

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 14, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	98.5%	18	47

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F-LINE	20	17	-15%
CABLE CAR	26	30	15%
WOODS	140	178	27%
KIRKLAND	111	124	12%
FLYNN	103	109	6%
POTRERO 40'	49	55	12%
POTRERO 60'	53	35	-34%
PRESIDIO	103	114	11%
TOTAL	719	772	7%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	202	52	4	10	15	23
<i>Cable Car</i>	107	22	2	1	13	6
<i>Potrero</i>	234	60	12	7	28	13
<i>Presidio</i>	198	29	5	6	8	10
<i>Kirkland</i>	219	35	8	4	18	5
<i>Woods</i>	325	66	15	7	36	8
<i>Flynn</i>	202	28	5	3	19	1
TOTAL	1,487	292	51	38	137	66

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RU N	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:32 04/14/11	R OPERATOR KI	26	3688	723	19	8206	LARKIN & GROVE (IB)	ACCIDENT COACH & PARK AUTO, NO INJURY.	IB	12:32	13:02	30
						1165139	INSP K JOMOC CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A48*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:30					
15:14 04/14/11	T CASTRO STATIO WO	11	2989	66	37	8511	CASTRO STATION BOOTH	ALLEDGED COACH AND CITIZEN ACCIDENT		15:14		11

									INSPECTOR JOMOC,K.RESPOND FOR REPORT 19 YEAR OLD FEMALE AID REFUSED VIDEO *,CLAIMS (6A42)*,SYSTEM SAFETY *,DISPATCHER *,OPERATOR CALLED BACK TO DIVISION FOR INTERVIEW CLEARED AT 1724,OPERATOR NO KNOWLEDGE				
16:30 04/14/11	R	OPERATOR WO	27	3245	7	29	8181	GENEVA & SAN JOSE (IB)	NON INJURY MUNI ACCIDENT, COACH / TOW TRUCK.	IB	16:30	17:59	24
								1165231	INSP CLARK J, S/S*, VIDEO*, CLAIMS #6A42*, NO 799. VEH DELAY: 01:29				
19:07 04/14/11	R	OPERATOR PO	34	3916	448	22	5483	16TH ST. & DELORES (OB)	NON INJURY MUNI ACCIDENT.	OB	19:07	19:58	24
								1165242	S/S*, VIDEO*, CLAIMS #6A42*, INSP ESPINOZA T, MINOR, NO 799. VEH DELAY: 00:51				

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
05:26 04/14/11	R	OPERATOR WO	26	2584	5	27	8418	SUTTER & LEAVENWORTH (IB)	SFFD BLOCKING	IB	05:26	05:30	30
								1165088	INSP A LEDBETTER RESP. SFFD CLEARED. REROUTE FOR THE INBOUND 27-LINE. VEH DELAY: 00:04 LINE DELAY: 01:57	LD	05:26	07:23	
13:05 04/14/11	R	OPERATOR WO	27	3793	61	44	8131	DIAMOND & BOSWORTH (OB)	SFPD BLOCKING	OB	13:05	13:26	30
								1165138	INSP E TUCKER RESP. SFPD CLEARED. VEH DELAY: 00:21 LINE DELAY: 00:21	LD	13:05	13:26	