



**Muni
Service Delivery
Daily Report**

Monday, April 05, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment		Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 06 2010 TUESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	7	0	0	0	2=1, 10=1, 12=1, 28=1, 43=1, 47=2
Woods	3	0	0	0	16X=1, 27=1, 54=1
Potrero	8	0	0	0	6=2, 14=1, 22=3, 49=2
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	19	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740 HRS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 05 10 MONDAY PM NOLO REPORT

Cable Car	6	0	0	0	59=4 60=1 61=1
Flynn	5	0	2	0	8X=2 38=2 38L=1
Kirkland	8	0	1	0	2=2 19=1 28=1 43=2 47=1 91=1
Woods	15	0	0	0	9=3 16X=1 18=2 23=2 27=1 29=1 44=1 54=2 71=2
Potrero	29	0	0	0	6=2 14=6 22=4 24=2 30=3 33=3 41=2 49=7
Presidio	3	0	0	0	1=1 31=1 45=1
Metro	0	0	1	0	
F line	0	0	0	0	
TOTAL	66	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, APR 03, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	6	4	27.3%	49	6	4	87.8%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	7	10.5%	155	5	7	96.8%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	8	5	14.0%	218	10	5	95.4%
Kirkland multi-piece	4		4.0%				
Woods one-piece	16	11	18.4%	260	18	11	93.1%
Woods multi-piece	4		4.0%				
Potrero one-piece	19	10	28.4%	202	25	10	87.6%
Potrero multi-piece	12		13.5%				
Presidio one-piece	2	8	3.8%	162	2	8	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	16	3.0%	148	2	16	98.6%
Metro multi-piece	0		0.0%				
F Line one-piece	1	1	10.0%	33	1	1	97.0%
F Line multi-piece	0		0.0%				
System total				1227	69	62	94.4%

Accidents

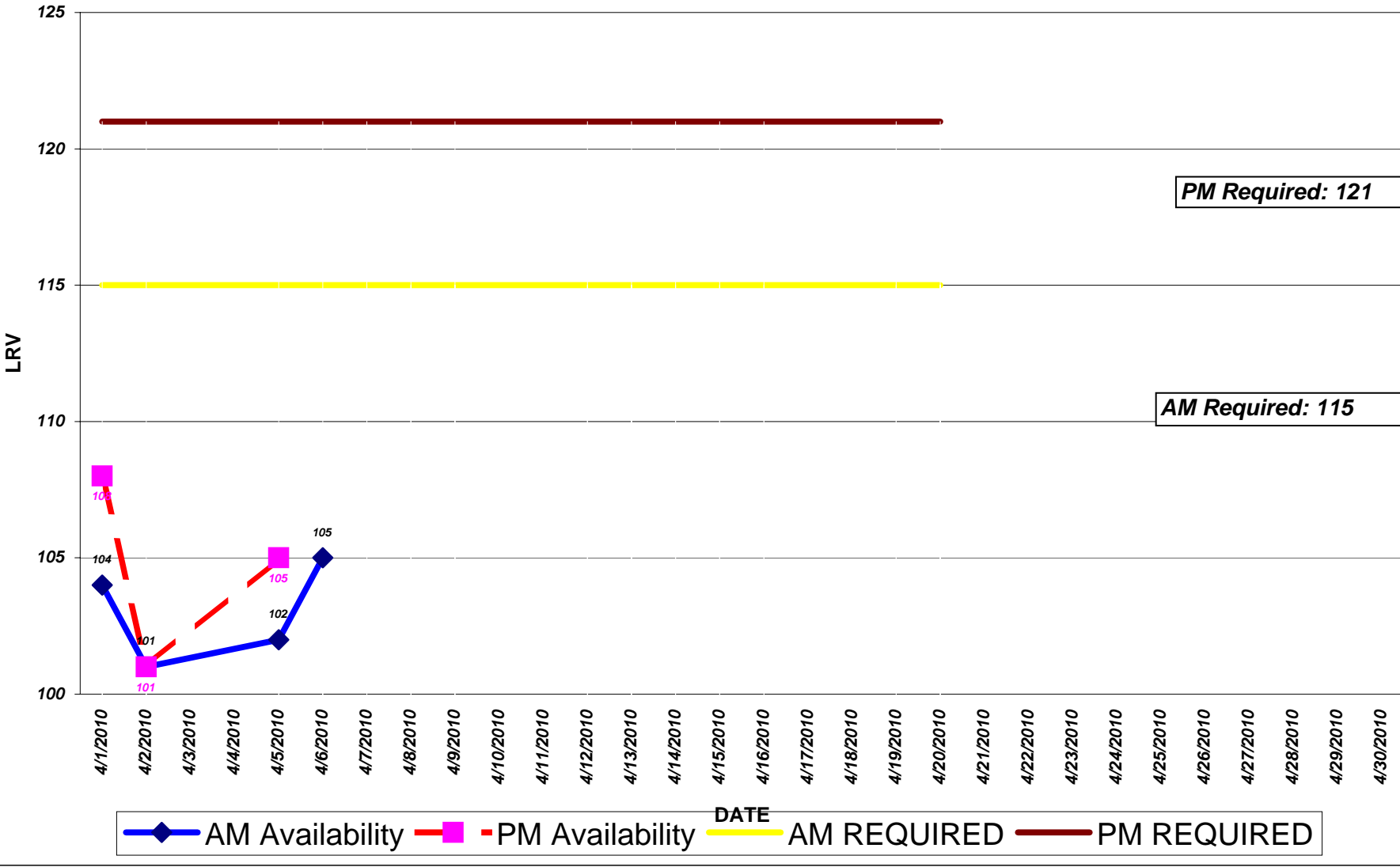
Mon Apr 05, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
23:50 04/05/10	R	CENTRAL CONTR WO	36	2081	248	48	8414	WEST PORTAL STATION & ULLOA (OB)	SHUTTLE FOR M-LINE STREET CLOSED BY SFPD AT BROAD & PLYMOUTH.	OB	00:12	01:30	86
						1100772		NO TRAINS BLOCKED. LSGP* M-LINE RE-ROUTED IB-OB VIA THE K-LINE. 2 SHUTTLES PROVIDED FROM WEST PORTAL TO GENEVA TERMINAL. INSP.HENLEY. STATION AGENT*. PA*. OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD* UPAGED. STREET CLOSED UNTIL END-OF REVENUE SERVICE. METRO SHOP*, METRO DISPATCHER*. VEH DELAY: 01:18					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:32 04/05/10	R OPERATOR CA	35	2282	11	61	60	CALIFORNIA & STOCKTON (IB)	SLOT BLADE	IB	09:32	10:08	18
							1100654	INSP C ALLEN, CABLE MACHINERY, CABLE SHOP 665 CLEARED, Y KWAN* SI CABLE CAR VEH DELAY: 00:36 LINE DELAY: 00:36	LD	09:32	10:08	
23:49 04/05/10	T SFPD ME	86	1757	138	M	1466	BROAD & PLYMOUTH (OB)	BLOCKED BY POLICE ACTIVITY (SHOOTING) STREET CLOSED IB AND OB.	OB	23:49	23:52	86
							1100771	OPERATOR REVERSED RUN FROM BROAD & PLYMOUTH TO ST.FRANCIS CIRCLE AND CLEARED. NO OTHER TRAINS BLOCKED. LSGP* M-LINE RE-ROUTED IB-OB VIA THE K-LINE. 2 SHUTTLES PROVIDED FROM WEST PORTAL TO GENEVA TERMINAL. INSP.HENLEY. STATION AGENT*. PA*. OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD* UPAGED. STREET CLOSED UNTIL END-OF REVENUE SERVICE. METRO SHOP*, METRO DISPATCHER*. VEH DELAY: 00:03 LINE DELAY: 01:50	LD	23:49	01:39	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	
04/07/10	WEDNESDAY	115		121	
04/08/10	THURSDAY	115		121	
04/09/10	FRIDAY	115		121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

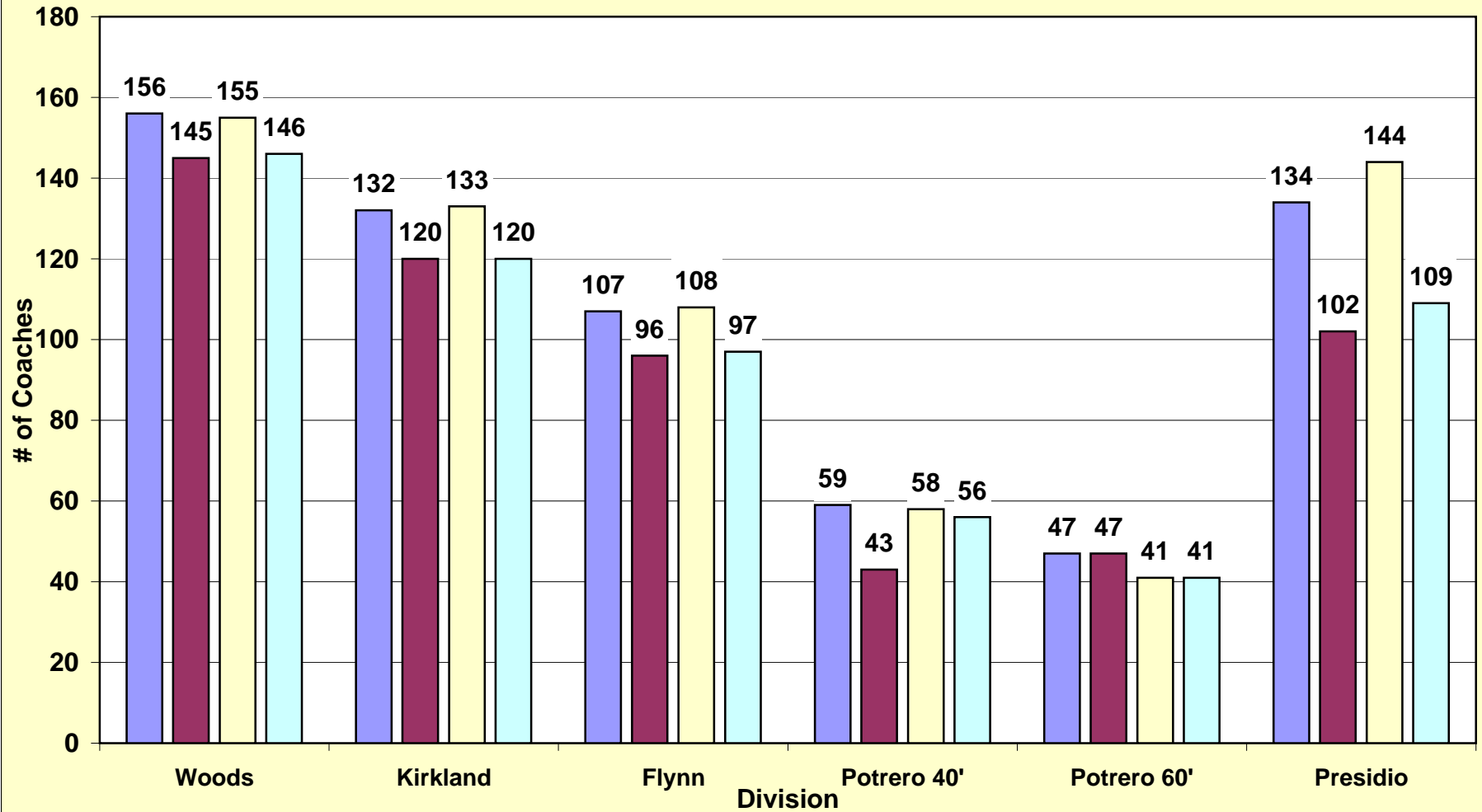
	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 6, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	19
SUPPORT SHOP	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	46

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
6, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	46	8	5	4
Equipment available for service @ 7:30 a.m.	105	13	5	4

Motor & Trolley Coaches Availability
A.M. 4/6/0210 & 4/5/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/6/0210									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	0	2	2	4	16
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	35	13	17	65	16	26	31	73	138
Awaiting parts	2	0	0	2	3	10	7	20	22
Radio	0	0	2	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	132	107	395	59	47	134	240	635
Final a.m. pull-out	145	120	96	361	43	47	102	195	556
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	7	1	11	5	3	0	8	19
Afternoon (p.m.) availability									
4/5/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	2	0	0	2	N/A	N/A	N/A	N/A	2
Scheduled maintenance	5	1	2	8	0	1	0	1	9
Campaigns / retrofits	1	0	0	1	3	0	0	3	4
Maintenance holds	36	12	16	64	17	32	21	70	134
Awaiting parts	2	0	0	2	3	10	8	21	23
Radio	1	0	1	2	1	0	0	1	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	133	108	396	58	41	144	243	639
Final p.m. pull-out	146	120	97	363	56	41	109	221	584
Reserve fleet usage	2	0	0	2	0	13	0	13	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	1	0	4	3	2	0	5	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, APRIL 05, 2010											
Green	232	47	12	4	20	11	20.3	5.2	1.7	8.6	4.7
Cable Car	139	41	16	5	11	9	29.5	11.5	3.6	7.9	6.5
Potrero	248	78	35	13	21	9	31.5	14.1	5.2	8.5	3.6
Presidio	199	37	17	8	9	3	18.6	8.5	4.0	4.5	1.5
Kirkland	261	57	24	8	13	12	21.8	9.2	3.1	5.0	4.6
Woods	330	81	35	10	16	20	24.5	10.6	3.0	4.8	6.1
Flynn	187	48	21	7	15	5	25.7	11.2	3.7	8.0	2.7
Total	1,596	389	160	55	105	69	24.4%	10.0%	3.4%	6.6%	4.3%

Summary For The Last 7 Days

<i>MONDAY 03 29 10</i>	1577	345	115	63	94	73	22%	7%	4%	6%	5%
<i>TUESDAY 03 30 10</i>	1556	343	97	65	105	76	22%	6%	4%	7%	5%
<i>WEDNESDAY 03 31 10</i>	1575	360	111	65	108	76	23%	7%	4%	7%	5%
<i>THURSDAY 04 01 10</i>	1587	388	138	63	110	77	24%	9%	4%	7%	5%
<i>FRIDAY 04 02</i>	1602	408	153	65	112	78	26%	10%	4%	7%	5%
<i>SATURDAY 04 03 10</i>	1114	302	118	40	80	64	27%	11%	4%	7%	6%
<i>MONDAY</i>	1058	310	131	36	80	63	29%	12%	3%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.