



**Muni  
Service Delivery  
Daily Report**

Sunday, April 04, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

**04 05 2010 MONDAY MORNING REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	5	0	1	0	8X=1, 14XL=2, 38=2
<b>Kirkland</b>	7	0	0	0	2=1, 10=1, 12=1, 19=1, 28=1, 43=1, 47=1
<b>Woods</b>	11	0	0	0	9=3, 16X=1, 18=1, 23=1, 29=2, 44=1, 54=1, 71=
<b>Potrero</b>	10	0	0	0	14=5, 22=2, 30=2, 49=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	2	0	0	KT=2
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>34</b>	<b>2</b>	<b>1</b>	<b>0</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - **0740 HOURS (TIME)**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**4-04-10 PM NOLO REPORT**

<b>Cable Car</b>	11	0	0	0	5=59 5=60 1=61
<b>Flynn</b>	5	0	0	0	2=8X 1=9 1=14L 1=38
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	0	0	1=23 1=27
<b>Potrero</b>	11	0	0	0	1=6 3=14 2=22 1=30 1=33 3=49
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	3	0	0	1	1=J 2=KT
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>34</b>	<b>0</b>	<b>0</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY APRIL 04/2010 -</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	11	16	50.0%	<b>46</b>	12	16	<b>73.9%</b>
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	10	4	26.3%	<b>121</b>	11	4	<b>90.9%</b>
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	2	0	3.5%	<b>126</b>	3	0	<b>97.6%</b>
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	5	5	5.7%	<b>142</b>	5	5	<b>96.5%</b>
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	17	10	25.4%	<b>136</b>	20	10	<b>85.3%</b>
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	5	9	9.6%	<b>115</b>	6	9	<b>94.8%</b>
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	2	10	3.0%	<b>77</b>	2	10	<b>97.4%</b>
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	3	20.0%	<b>30</b>	2	3	<b>93.3%</b>
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>793</b>	61	57	<b>92.3%</b>

# Accidents

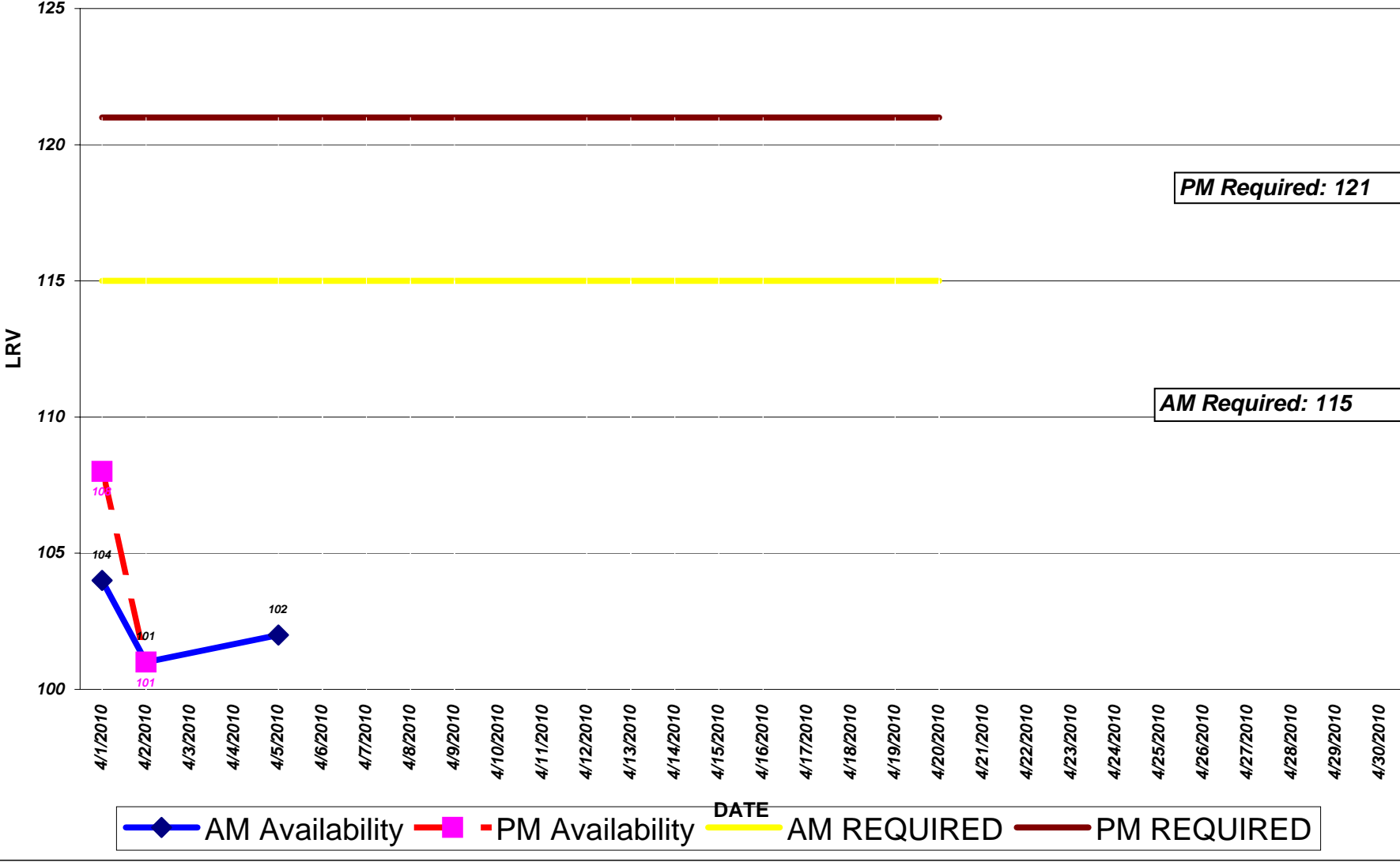
Sun Apr 04, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:49 04/04/10	R OPERATOR FL	40	3771	444	38	6276	MARKET & 3RD ST (IB)	COACH & BICYCLIST COLLIDE (MINOR)	IB	09:49		29
				1100541			OPERATOR CLEARED					
16:04 04/04/10	R OPERATOR CA	32	1316	23	59	14	MASON & WASHINGTON (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO	IB	16:04	17:50	36
				1100636			INSP S. GARNICA RESP MGR Y. KWAN RESP*, S/S* CLAIMS* C/S 6658 C/M*, ONE SHUTTLE USED N/R VEH DELAY: 01:46					
16:50 04/04/10	R OPERATOR PO	18	3357	410	14	7046	MISSION & PERSIA (IB)	COACH & AUTO COLLIDE HIT& RUN	IB	16:50	17:26	29
				1100576			ESPINOSA, T MINOR NO 799 VIDEO* SAFETY* VEH DELAY: 00:36					
23:55 04/04/10	R OPERATOR CA	77	2361	37	60	18	POWELL & OFARRELL (IB)	SLOTBLADE (AUTO CUT-OFF) NO INJURIES REPORTED	IB	23:55	00:09	25
				1100615			CABLESHOP TRUCK#665 TOWED CAR. CABLE MACHINERY INSPECT TRACK. INSP.BEMNET CLEARED. CABLE STOPPED FOR GRIP PULL AT POWELL/MARKET. SI CABLE CAR N/R VEH DELAY: 00:14					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:22 04/04/10	R OPERATOR CA	18	2005	14	61	53	CALIFORNIA & MONTGOMERY (IB)	GRIP CHANGE / TOW	IB	11:22	12:27	32
							<b>1100569</b> INSP L. HAYNEY, SHOP TRUCK 665, CABLE MACHINERY RESPONDED. MGR J. KELLY*, Y. KWAN*, 311*. B/O GRIP, CAR HAD TO BE TOWED. TWO MOTOR COACH SHUTTLES WERE USE TO BRIDGE THE GAP IN SERVICE. DELAY FROM 1122 HRS TO 1227 HRS. SI CABLE CAR N/R @00:00 VEH DELAY: 01:05 LINE DELAY: 01:05		LD	11:22	12:27	
14:03 04/04/10	R OPERATOR ME	87	2790	29k	K/T	1422	3RD. STREET & MARIN (IB)	NO FORWARD MOTION	IB	14:03	14:13	75
							<b>1100594</b> MRU 4X37, MRO 4C53, MRO 4C32* SI METRO EAST 1431 @15:03 VEH DELAY: 01:00 LINE DELAY: 01:00		LD	14:03	15:03	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	
04/06/10	TUESDAY	115		121	
04/07/10	WEDNESDAY	115		121	
04/08/10	THURSDAY	115		121	
04/09/10	FRIDAY	115		121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

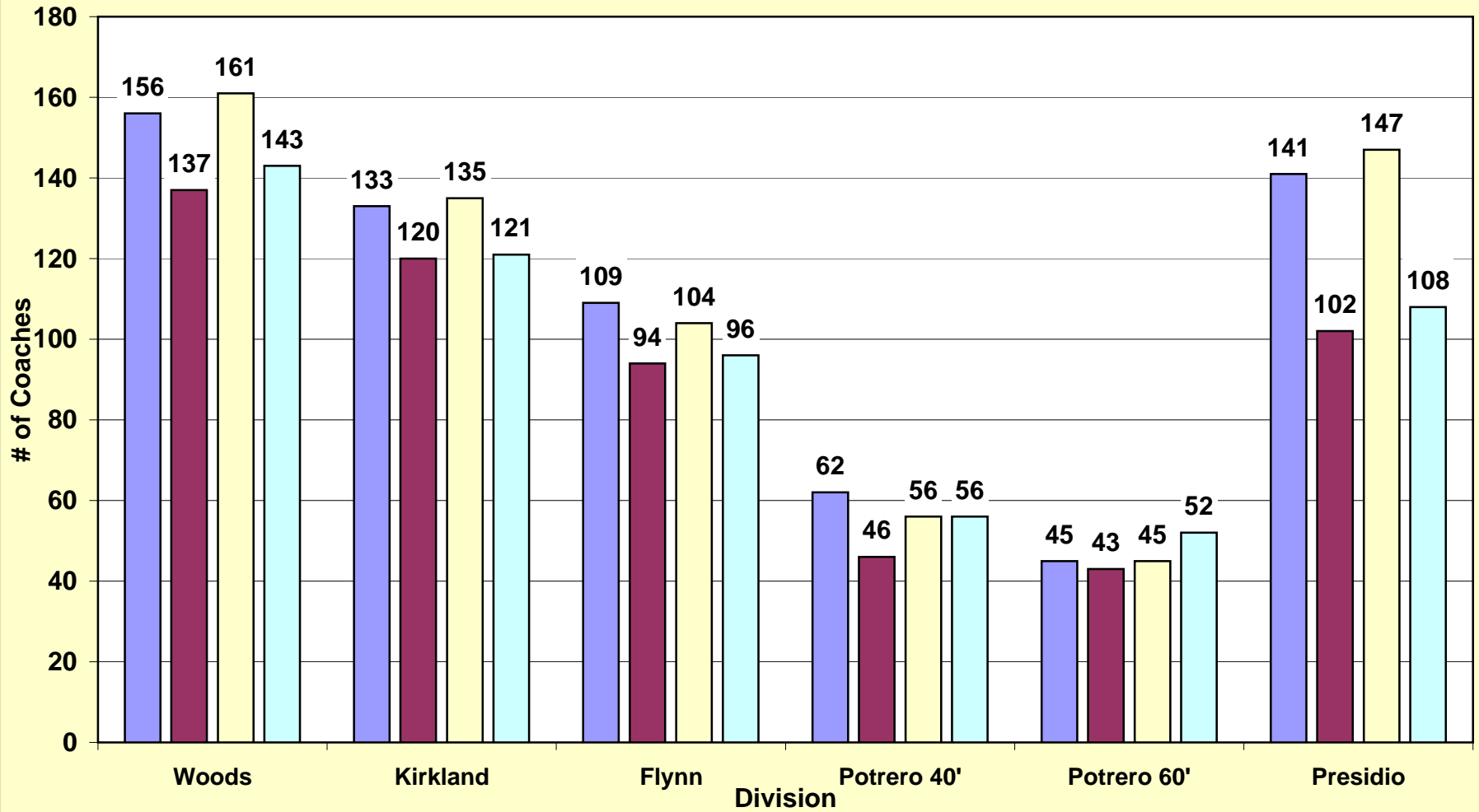
	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 5, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	18
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>49</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>5, 2010</b>				<b>April</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	49	9	5	4
<b>Equipment available for service @ 7:30 a.m.</b>	102	12	5	4

**Motor & Trolley Coaches Availability**  
**A.M. 4/5/0210 & 4/2/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/5/2010</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	1	2	3	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	35	12	15	62	13	28	24	65	127
Awaiting parts	4	0	0	4	3	10	9	22	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	156	133	109	398	62	45	141	248	646
Final a.m. pull-out	137	120	94	351	46	43	102	191	542
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	7	3	21	2	10	0	12	33
<b>Afternoon (p.m.) availability</b>									
<b>4/2/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	6	1	5	12	3	0	1	4	16
Campaigns / retrofits	1	0	0	1	3	0	0	3	4
Maintenance holds	30	10	20	60	19	28	18	65	125
Awaiting parts	4	0	0	4	3	10	8	21	25
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	161	135	104	400	56	45	147	248	648
Final p.m. pull-out	143	121	96	360	56	52	108	220	580
Reserve fleet usage	3	0	0	3	0	7	0	7	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	6	0	1	7	3	2	1	6	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, APRIL 04, 2010</b>											
Green	135	47	16	3	16	12	34.8	11.9	2.2	11.9	8.9
Cable Car	111	39	19	4	7	9	35.1	17.1	3.6	6.3	8.1
Potrero	156	54	22	11	15	6	34.6	14.1	7.1	9.6	3.8
Presidio	141	38	17	5	10	6	27.0	12.1	3.5	7.1	4.3
Kirkland	167	42	17	3	10	12	25.1	10.2	1.8	6.0	7.2
Woods	197	47	21	6	11	9	23.9	10.7	3.0	5.6	4.6
Flynn	151	43	19	4	11	9	28.5	12.6	2.6	7.3	6.0
<b>Total</b>	<b>1,058</b>	<b>310</b>	<b>131</b>	<b>36</b>	<b>80</b>	<b>63</b>	<b>29.3%</b>	<b>12.4%</b>	<b>3.4%</b>	<b>7.6%</b>	<b>6.0%</b>

**Summary For The Last 7 Days**

<b>SUNDAY 03 28 10</b>	1043	250	98	33	73	46	24%	9%	3%	7%	4%
<b>MONDAY 03 29 10</b>	1577	345	115	63	94	73	22%	7%	4%	6%	5%
<b>TUESDAY 03 30 10</b>	1556	343	97	65	105	76	22%	6%	4%	7%	5%
<b>WEDNESDAY 03 31 10</b>	1575	360	111	65	108	76	23%	7%	4%	7%	5%
<b>THURSDAY 04 01 10</b>	1587	388	138	63	110	77	24%	9%	4%	7%	5%
<b>FRIDAY 04 02</b>	1602	408	153	65	112	78	26%	10%	4%	7%	5%
<b>SATURDAY 04 03 10</b>	1114	302	118	40	80	64	27%	11%	4%	7%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.