

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 4, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	97.6	28	49

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	169	21%
KIRKLAND	111	121	9%
FLYNN	103	112	9%
POTRERO 40'	49	54	10%
POTRERO 60'	53	31	-42%
PRESIDIO	103	116	13%
TOTAL	719	764	6%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	204	51	8	9	15	19
Cable Car	119	27	4	4	11	8
Potrero	236	56	19	0	27	10
Presidio	198	32	4	6	14	8
Kirkland	218	36	6	9	15	6
Woods	334	83	18	11	42	12
Flynn	202	43	8	8	20	7
TOTAL	1,511	328	67	47	144	70

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:32 04/04/11	R OPERATOR PR	14	3516	044	1	5587	CALIFORNIA & SPRUCE (IB)	ACCIDENT (COACH / AUTO) NO INJURY	IB	08:32	09:00	26
						1163267	INSP LUM, B (1T62) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIMES 6A40*, VIDEO*. VEH DELAY: 00:28					
12:20 04/04/11	T INSP. C. ALLE CA	14	0503	7	61	2834	DAVIS & CALIFORNIA (OB)	ACCIDENT, SHOP TRUCK 498/COACH, MINOR, NO INJURIES	OB	12:20	12:35	14
						1163270	INSP. C. ALLEN CLEARED, J. BAKER*, D. BANBURY*, S/S*, VIDEO* VEH DELAY: 00:15					
14:02 04/04/11	R OPERATOR FL	24	3723	431	14L	6221	MISSION STREET & 11TH STREET (IB)	ALLEGED ACCIDENT, COACH AND AUTO	IB	14:02	14:55	27
						1163350	INSP H. VONG (1T61), 6A45*, SYSTEM SAFETY*, VIDEO*, NO 799, VEH DELAY: 00:53					
16:25 04/04/11	R OPERATOR GV	13	1141	164	F	1062	MARKET ST & 11TH	PCC/AUTO ACCIDENT (HIT & RUN)	OB LD	16:25 16:25	16:28 16:28	74
						1163355	UNIDENTIFIED AUTO MADE CONTACT WITH PCC & KEPT GOING. INSP K WILLIAMS INTERVIEWED OPERATOR @ 11TH &. OPERATOR TO FILL OUT PROPER REPORT. SI SIDETRACKED @ 11TH & MARKET ST VEH DELAY: 00:03 LINE DELAY: 00:03					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:11 04/04/11	R OPERATOR FL	24	2771	557	8X	6205	KEARNY STREET & MARKET STREET (IB)	ACCIDENT, COACH AND AUTO (H&R)	IB	17:11	17:33	27
							1163364	INSP. FONG (1T68), MGR. ANDREWS (4M3)*, SYSTEM SAFETY*, VIDEO*, 6A45*, NO 799 MINOR DAMAGE TO COACH AND AUTO. VEH DELAY: 00:22				
18:04 04/04/11	R OPERATOR WO	33	0371	103	48	8144	GRANDVIEW & 22ND STREET (IB)	ACCIDENT, COACH AND AUTO	IB	18:04	19:22	27
							1163310	INSP. IRBY (1T67), VIDEO*, SYSTEM SAFETY*, 6A45*, MODERATE DAMAGE TO AUTO, NO 799. VEH DELAY: 01:18				
19:51 04/04/11	T SFPD ME	13	N/A	N/A	N/A	N/A	WEST PORTAL AVENUE & 14TH ST (OB)	ALLEGED PATRON/LRV CONTACT	OB	19:51		74
							1163382	1951 HRS SFPD UNIT 3I-1D CONTACTED CENTRAL CONTROL REQUESTING AN INSPECTOR FOR AN ALLEGED PATRON/LRV ACCIDENT @ ABOVE GIVEN LOCATION. INSP C GONZALEZ RESPONDED TO FIND THAT AN ASIAN AMERICAN MALE WAS BEING TRANSPORTED TO UCSF BY MEDICS 55 COMPLAINING OF LEFT HAND PAIN, FROM AN ALLEGED ACCIDENT THAT HAPPENED SOMETIME YESTERDAY AFTERNOON (4-03-11) NO RUN, LINE, CAR# OR ANY OTHER INFORMATION PROVIDED. CASE# 110275226.				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:56 04/04/11	R OPERATOR PO	34		472	14	7114	MISSION & ONONDAGA (IB)	SFPD BLOCKING - AUTO /AUTO COLLISION (NON-MUNI)	IB LD	22:56	23:23	34
							1163396	SFPD CLEARED, INSP VELACRUZ RESPONDED VEH DELAY: 00:27 LINE DELAY: 00:27				