b>	<b>701</b>	<b>771</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>114</b>	<b>27</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>9</b>
<b>Cable Car</b>	<b>99</b>	<b>18</b>	<b>4</b>	<b>2</b>	<b>7</b>	<b>5</b>
<b>Potrero</b>	<b>161</b>	<b>37</b>	<b>19</b>	<b>1</b>	<b>9</b>	<b>8</b>
<b>Presidio</b>	<b>134</b>	<b>18</b>	<b>6</b>	<b>3</b>	<b>5</b>	<b>4</b>
<b>Kirkland</b>	<b>126</b>	<b>28</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>7</b>
<b>Woods</b>	<b>185</b>	<b>40</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>14</b>
<b>Flynn</b>	<b>152</b>	<b>27</b>	<b>4</b>	<b>6</b>	<b>10</b>	<b>7</b>
<b>TOTAL</b>	<b>971</b>	<b>195</b>	<b>53</b>	<b>33</b>	<b>55</b>	<b>54</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:43 04/03/11	R OPERATOR PO	39	3824	371	24	5437	18TH STREET & DOLORES (PO)	NON INJURY COACH & TRUCK COLLISION, MINOR DAMAGE TO TRUCK, NO DAMAGE TO COACH	PO	08:43	09:35	17
							1163122	INSP B HENDERSON CLEARED, POT 093, NO 799, VIDEO* @ 900, 6-A-50* @ 907, S/S* @ 933 VEH DELAY: 00:52				
13:22 04/03/11	R OPERATOR FL	24	3041	405	38	6404	GEARY & 20TH AVENUE (IB)	VEHICLE ACCIDENT (MINOR) NO INJURIES	IB	13:32	14:09	33
							1163151	INSP T. KONG RESP., LEAD INSP. J STUART* SS*, VIDEO*, CLAIMS 6-A-50* NO 799. VEH DELAY: 00:37				
16:11 04/03/11	T SFPD CA	15					968 COLOMBUS & LOMBARD (IB)	VEHICLE ACCIDENT AUTO / CABLE COVER PLATE	IB	16:11		15
							1163188	INSP L KUO; SYSTEM SAFETY*, CLAIMS*, MODERATE DAMAGE TO RIGHT FRONT UNDERSIDE OF AUTO. SEE INSPECTORS REPORT FOR FURTHER DETAILS				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:01 04/03/11	R OPERATOR WO	34	3935	169	54	8433	GENEVA & CAYUGA (OB)	VEHICLE ACCIDENT (HIT& RUN)	OB	17:01	18:21	33
							1163204	INSP T. ESPINOZA RESP., LEAD INSP. J. STUART* VIDEO(24HR PULL)*, SS* CLAIMS * NO DAMAGE OR EVIDENCE FOUND, NO 799, NO MERIT. VEH DELAY: 01:20				
17:18 04/03/11	R 311 WO	34	3935	169	54	8433	GENEVA & ALEMANY (OB)	ALLEGED PEDESTRIAN COLLISION (NO MERIT)	OB	17:18		33
							1163181	INSP. T. ESPINOZA INTERVIEW OCC# 1163204 SFPD CAD# 2518 COACH WAS LOCATED AT PHELAN LOOP				
19:51 04/03/11	R OPERATOR KI	34	3543	727	47	8305	UNION & VAN NESS AVENUE (IB)	COACH / AUTO COLLISION - NO INJURIES (AID REFUSED)	IB	19:51	20:58	34
							1163203	INSP WONG, S CLEARED, INSP FLORES, J RESPONDED, 1L1*, CLAIMS (6A50)*, VIDEO*, NO 799 VEH DELAY: 01:07				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:07 04/03/11	T STATION AGENT ME	23	N/A	N/A	N/A	N/A	MONTGOMERY STATION (OB)	MEDICAL EMERGENCY (PERSON FELL INTO THE TRACKWAY) DUE TO A SEIZURE	OB LD	17:07 17:07	17:37 17:37	74
							1163206	SENIOR STAFF/SYSTEM SAFETY; UNIDENTIFIED MALE WAS TRANSPORTED TO SFGH BY MEDICS 87 WITH NON LIFE THREATENING INJURIES, WHEN HE FELL IN TO THE TRACKWAY AFTER SUFFERING A SEIZURE. SFFD ENGINE 1 ASSISTED, AS WELL AS INSP E WELLS, MONTGOMERY STATION AGENT, SIGNAL MAINTENANCE 501, TRACK DEPARTMENT UNIT 559, AND STATION AGENT SUPERVISOR 4-C-94. RANDOMLY SERVICE WAS SWITCHED BACK IB TO OB FROM CASTRO TO CHURCH STATION FOR SERVICE. LSGP; SUBWAY P/A; 311 CENTER* VEH DELAY: 00:30 LINE DELAY: 00:30				
21:00 04/03/11	R 911 DISPATCH ME	23			J		CHURCH & 20TH STREET (OB)	DISABLED AUTO ON TRACKS	OB LD	21:00 21:00	21:50 21:50	86
							1163211	OPERATORS & PASSENGERS NOTIFIED. J-LINE SWITCHBACK OB-IB AT CHURCH & 16TH STREET. SFPD UNIT.#D204. INSP.PARKS MRU 4S46 & MRU 4S35 USED RUN 116/JJ/1434 TO RESCUE AUTO OFF TRACKS. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:50 LINE DELAY: 00:50				