



**Muni  
Service Delivery  
Daily Report**

Wednesday, April 07, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 08 2010 THURSDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	8X=3, 14XL=1
<b>Kirkland</b>	11	0	0	0	2=1, 10=1, 12=1, 19=3, 28=2, 31X=1, 43=2
<b>Woods</b>	3	0	0	1	16X=1, 29=1, 54=1
<b>Potrero</b>	4	0	0	0	14=1, 49=3
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	22	0	0	1	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**04 07 10 WEDNESDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	5	0	0	0	8X=1 38=4
<b>Kirkland</b>	15	0	0	0	2=3 12=3 19=3 38=1 43=2 47=3
<b>Woods</b>	6	0	1	0	23=1 44=1 48=1 71=3
<b>Potrero</b>	21	0	0	0	6=4 14=3 22=6 30=5 41=1 49=1 33=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	8	0	0	1	N=3 M=2 KT=2 L=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>58</b>	<b>0</b>	<b>1</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY, APR 07, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	10	10.5%	155	5	10	96.8%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	11	4	19.3%	218	13	4	94.0%
Kirkland multi-piece	4		4.0%				
Woods one-piece	7	12	8.0%	260	8	12	96.9%
Woods multi-piece	2		2.0%				
Potrero one-piece	17	8	25.4%	202	23	8	88.6%
Potrero multi-piece	12		13.5%				
Presidio one-piece	0	8	0.0%	162	0	8	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	6	3.0%	148	3	6	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	4	3	40.0%	33	4	3	87.9%
F Line multi-piece	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>57</b>	<b>54</b>	<b>95.4%</b>

# Accidents

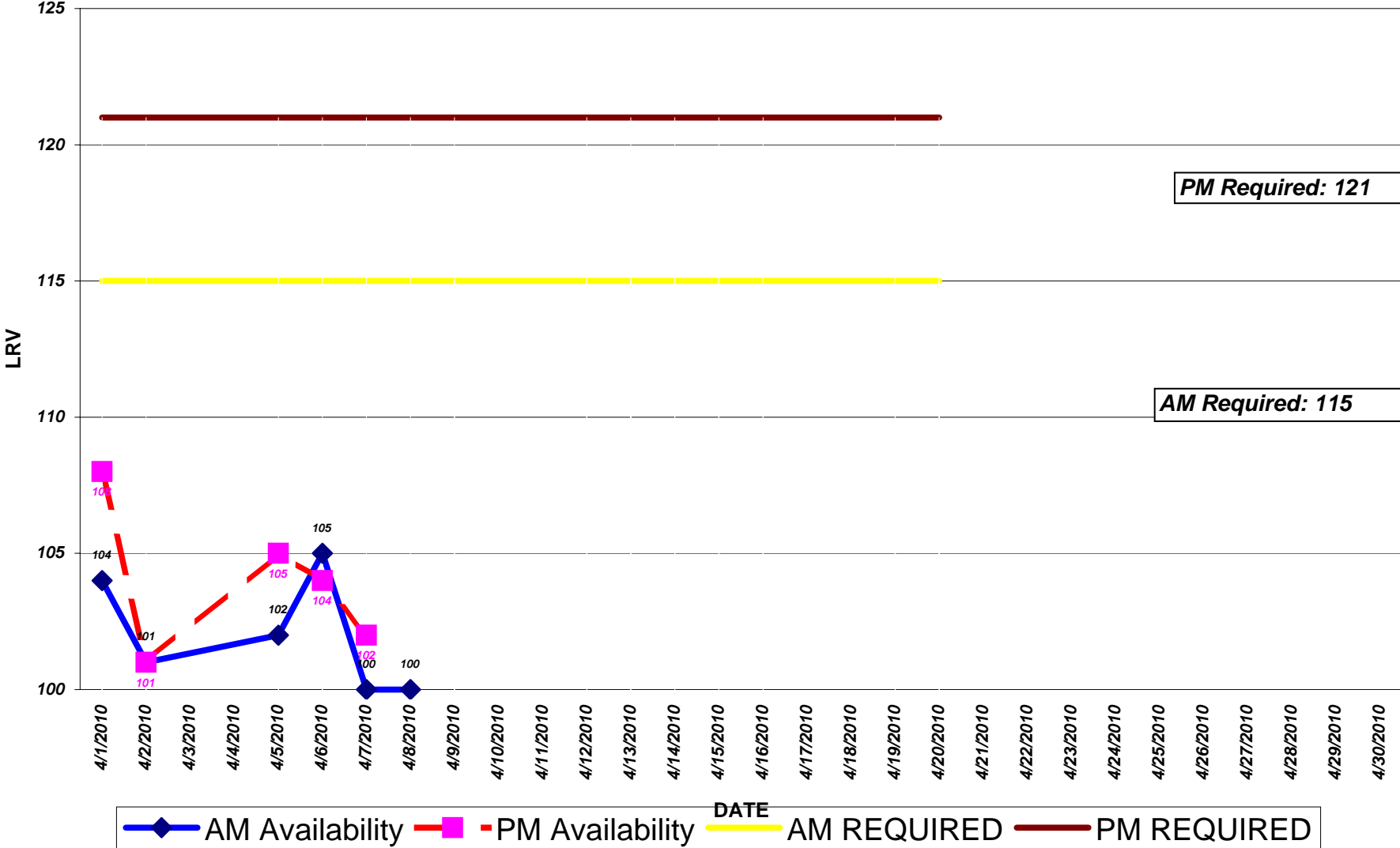
Wed Apr 07, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:34 04/07/10	R STATION AGENT	13					CHURCH STATION	SMOKE, ELEVATOR CONTROL ROOM, FLUID CAUSE SMOKE	LD	04:46	04:55	75
							1100991 MRO 4T40 PINTO, SFPD, SFFPD,, STATIONARY ENGINEER 2W5, MRU 4S48, STATION OPERATIONS MGR. 4C90, ENGINE 6 RESPONDED, STATION HOLDS, PA, LSGP, VEH DELAY: 00:09 LINE DELAY: 00:09					
07:31 04/07/10	R OPERATOR PR	32	1508	24	1	5507	CALIFORNIA & 12TH AVE (IB)	ACCIDENT, OPERATOR STRUCK BY TRUCK MIRROR	IB	07:31	08:32	32
							1101025 INSP B. JOHNSON & MNGR J. STUART* SYSTEM SAFETY* CLAIMS 6A42* VIDEO* SFPD 4B2F CASE # 100321544 MEDIC 56 TRANSPORT TO SFGH, WITH LEFT SHOULDER, INSPECTOR TRANSPORT RESCUE OPERATOR ID# 1773, TO COMPLETE RUN. VEH DELAY: 01:01					
13:09 04/07/10	R OPERATOR WO	26	2486	48	48	8411	24TH ST & MISSION (IB)	COACH & TRUCK COLLIDE (HIT& RUN)	IB	13:09		29
							1101064 OPERATOR CLEARED					
14:39 04/07/10	R OPERATOR PO	38	2366	436	14	7102	MISSION & 20TH ST (OB)	R,T: SFPD REQUEST	OB	14:59	15:43	29
							1101081 FLORES VEH DELAY: 00:44					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:45 04/07/10	R OPERATOR ME	85	1098	23	J	1420	SAN JOSE & 30TH. STREET (OB)	PANTOGRAPH	OB	07:43	08:14	75
							1101006	LSGP,PA,MOTOR COACH SHUTTLES USED, ALL J-LINE TRAINS SWITCHBACK OB-IB AT CHURCH-DAY,MRO 4C52,MRO 4C75, OVERHEAD DEPT.MRU 4S225,MRU 4S48 CT 1505 @08:43 VEH DELAY: 01:00 LINE DELAY: 01:00	LD	07:43	08:43	
14:46 04/07/10	R 112/ N/1520- 1 ME	74					JUDAH ST & 45TH AVE (IB)	SUPPORT WIRES DOWN	IB	14:46		87
							1101088	OVERHEAD LINE TRUCK #817 REPAIRED SUPPORT WIRES, MRU 4S35 & 4S24 CHECKED PANTOGRAPHS, NO DAMAGE FOUND. INSP J CHAVEZ ON SCENE AT JUDAH/SUNSET SWITCHING BACK N-LINE CARS AND MANAGING TWO MOTOR COACH SHUTTLES. SS/SAFETY & RAILS* BY PHONE & PAGE. LINE DELAY: 01:14	LD	14:46	16:00	
19:11 04/07/10	T CABLE MACHINE CA	16					1201 MASON (IB,OB)	SPLICE CHECK (POWELL LINE)	IB	19:11	01:30	16
							1101192	INSP. BEMNET, GARNICA, SHOP TRUCK 665, CABLE MACHINERY, 59, 60 LINES SB AT POWELL/WASHINGTON, SIX SHUTTLES, 311*, J. HALEY JR.*, J. KELLY*, F. ALEJANDRO*, M. BOND*, Y. KWAN*, SENIOR STAFF/RAILS*, POWELL LINE WILL RESUME SERVICE AT START-UP ON 04/08/2010 VEH DELAY: 06:19 LINE DELAY: 06:19	LD	19:11	01:30	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	<b>105</b>
04/06/10	TUESDAY	115	<b>105</b>	121	<b>104</b>
04/07/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/08/10	THURSDAY	115	<b>100</b>	121	
04/09/10	FRIDAY	115		121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 8, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

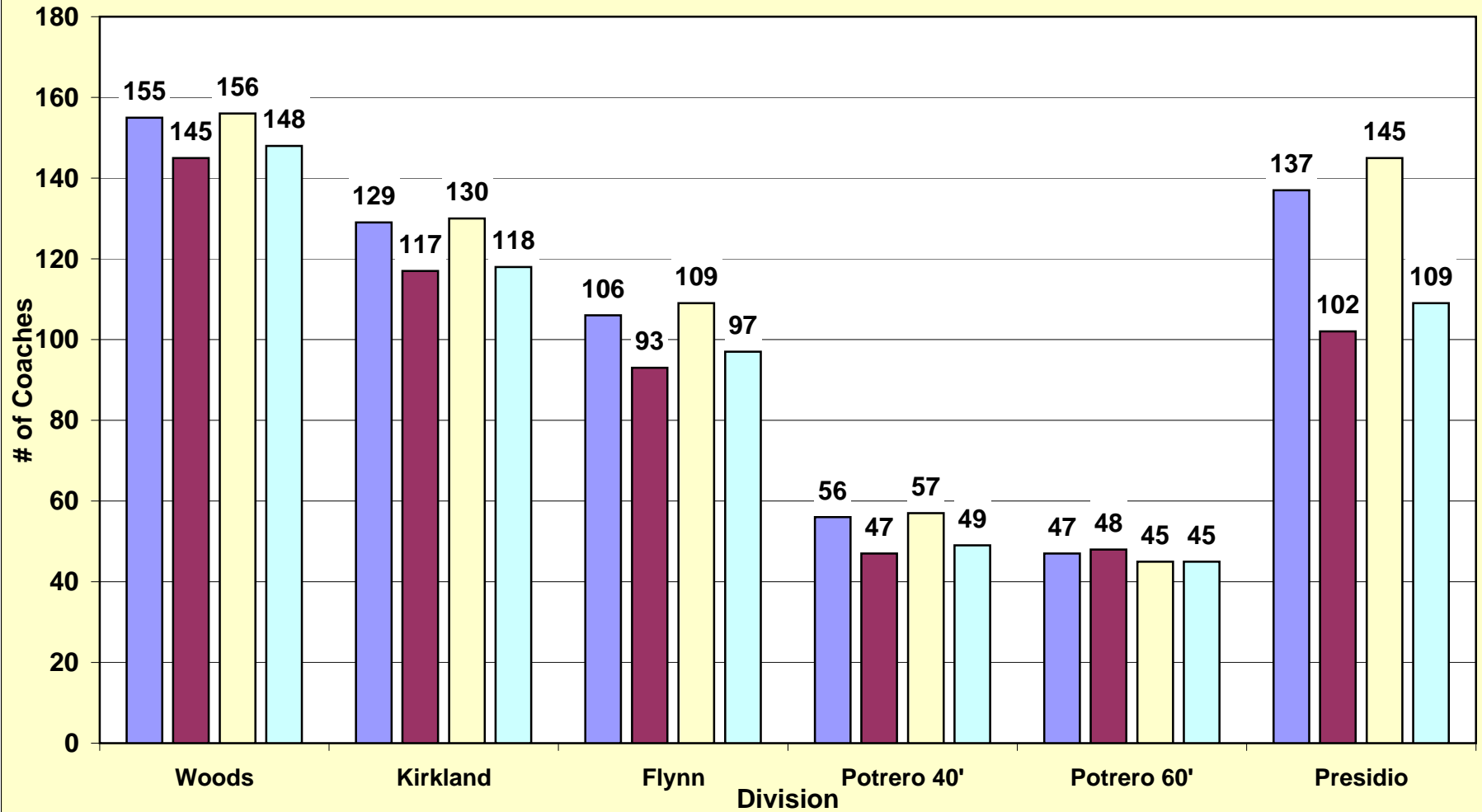
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	21
SUPPORT SHOP	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **51**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>8, 2010</b>				<b>April</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>50</b>	<b>7</b>	<b>7</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>101</b>	<b>14</b>	<b>3</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 4/8/10 & 4/7/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/8/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	0	1	2	3	16
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	36	16	18	70	19	26	28	73	143
Awaiting parts	3	1	0	4	2	11	8	21	25
Radio	0	0	2	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	129	106	390	56	47	137	240	630
Final a.m. pull-out	145	117	93	355	47	48	102	197	552
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	10	4	17	1	5	0	6	23
<b>Afternoon (p.m.) availability</b>									
<b>4/7/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	3	0	3	11
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	35	15	15	65	18	28	20	66	131
Awaiting parts	3	1	0	4	2	10	8	20	24
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	130	109	395	57	45	145	247	642
Final p.m. pull-out	148	118	97	363	49	45	109	220	583
Reserve fleet usage	3	0	0	3	0	13	0	13	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	0	4	6	0	0	6	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, APRIL 07, 2010</b>											
Green	235	59	18	9	17	15	25.1	7.7	3.8	7.2	6.4
Cable Car	140	24	11	3	6	4	17.1	7.9	2.1	4.3	2.9
Potrero	243	66	25	7	23	11	27.2	10.3	2.9	9.5	4.5
Presidio	197	34	11	3	15	5	17.3	5.6	1.5	7.6	2.5
Kirkland	258	57	23	9	13	12	22.1	8.9	3.5	5.0	4.7
Woods	323	58	19	7	18	14	18.0	5.9	2.2	5.6	4.3
Flynn	184	46	15	11	16	4	25.0	8.2	6.0	8.7	2.2
<b>Total</b>	<b>1,580</b>	<b>344</b>	<b>122</b>	<b>49</b>	<b>108</b>	<b>65</b>	<b>21.8%</b>	<b>7.7%</b>	<b>3.1%</b>	<b>6.8%</b>	<b>4.1%</b>

**Summary For The Last 7 Days**

<b>WEDNESDAY 03 31 10</b>	1575	360	111	65	108	76	23%	7%	4%	7%	5%
<b>THURSDAY 04 01 10</b>	1587	388	138	63	110	77	24%	9%	4%	7%	5%
<b>FRIDAY 04 02</b>	1602	408	1533	65	112	78	26%	10%	4%	7%	5%
<b>SATURDAY 04 03 10</b>	1114	302	118	40	80	64	27%	11%	4%	7%	6%
<b>SUNAY 04 04 10</b>	1058	310	131	36	80	63	29%	12%	3%	8%	6%
<b>MONDAY 04 05 10</b>	1596	389	189	55	105	69	24%	10%	3%	7%	4%
<b>TUESDAY 04 06 10</b>	1576	337	119	53	101	64	21%	8%	3%	6%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.