



**Muni  
Service Delivery  
Daily Report**

Sunday, April 11, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 12 2010 MONDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	2	0	8X=2, 14XL=3
<b>Kirkland</b>	3	0	0	0	10=1, 43=1, 47=1
<b>Woods</b>	2	0	0	0	16X=1, 18=1
<b>Potrero</b>	2	0	1	0	14=1, 22=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	12	0	3	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 0745 HOURS (TIME)**

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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**4-11-10 PM NOLO REPORT**

<i>Cable Car</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=59</i>
<i>Flynn</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=9 1=38</i>
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=44</i>
<i>Potrero</i>	<i>7</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=14 2=22 2=30 2=49</i>
<i>Presidio</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=5</i>
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<b>TOTAL</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY APRIL 11 / 2010 -</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	2	8	9.1%	<b>46</b>	2	8	<b>95.7%</b>
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	3	7	7.9%	<b>121</b>	3	7	<b>97.5%</b>
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	0	0	0.0%	<b>126</b>	0	0	<b>100.0%</b>
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	1	1.1%	<b>142</b>	1	1	<b>99.3%</b>
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	14	10	20.9%	<b>136</b>	17	10	<b>87.5%</b>
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	7	1.9%	<b>115</b>	1	7	<b>99.1%</b>
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	12	0.0%	<b>77</b>	0	12	<b>100.0%</b>
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	2	0.0%	<b>30</b>	0	2	<b>100.0%</b>
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>793</b>	24	47	<b>97.0%</b>

# Accidents

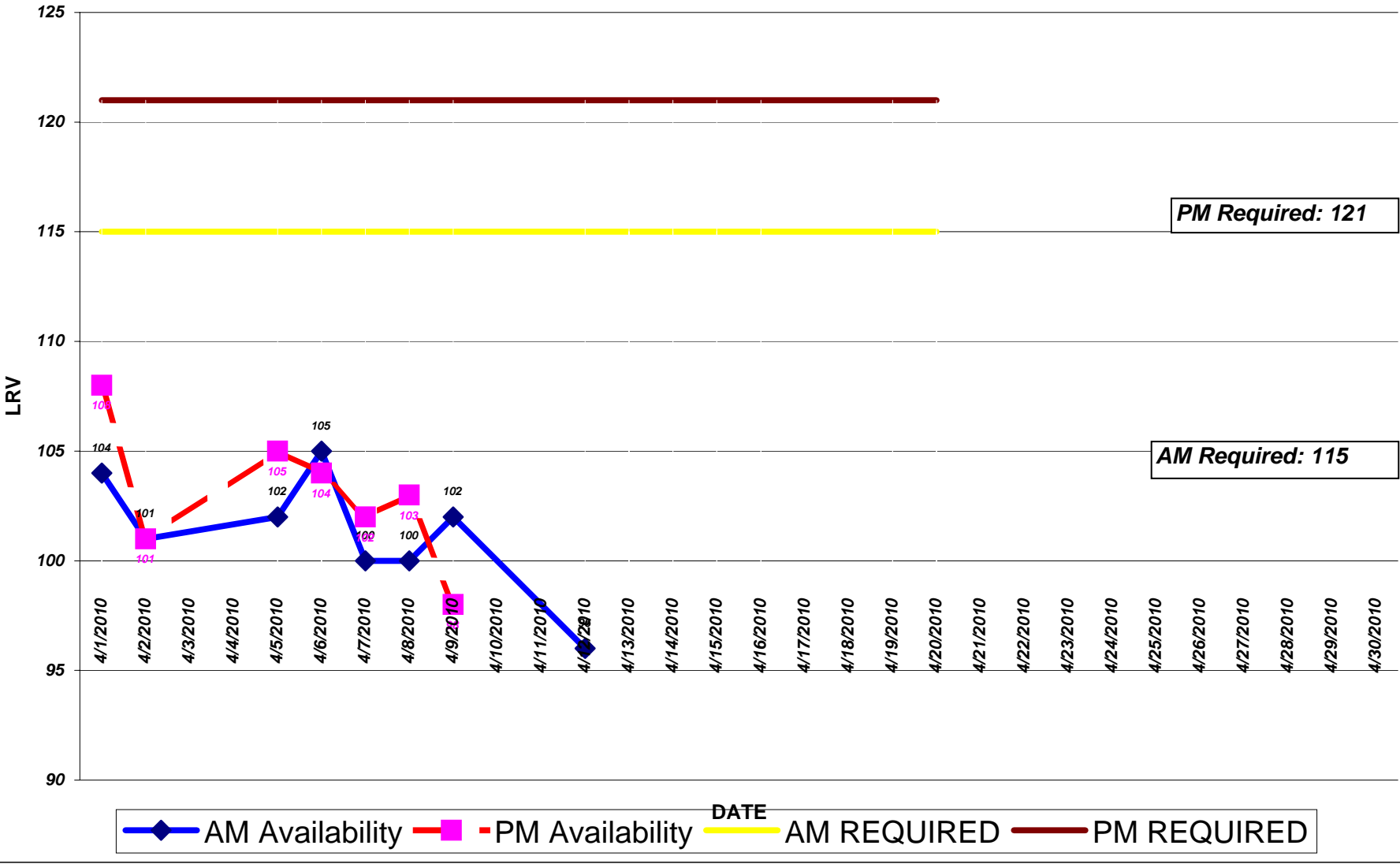
Sun Apr 11, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:26 04/11/10	R OPERATOR FL	29	2686	477	8X	6243	PHELAN LOOP (OB)	ACCIDENT COACH / AUTO	OB	08:26		12
						1101635	INSP CHAU. MGR STUART. CLAIMS 6A46*. VIDEO. SYS*.SFPD # 3114. AID REFUSED. COACH MADE CONTACT WITH AUTO. MINOR. NO 799					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:09 04/11/10	R OPERATOR CA	32	1337	18	60	4	HYDE & CHESTNUT (OB)	BLOCKED BY AN AUTO ACCIDENT, OVERTURNED AUTO (NON MUNI INCIDENT)	OB	11:09	12:03	32
							1101750	INSP J. KWONG, SFPD, MEDIC, RESPONDED. MGR Y. KWAN* INSP C. ALLEN* SFPD CAD# 1216, MED CAD# 149. TWO (2) SHUTTLES WERE USED TO BRIDGE THE GAP IN SERVICE FROM 1109 HRS TO 1227 HRS. VEH DELAY: 00:54 LINE DELAY: 00:54	LD	11:09	12:03	
11:15 04/11/10	R OPERATOR GV	72	2500	173	F	1052	MARKET ST & 11TH ST (IB)	WATER LEAKING	IB	11:15	11:36	74
							1101733	INSP G PINTO CLEARED IT FOR SERVICE. SI SIDETRACKED @ 11TH ST VEH DELAY: 00:21 LINE DELAY: 00:21	LD	11:15	11:36	
20:45 04/11/10	R OPERATOR CA	27	3205	48	61	50	CALIFORNIA STREET & GRANT STREET (IB)	SLOT BLADE (BOTH ENDS)	IB	20:45	21:12	27
							1101759	INSP. BEMNET (8T54), SHOP TRUCK #665, CABLE MACHINERY, CAR CUT THE CABLE CAR OFF AND BOTH OPERATORS THREW THE SLOT BLADE, NO INJURIES, SI CABLE CAR VEH DELAY: 00:27 LINE DELAY: 00:27	LD	20:45	21:12	
23:28 04/11/10	R SFPD/ OPERAT PO	25		486	14	7112	MISSION BETWEEN 6TH STREET & 8TH STREET (IB,OB)	R,T: BLOCK BY SFFD	IB	23:28	00:08	36
							1101763	INSP A. ESCOBAR AND L. WILSON RESP. POT TRK 093 RESP. SFFD, SFPD (BLOWN TRANSFORMER) 14 LINE REROUTE IB / OB , 19 LINE IB REROUTE VEH DELAY: 00:40 LINE DELAY: 01:03	LD	23:08	00:11	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	<b>105</b>
04/06/10	TUESDAY	115	<b>105</b>	121	<b>104</b>
04/07/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/08/10	THURSDAY	115	<b>100</b>	121	<b>103</b>
04/09/10	FRIDAY	115	<b>102</b>	121	<b>98</b>
04/12/10	MONDAY	115	<b>96</b>	121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 12, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

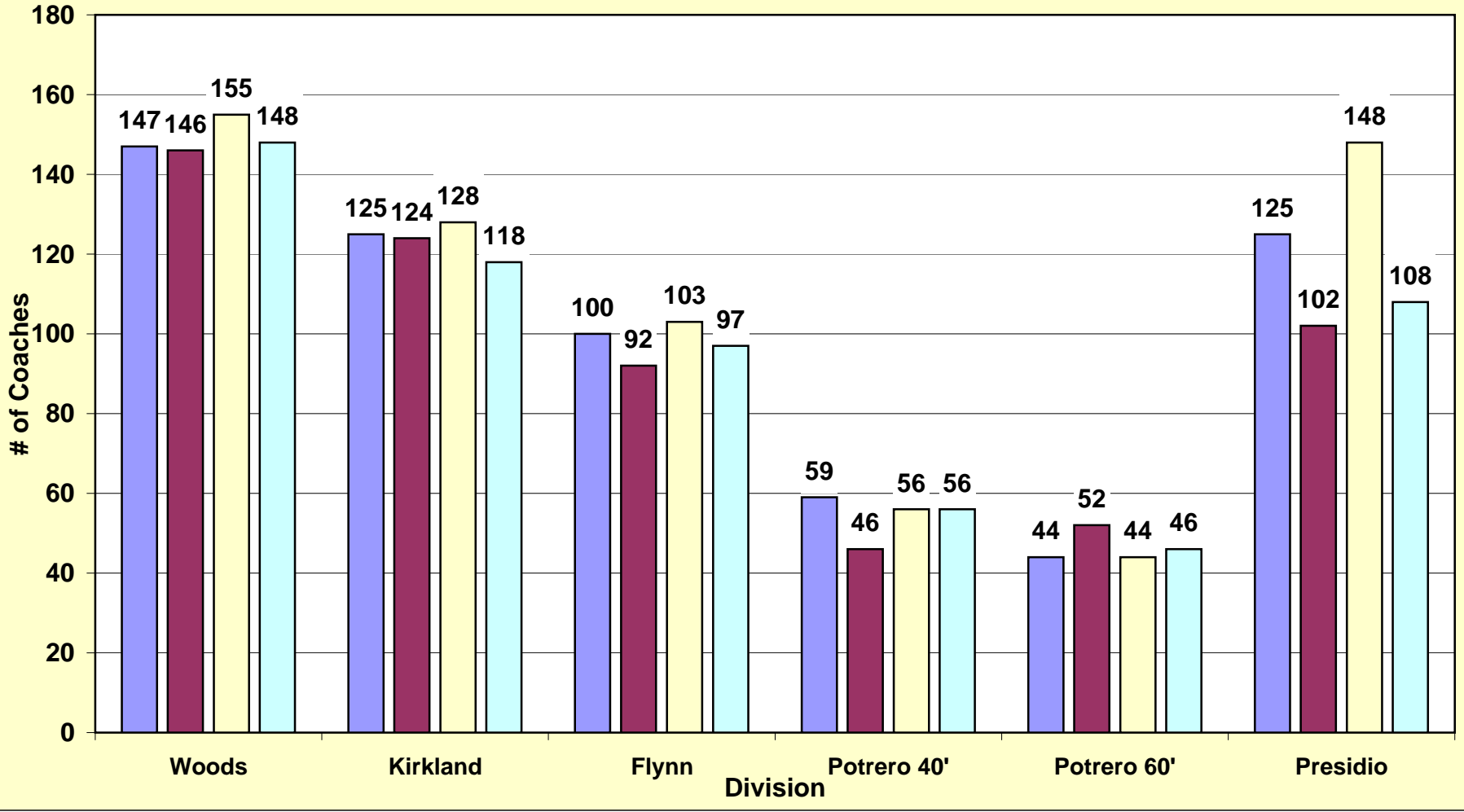
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	2
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	19
SUPPORT SHOP	3
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	3
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **55**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>12, 2010</b>				<b>April</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>55</b>	<b>7</b>	<b>6</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>96</b>	<b>14</b>	<b>4</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 4/12/10 & 4/9/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/12/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	0	1	3	4	18
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	44	20	24	88	16	29	40	85	173
Awaiting parts	2	1	0	3	2	10	7	19	22
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	147	125	100	372	59	44	125	228	600
Final a.m. pull-out	146	124	92	362	46	52	102	200	562
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	3	5	10	2	1	0	3	13
<b>Afternoon (p.m.) availability</b>									
<b>4/9/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	3	11	1	0	0	1	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	36	17	21	74	19	29	17	65	139
Awaiting parts	4	1	0	5	2	10	7	19	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	128	103	386	56	44	148	248	634
Final p.m. pull-out	148	118	97	363	56	46	108	221	584
Reserve fleet usage	7	0	0	7	0	10	0	10	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	0	4	4	0	1	5	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, APRIL 11, 2010</b>											
Green	138	44	11	6	16	11	31.9	8.0	4.3	11.6	8.0
Cable Car	113	19	8	2	4	5	16.8	7.1	1.8	3.5	4.4
Potrero	159	52	21	6	14	11	32.7	13.2	3.8	8.8	6.9
Presidio	139	33	15	4	9	5	23.7	10.8	2.9	6.5	3.6
Kirkland	166	35	13	3	9	10	21.1	7.8	1.8	5.4	6.0
Woods	199	43	17	4	13	9	21.6	8.5	2.0	6.5	4.5
Flynn	150	35	16	7	8	4	23.3	10.7	4.7	5.3	2.7
<b>Total</b>	<b>1,064</b>	<b>261</b>	<b>101</b>	<b>32</b>	<b>73</b>	<b>55</b>	<b>24.5%</b>	<b>9.5%</b>	<b>3.0%</b>	<b>6.9%</b>	<b>5.2%</b>

**Summary For The Last 7 Days**

<b>SUNAY 04 04 10</b>	1058	310	131	36	80	63	29%	12%	3%	8%	6%
<b>MONDAY 04 05 10</b>	1596	389	189	55	105	69	24%	10%	3%	7%	4%
<b>TUESDAY 04 06 10</b>	1576	337	119	53	101	64	21%	8%	3%	6%	4%
<b>WEDNESDAY 04 07 10</b>	1580	344	122	49	108	65	22%	8%	3%	7%	4%
<b>THURDAY 04 08 10</b>	1565	353	121	49	109	74	23%	8%	3%	7%	5%
<b>FRIDAY 04 09 10</b>	1592	369	131	48	108	82	23%	8%	3%	7%	5%
<b>SATURDAY 04 10 10</b>	1107	272	88	40	78	66	25%	8%	4%	7%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.