



**Muni
Service Delivery
Daily Report**

Wednesday, April 14, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 15 10 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	8X=1
Kirkland	2	0	0	0	19=1; 28=1
Woods	4	0	0	0	29=1; 54=1; 16X=1; 71=1
Potrero	3	0	0	0	49=1; 14=1; 22=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	1	
TOTAL	10	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:45

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 14 10 WEDNESDAY PM NOLO REPORT

Cable Car	0	0	1	0	
Flynn	5	0	1	0	8X=1 14L=1 38=2 38L=1
Kirkland	10	0	0	0	2=2 10=2 12=1 19=2 28=1 43=1 47=1
Woods	5	0	0	0	9=1 9L=1 18=1 23=2
Potrero	14	0	2	0	6=1 14=4 22=2 24=1 30=1 33=1 41=3 49=1
Presidio	3	0	3	0	1=1 21=1 31=1
Metro	4	0	0	0	M=1 N=1 KT=1 L=1
F line	3	0	0	0	
TOTAL	44	0	7	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, APR 14, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	2	4.5%	49	1	2	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	4	13.2%	155	7	4	95.5%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	8	12	14.0%	218	9	12	95.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	8	4	9.2%	260	9	4	96.5%
Woods multi-piece	2		2.0%				
Potrero one-piece	7	4	10.4%	202	11	4	94.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	2	7	3.8%	162	3	7	98.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	4	5	6.0%	148	5	5	96.6%
Metro multi-piece	2		4.1%				
F Line one-piece	3	6	30.0%	33	3	6	90.9%
F Line multi-piece	0		0.0%				
System total				1227	48	44	96.1%

Accidents

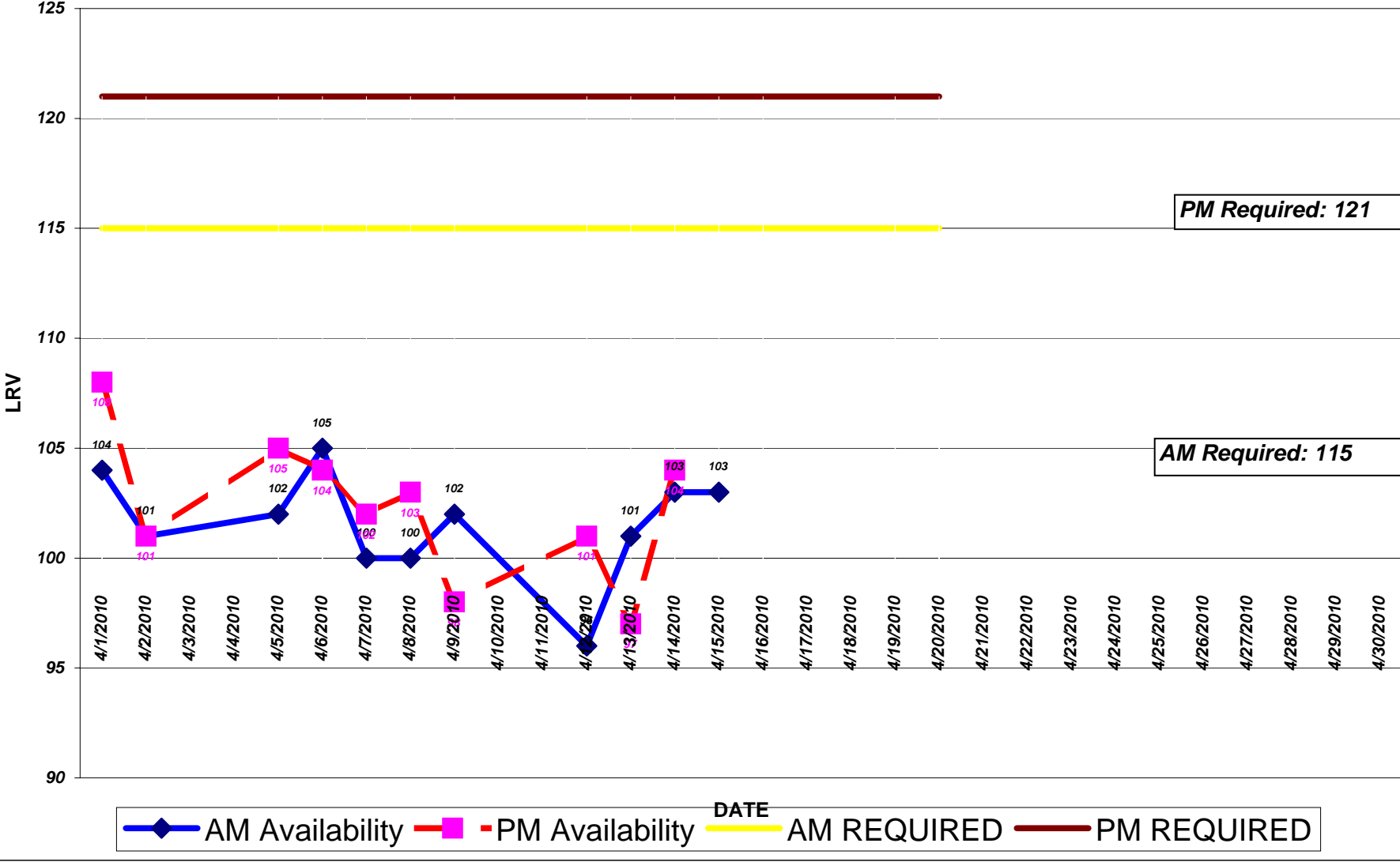
Wed Apr 14, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:10 04/14/10	R INSP D.WALSH PR	35	2409	61	3	5565	CALIFORNIA & PRESIDIO (OB)	ACCIDENT, COACH TREE / GARBAGE CAN NO INJURY, NO 799	OB	10:12	10:52	35
							1102209	INSP D.WALSH VEH DELAY: 00:40				
10:37 04/14/10	R OPERATOR PO	26	1699	323	33	5440	18TH STREET & VALENCIA (IB,OB)	GAS LINE BROKEN	IB LD	10:37 10:37	14:00 16:11	32
							1102251	INSP A. MORRELLO, MGR M. ESPINOZA, SFPD, PG&E RESPONDED, MGR J. KELLY*, M. TRAVIS-ALLEN*, 311*, TWO (2) SHUTTLES WERE USED TO BRIDGE THE GAP IN SERVICE. A TOTAL OF THREE SERVICE STOPS WERE MISSED. SI POTRERO VEH DELAY: 03:23 LINE DELAY: 05:34				
12:26 04/14/10	R OPERATOR KI	39	2030	642	47	8333	VAN NESS & MARKET (IB)	ACCIDENT COACH/AUTO MINOR	IB	12:26	12:47	12
							1102228	INSP DAVIS. SYSTEM* WITH MESS. VEH DELAY: 00:21				
15:27 04/14/10	R OPERATOR PO	7	3701	458	22	5429	CHURCH & DUBOSE (IB)	ACCIDENT, COACH / VAN	IB	15:27	16:10	32
							1102234	INSP B. HENDERSON RESPONDED, MINOR DAMAGE VEH DELAY: 00:43				
18:10 04/14/10	T STA OPS SUPV ME	88	1783	124	KT	1516	4TH STREET & BERRY (OB)	FEMALE PATRON ALLEGED SEXUAL HARRASSMENT BY POP FARE INSPECTOR	OB	18:10		88
							1102291	ALLEGATION MADE TO EMBARCADERO STATION AGENT; SFPD 3- B-13-D RESPONDED TO EMBARCADERO; CASE #100346718; POP MANAGER 11-M-5; 11-F-23; OPERATOR INTERVIEWED BY INSP R COLEMAN AT METRO TERMINAL; J HOULIHAN*; R WOLFGANG*; J KELLY*; J MURPHY*; D BANBURY*; CLAIMS 6-A-45*; STATION OPS SUPERVISOR P LAW*; VIDEO DEPT*				

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
10:37 04/14/10	R	OPERATOR PO	26	1699	323	33	5440	18TH STREET & VALENCIA (IB,OB)	GAS LINE BROKEN	IB	10:37	14:00	32
								1102251	INSP A. MORRELLO, MGR M. ESPINOZA, SFPD, PG&E RESPONDED, MGR J. KELLY*, M. TRAVIS-ALLEN*, 311*, TWO (2) SHUTTLES WERE USED TO BRIDGE THE GAP IN SERVICE. A TOTAL OF THREE SERVICE STOPS WERE MISSED. SI POTRERO VEH DELAY: 03:23 LINE DELAY: 05:34	LD	10:37	16:11	
16:15 04/14/10	R	ALLEN,CRAIG CA	27			60		CABLE CAR HOUSE (IB,OB)	HYDE CABLE POWER FAILURE	IB	16:15		27
								1102252	ALLEN,HOLMES INSP D,FONG SIX SHUTTLES LINE DELAY: 02:03	LD	16:15	18:18	
17:10 04/14/10	R	OPERATOR WO	17	3073	209	71	8413	22ND AVENUE & NORIEGA (IB)	BLOCKED BY SFPD & SFFD ACTIVITY	IB	17:10	17:19	32
								1102258	INSP J. GIANG CLEARED VEH DELAY: 00:09 LINE DELAY: 01:08	LD	17:10	18:18	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	97
04/14/10	WEDNESDAY	115	103	121	104
04/15/10	THURSDAY	115	103	121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 15, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	18
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

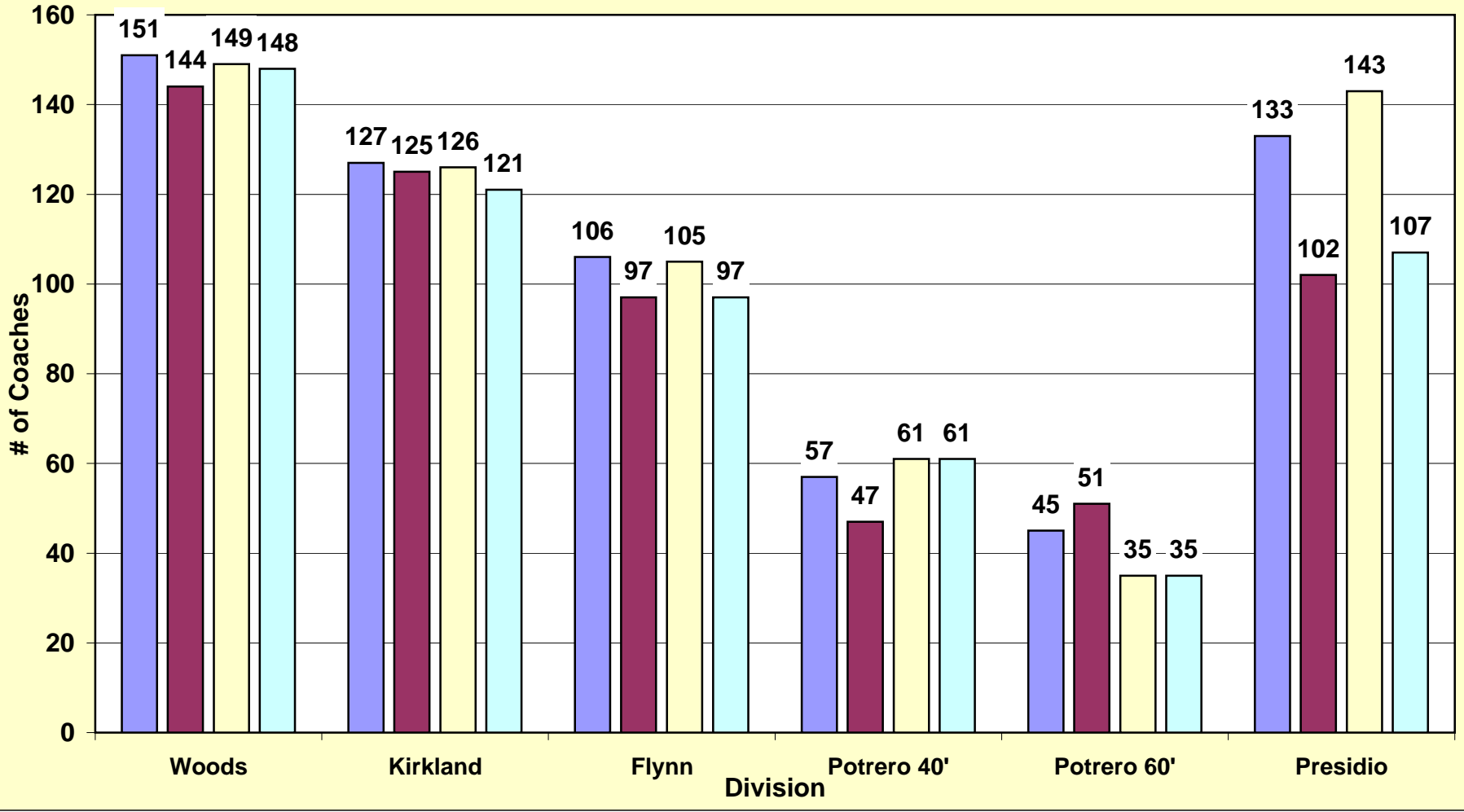
TOTAL **48**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
15, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	48	7	7	4
Equipment available for service @ 7:30 a.m.	103	14	3	4

	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/15/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	0	0	3	3	16
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	40	18	18	76	18	28	32	78	154
Awaiting parts	2	1	0	3	0	4	7	11	14
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	151	127	106	384	57	45	133	235	619
Final a.m. pull-out	144	125	97	366	47	51	102	200	566
Reserve fleet usage	17	0	0	17	0	0	0	0	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	2	0	6	1	2	0	3	9
Afternoon (p.m.) availability									
4/14/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	42	19	19	80	14	28	22	64	144
Awaiting parts	2	1	0	3	3	10	8	21	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	149	126	105	380	61	35	143	239	619
Final p.m. pull-out	148	121	97	366	61	35	107	203	569
Reserve fleet usage	11	0	0	11	0	6	0	6	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	2	3	2	7	8

Motor & Trolley Coaches Availability
A.M. 4/15/10 & 4/14/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, APRIL 14, 2010											
Green	236	58	16	8	16	18	24.6	6.8	3.4	6.8	7.6
Cable Car	138	22	5	1	7	9	15.9	3.6	0.7	5.1	6.5
Potrero	242	60	21	6	20	13	24.8	8.7	2.5	8.3	5.4
Presidio	198	45	15	6	14	10	22.7	7.6	3.0	7.1	5.1
Kirkland	257	55	20	7	15	13	21.4	7.8	2.7	5.8	5.1
Woods	318	58	14	10	21	13	18.2	4.4	3.1	6.6	4.1
Flynn	183	40	16	6	13	5	21.9	8.7	3.3	7.1	2.7
Total	1,572	338	107	44	106	81	21.5%	6.8%	2.8%	6.7%	5.2%

Summary For The Last 7 Days

WEDNESDAY 04 07 10	1580	344	122	49	108	65	22%	8%	3%	7%	4%
THURDAY 04 08 10	1565	353	121	49	109	74	23%	8%	3%	7%	5%
FRIDAY 04 09 10	1592	369	131	48	108	82	23%	8%	3%	7%	5%
SATURDAY 04 10 10	1107	272	88	40	78	66	25%	8%	4%	7%	6%
SUNDAY 04 11 10	1064	261	101	32	73	55	25%	10%	3%	7%	5%
MONDAY 04 12 10	1595	339	101	48	110	80	21%	6%	3%	7%	5%
TUESDAY 04 13 10	1568	309	100	41	97	71	20%	6%	3%	6%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.