



**Muni
Service Delivery
Daily Report**

Monday, April 12, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 13 10 MORNING REPORT

Cable Car	0	1	0	0	
Flynn	0	0	0	1	
Kirkland	1	0	0	0	10=1
Woods	7	0	0	0	27=1; 29=2; 48=1; 16x=2; 9=1
Potrero	6	0	0	0	30=1; 22=2; 49=1; 14=1; 33=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	14	1	0	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 7:45

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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4-12-10 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	3=8X 1=38
Kirkland	5	0	0	0	1=12 1=28 1=43 2=47
Woods	1	0	1	0	1=9
Potrero	20	0	0	1	1=6 8=14 4=22 1=24 2=30 2=41 2=49
Presidio	0	0	0	0	
Metro	1	0	0	0	1=KT
F line	1	0	0	0	
TOTAL	32	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, APR 12, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	2	4.5%	49	1	2	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	10	13.2%	155	6	10	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	3	6	5.3%	218	4	6	98.2%
Kirkland multi-piece	2		2.0%				
Woods one-piece	2	8	2.3%	260	2	8	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	9	5	13.4%	202	13	5	93.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	0	1.9%	162	1	0	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	14	6.0%	148	5	14	96.6%
Metro multi-piece	2		4.1%				
F Line one-piece	3	2	30.0%	33	3	2	90.9%
F Line multi-piece	0		0.0%				
System total				1227	35	47	97.1%

Accidents

Mon Apr 12, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:49 04/12/10	R OPERATOR CA	35	1893	11	61	60	POWELL & JACKSON (PO)	ACCIDENT CABLE CAR AND AUTO	PO	06:49	07:22	11
							1101822	INSPECTOR JAHN,A;SYSTEM SAFETY,CABLE CAR SHOP TRUCK 665 RESPOND,YORK,K.*;CLAIMS*,FORM MTA-R REQUESTED CREW POST ACCIDENT TESTING SI CABLE CAR N/R VEH DELAY: 00:33 LINE DELAY: 00:33	LD	06:49	07:22	
08:35 04/12/10	R OPERATOR KI	39	1850	605	43	8006	MASONIC & GEARY (IB)	VEHICLE ACCIDENT, NO INJURIES, NO DAMAGE TO COACH,	IB	08:35	09:20	17
							1101866	INSP L DAVIS CLEARED, SYSTEM SAFETY*, VIDEO*, MGR J STEUART* VEH DELAY: 00:45				
09:46 04/12/10	R OPERATOR FL	32	2190	418	8X	6294	FOLSOM & HOWARD (PI)	MINOR VEHICLE ACCIDENT, NO INJURIES, NO DAMAGE TO COACH	PI	09:46	10:22	17
							1101872	INSP B WOON CLEARED, NO 799, VIDEO*, SYSTEM SAFETY*, VEH DELAY: 00:36				
10:31 04/12/10	R OPERATOR ME	72	883	41	K	1493	(IB)	JUVENILE DISTURBANCE	IB	10:31	11:55	87
							1101873	SFPD,VIDEO PULL*4C53 INTERVIEW OPERATOR, 3 ARRESTED. CASE #100338113, SFPD UNIT(3H1A) ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI MUNI METRO EAST 1452 @13:14 VEH DELAY: 02:43 LINE DELAY: 00:07	LD	10:31	10:38	
11:16 04/12/10	R OPERATOR WO	11	3774	063	54	8198	REDDY & THORTON (IB)	VEHICLE ACCIDENT, (COACH & PARKED VAN), NO INJURIES	IB	11:16	12:17	17
							1101847	INSP G LAVINGE CLEARED, MGR M ESPINOZA*, VIDEO*, SYSTEM SAFETY*, 6-A-40*, NO 799 VEH DELAY: 01:01				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:32 04/12/10	R OPERATOR ME	87	1943	75	N	1513	CHURCH & DUNCAN (OB)	LRV/AUTO ACCIDENT	OB	11:32	11:53	72
							1101885	[LRV2=1409]4T75 INTERVIEW OPERATOR,4C52*,4S38,4C33*.M.DISP. SI GREEN N/R [EOR 11:43] VEH DELAY: 00:11 LINE DELAY: 00:21	LD	11:32	11:53	
17:43 04/12/10	R OPERATOR PR	27	2426	108	30	5563	NORTH POINT & HYDE (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	17:43	18:06	26
							1101945	INSP D. FONG RESP, MINOR DAMAGE TO COACH, MODERATE TO AUTO. NO INJURY, NO 799. VEH DELAY: 00:23				
21:56 04/12/10	T 311 CALL CENT	25					1101 VAN NESS & OFFARRELL (OB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO	OB	21:56		36
							1101975	INSP E DENNIS RESP CLAIMS 6A42* LEFT REAR PASSENGER SIDE DOOR OF CAR MINOR DAMAGE , NO INJURIES REPORTED, ALLEGED INCIDENT HAPPEN AT 2035HRS				
23:05 04/12/10	T 311 CALL CENT PO	36				7101	MISSION & 24TH STREET (IB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO (ALLEGED CONTACT WITH DRIVER SIDE MIRROR OF AUTO)	IB	22:40		36
							1101976	INSP D. FONG TO INTERVIEW AT VAN NESS AND NORTHPOINT, ALLEGED CONTACT CLAIMS 6A42* VIDEO* CONTINUE TO OCC # 1101977 AND OCC# 1101978				

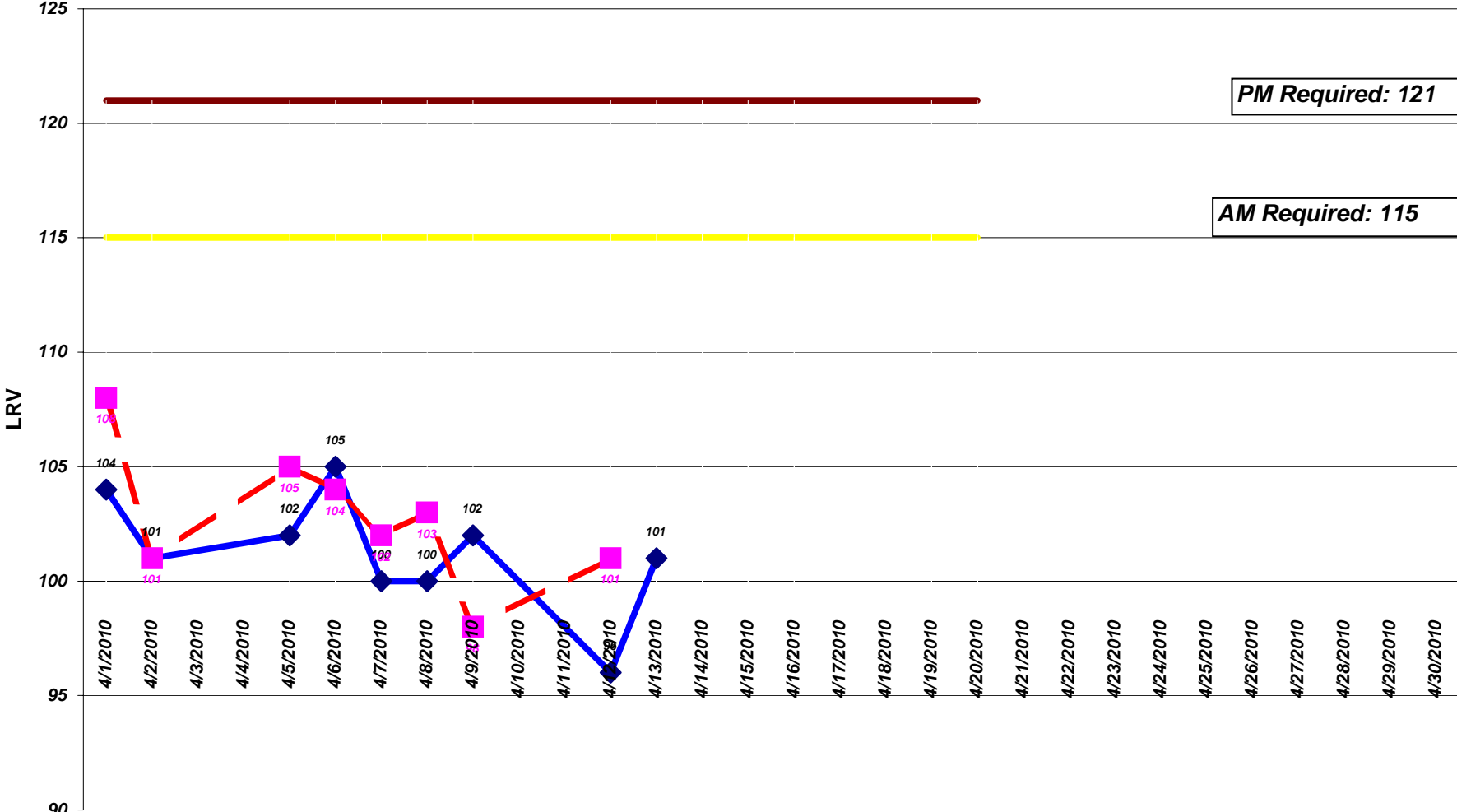
Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:49 04/12/10	R OPERATOR CA	35	1893	11	61	60	POWELL & JACKSON (PO)	ACCIDENT CABLE CAR AND AUTO	PO LD	06:49 06:49	07:22 07:22	11
							1101822	INSPECTOR JAHN,A;SYSTEM SAFETY,CABLE CAR SHOP TRUCK 665 RESPOND,YORK,K.*;CLAIMS*,FORM MTA-R REQUESTED CREW POST ACCIDENT TESTING SI CABLE CAR N/R VEH DELAY: 00:33 LINE DELAY: 00:33				
11:32 04/12/10	R OPERATOR ME	87	1943	75	N	1513	CHURCH & DUNCAN (OB)	LRV/AUTO ACCIDENT	OB LD	11:32 11:32	11:53 11:53	72
							1101885	[LRV2=1409]4T75 INTERVIEW OPERATOR,4C52*,4S38,4C33*.M.DISP. SI GREEN N/R [EOR 11:43] VEH DELAY: 00:11 LINE DELAY: 00:21				
11:43 04/12/10	R INSP G PINTO GV	87	3318	153	F	1060	THE EMBARCADERO & LOMBARD ST (OB)	NO POWER	OB LD	11:43 11:43	12:15 12:15	87
							1101887	INSP G PINTO, MRU 4S31 & MRU 4S49 ON SCENE, PCC SHOP*, MGR S BRITT*, LSGP* F-LINE SWITCH BACK FERRY INBOUND TO OUTBOUND, TWO MOTOR COACH SHUTTLES USED FOR BUS BRIDGE. DEAD PUSHED TO FERRY LOOP STORAGE WITH RESCUE CAR RUN 163/F/#1010 TO BE REPAIRED/TOWED TO GENEVA YARD VIA MINT YARD AT A LATER TIME & DATE. SS/SAFETY & RAILS* BY PHONE & PAGE. SEE INCIDENT TAG #1101854.N/R [EOR 12:38] VEH DELAY: 00:55 LINE DELAY: 00:32				

LIGHT RAIL VEHICLES AM/PM Required & Availability

PM Required: 121

AM Required: 115



◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 13, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

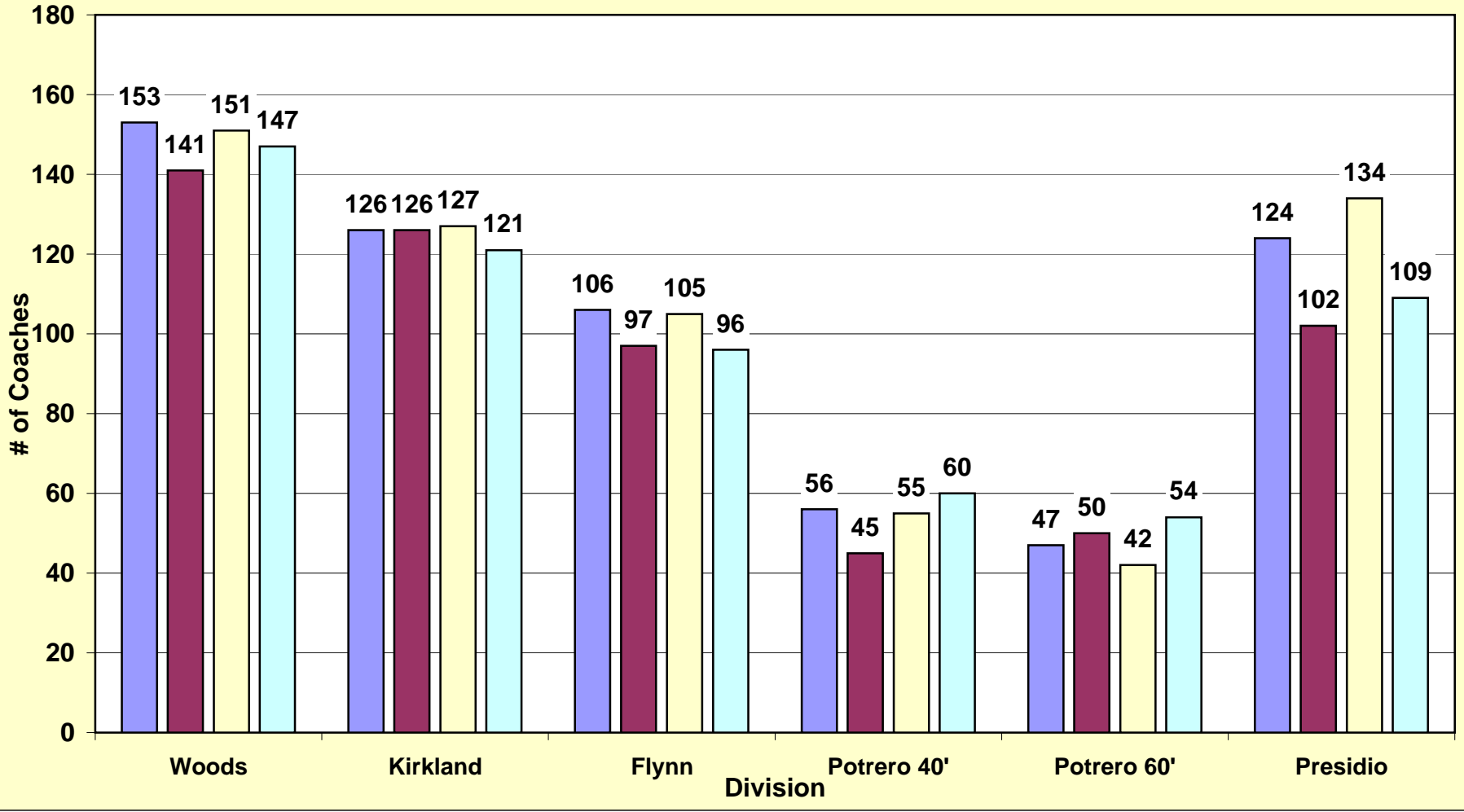
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	19
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **50**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
13, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	50	9	6	4
Equipment available for service @ 7:30 a.m.	101	12	4	4

Motor & Trolley Coaches Availability
A.M. 4/13/10 & 4/12/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/13/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	0	5	10	1	0	2	3	13
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	38	19	18	75	19	26	41	86	161
Awaiting parts	2	1	0	3	2	10	7	19	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	153	126	106	385	56	47	124	227	612
Final a.m. pull-out	141	126	97	364	45	50	102	197	561
Reserve fleet usage	4	0	0	4	0	0	0	0	4
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	7	1	0	8	3	3	0	6	14
Afternoon (p.m.) availability									
4/12/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	9	0	0	9	N/A	N/A	N/A	N/A	9
Scheduled maintenance	6	0	2	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	40	18	19	77	20	31	31	82	159
Awaiting parts	2	1	0	3	2	10	8	20	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	127	105	383	55	42	134	231	614
Final p.m. pull-out	147	121	96	364	60	54	109	223	587
Reserve fleet usage	20	0	0	20	0	10	0	10	30
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	0	1	3	3	0	0	3	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, APRIL 12, 2010											
Green	232	61	11	8	24	18	26.3	4.7	3.4	10.3	7.8
Cable Car	139	29	8	2	7	12	20.9	5.8	1.4	5.0	8.6
Potrero	244	61	21	9	20	11	25.0	8.6	3.7	8.2	4.5
Presidio	205	36	15	7	14	0	17.6	7.3	3.4	6.8	0.0
Kirkland	263	53	13	7	11	22	20.2	4.9	2.7	4.2	8.4
Woods	324	54	17	8	18	11	16.7	5.2	2.5	5.6	3.4
Flynn	188	45	16	7	16	6	23.9	8.5	3.7	8.5	3.2
Total	1,595	339	101	48	110	80	21.3%	6.3%	3.0%	6.9%	5.0%

Summary For The Last 7 Days

MONDAY 04 05 10	1596	389	189	55	105	69	24%	10%	3%	7%	4%
TUESDAY 04 06 10	1576	337	119	53	101	64	21%	8%	3%	6%	4%
WEDNESDAY 04 07 10	1580	344	122	49	108	65	22%	8%	3%	7%	4%
THURDAY 04 08 10	1565	353	121	49	109	74	23%	8%	3%	7%	5%
FRIDAY 04 09 10	1592	369	131	48	108	82	23%	8%	3%	7%	5%
SATURDAY 04 10 10	1107	272	88	40	78	66	25%	8%	4%	7%	6%
SUNDAY 04 11 10	1064	261	101	32	73	55	25%	10%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.