

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 11, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	97.4%	30	56

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F-LINE	20	20	11%
CABLE CAR	26	30	15%
WOODS	140	178	27%
KIRKLAND	111	127	14%
FLYNN	103	111	8%
POTRERO 40'	49	50	14%
POTRERO 60'	53	36	-23%
PRESIDIO	103	111	13%
TOTAL	719	786	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	202	50	3	11	12	24
<i>Cable Car</i>	118	29	4	1	18	6
<i>Potrero</i>	234	49	9	8	10	22
<i>Presidio</i>	200	48	3	7	22	16
<i>Kirkland</i>	222	51	9	5	28	9
<i>Woods</i>	337	68	18	11	16	23
<i>Flynn</i>	202	70	8	4	40	18
TOTAL	1,515	365	54	47	146	118

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:13 04/11/11	R OPERATOR KI	33	2049	631	43	8209	LOMBARD & DIVISADERO (IB)	ACCIDENT COACH AND AUTO	IB	11:13	11:40	11
							1164555	INSPECTOR LUM,B.RESPOND CLAIMS (6A48) *,SYSTEM SAFETY * RELIEF 726/43 PULL OUT COACH STATIONARY NO 799 SI KIRKLAND N/R VEH DELAY: 00:27				
11:38 04/11/11	R OPERATOR WO	38	3873	1	18	8404	46TH AVENUE & SLOAT (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	IB	11:38	12:22	14
							1164527	INSP. Y. CHAN CLEARED. S/S*, VIDEO*, CLAIMS 6A48*. NO OP 799 VEH DELAY: 00:44				

ACCIDENTS & DELAYS > 20 MINUTES - CONTINUED:

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
18:05 04/11/11	R	OPERATOR ME	78	1105	127	L	1415	OCEAN & 280 FREWAY (IB,PO)	BROKEN PANTOGRAPH (STUCK IN OVERHEAD)	IB LD	18:05 18:05	18:40 18:40	20
						1164670	SENIOR STAFF & SAFETY*, J CASTILLO*, D PUGLISI*, M ELLIS*, LSGP*, INSP H HENLEY*, INSP R MC CRAY, 4-S-46 ,RESCUE LRV 72/KT/1464, LINE DEPT # 819 CLEARED SI GREEN 1510 @19:10 VEH DELAY: 01:05 LINE DELAY: 00:35						