



**Muni
Service Delivery
Daily Report**

Thursday, April 15, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 16 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	8X=1
Kirkland	7	0	0	0	2=2, 12=2, 19=1, 28=2, 43=1
Woods	5	0	0	0	9=1, 16X=1, 29=1, 44=1, 71=1
Potrero	10	0	1	0	14=4, 22=2, 24=1, 41=1, 49=2
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	1	0	
TOTAL	23	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 15 10 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8X=2 38=1
Kirkland	13	0	0	0	2=2 12=2 28=4 19=1 43=1 47=3
Woods	4	0	0	0	16X=1 18=1 23=1 44=1
Potrero	13	0	0	0	6=1 14=3 22=3 24=1 30=3 49=2
Presidio	1	0	0	0	31=1
Metro	7	0	0	0	L=2 S=2 KT=2 M=1
F line	0	0	0	0	
TOTAL	41	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, APR 15, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	4	4.5%	49	1	4	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	11	5.3%	155	3	11	98.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	10	6	17.5%	218	11	6	95.0%
Kirkland multi-piece	2		2.0%				
Woods one-piece	4	11	4.6%	260	5	11	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	9	6	13.4%	202	11	6	94.6%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	11	1.9%	162	1	11	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	16	6.0%	148	5	16	96.6%
Metro multi-piece	2		4.1%				
F Line one-piece	2	3	20.0%	33	2	3	93.9%
F Line multi-piece	0		0.0%				
System total				1227	39	68	96.8%

Accidents

Thu Apr 15, 2010

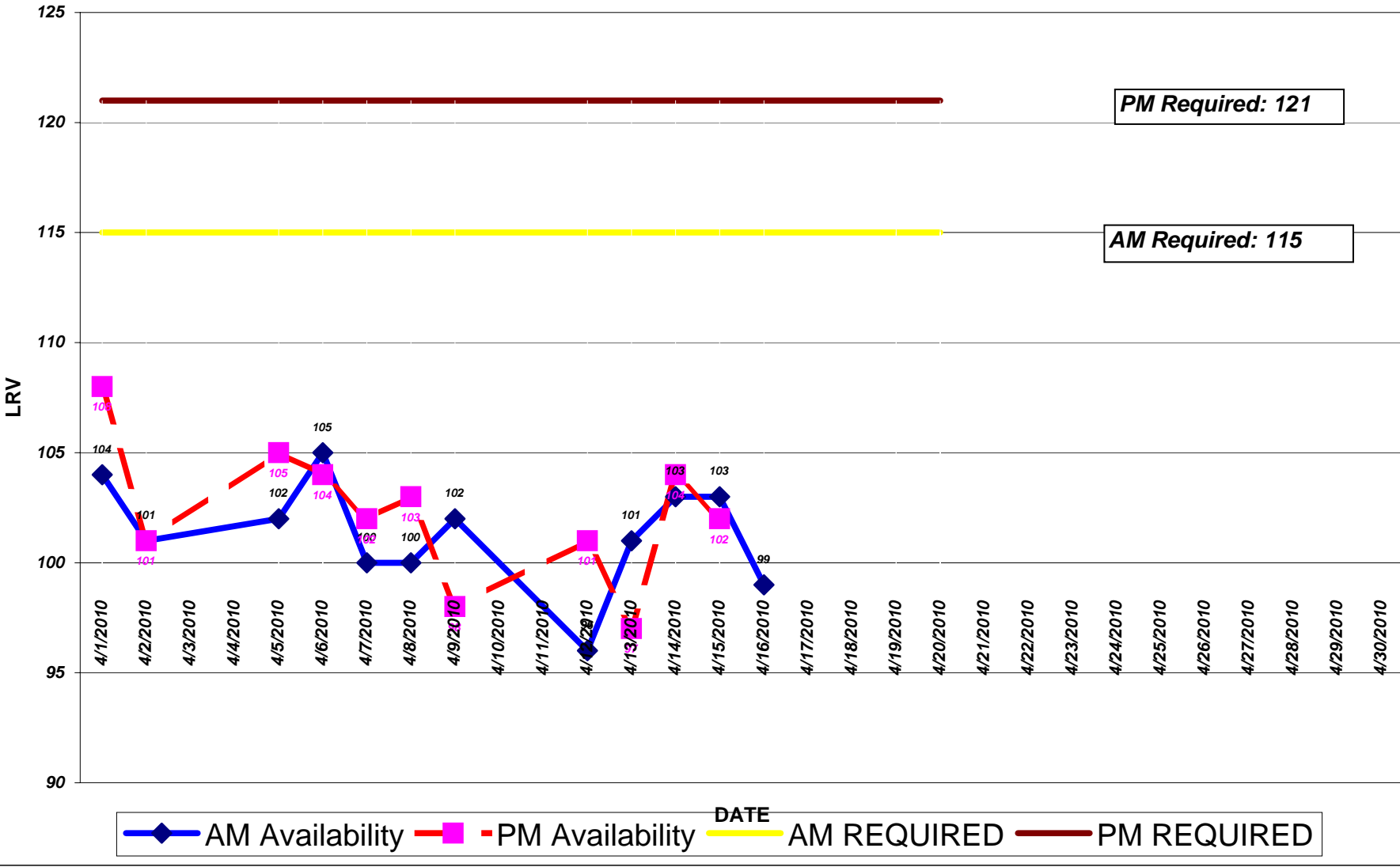
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:18 04/15/10	R OPERATOR WO	39	2051	37	29	8430	SAN BRUNO & PAUL (OB)	SFPD REMOVED PASSENGER	OB	08:18	08:40	12
				1102367		INSP WONG,B. SFPD CLEARED SCENE PRIOR TO INSP ARRIVAL. VIDEO. NO UNIT # AT THIS TIME. VEH DELAY: 00:22						
11:00 04/15/10	R OPERATOR WO	35	2319	58	44	8154	O'SHAUNNESSY & PORTOLA (IB)	INJURY ACCIDENT	IB	11:00		12
				1102378		INSP DAVIS. MGR. ESPINOZA*. CLAIMS 6A45*. SYSTEM* WITH MESS. VIDEO. SFPD # 4B1H. CASE # 100348532. MEDIC # 84 TRANSP. FEMALE (03/26/1930) TO KAISER HOSP. WITH RIGHT SHOULDER INJURY. OP. PULLING AWAY FROM ZONE WHEN AUTO REAR END COACH ON LEFT SIDE. OP 799 NEW OP. PULLED IN COACH.						
12:10 04/15/10	R OPERATOR PO	35	2022	357	30	7110	GEARY & STOCKTON (OB)	ACCIDENT (COACH / TOUR BUS), NO INJURY, H/R	OB	12:10	13:18	26
				1102357		INSP C. WILCHER RESP, NO INJURY, NO 799, VIDEO*. VEH DELAY: 01:08						
13:44 04/15/10	R OPERATOR PO	07	2546	421	49	7019	MISSION & 22ND STREET (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	13:44	14:56	26
				1102434		INSP K. JOMOC RESP, MINOR DAMAGE TO COACH, & MINO DAMAGE TO AUTO, NO INJURY, NO 799, SYSTEM SAFETY*, VIDEO*, CLAIM 6245*. VEH DELAY: 01:12						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:05 04/15/10	R OPERATOR WO	01	0309	014	18	8408	OFFARRELL & LARKIN (PI)	ACCIDENT (COACH / AUTO), NO INJURY.	PI	14:35		26
							1102440	AUTO STRUCK COACH WHILE COACH WAS BEING TOWED. MINOR DAMAGE TO RIGHT SIDE MIRROR OF AUTO. NO DAMAGE TO COACH. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A42*. OPERATOR & TOW TRUCK DRIVER WILL BE INTERVIEWED.				
15:53 04/15/10	R INSP M. FONG PR	24	3013	127	1	5517	GEARY & 33RD AVE (IB)	ACCIDENT (COACH / TREE), NO INJURY	IB	15:53	17:40	26
							1102473	INSP M. FONG RESP. INSP J. GIANG TRANSPORTED NEW OPERATOR TO PULL COACH IN, AND TRANSPORTED OPERATOR # 3013 FOR 799, NO INJURY, MIMOR DAMAGE TO COACH. SYSTEM SAFETY*, VIDEO*, MGR J. FLORES*, J. KELLY*, M. TRAVIS-ALLEN*, D. FRANKS*. SI PRESIDIO VEH DELAY: 01:47				
16:35 04/15/10	R OPERATOR PR	27	2482	152	45	5572	STOCKTON & SUTTER (OB)	ACCIDENT (COACH / AUTO)	OB	18:35	19:02	26
							1102491	INSP A.GEETER RESP. NO INJURY, NO 799. VIDEO*, CLAIM 6A42*. VEH DELAY: 00:27				
18:33 04/15/10	R OPERATOR PR	27	2044	111	30	5543	STOCKTON BETWEEN WASHINGTON & JACKSON (IB)	ACCIDENT (COACH ? TOUR BUS), NO INJURY. H / R	IB	18:33	19:12	26
							1102463	INSP D. FONG RESP, SHOP TRUCK 092 RESP. NO DAMAGE TO COACH, NO INJURY, NO 799. VIDEO*, CLAIM 6A42*, SYSTEM SAFETY*, J. KELLY*. M. TRAVIS-ALLEN*. VEH DELAY: 00:39				
21:35 04/15/10	R OPERATOR WO	16	0938	254	9	8452	SCHERWIN & GENEVA (IB)	ALLEGED ACCIDENT (COACH / PEDESTRIAN)	IB	21:30	21:32	16
							1102531	OPERATOR CLEARED, VIDEO* VEH DELAY: 00:02				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:12 04/15/10	T OPERATOR GV	88	2604	164	F	1056	THE EMBARCADERO & BAY ST (IB)	NO POWER	IB	16:12	16:42	74
							1102507	SENIOR STAFF* MRU 4S27 & 4S44 RESPONDED AND CLEARED; USING 171-F-1010 FOR RESCUE BACK TO THE FERRIES. PCC SHOP RESPONDED AND CLEARED FOR SERVICE. END OF RUN. INSP D KINDSTEDT* 2 M/C SHUTTLES USED. VEH DELAY: 00:30 LINE DELAY: 00:30	LD	16:12	16:42	
16:54 04/15/10	R OPERATOR GV	88	3318	163	F	1007	MARKET ST & GOUGH ST (IB)	NO FORWARD MOTION	IB	16:54	17:24	74
							1102495	MRU 4S30 & 4S35 RESPONDED AND ASSISTED AS WELL AS INSP D KINDSTEDT; CAR WAS OFFLOADED AND RESCUED BY RUN 161-F- 1052 TO MARKET ST & 11TH ST SIDETRACK. PCC SHOP & MRU 4S27 RESPONDED TO 11TH ST & MARKET ST. WHERE IT WAS TEMPORARILY REPAIRED & PULLED IN ON ITS OWN POWER BY PCC SHOP PERSONNEL. END OF RUN. MGR 4M4* LSGP; 311 CENTER* VEH DELAY: 00:30 LINE DELAY: 00:30	LD	16:54	17:24	
17:24 04/15/10	T MRU 4S35 GV	88	1608	180	F	1052	MARKET ST & GOUGH ST (IB)	RESCUE FOR 163-F-1007	IB	16:56	17:24	74
							1102500	USED FOR RESCUE TO MARKET ST & 11TH ST; RELEASED BACK TO SERVICE @ 1905 HRS; INSP D KINDSTEDT* VEH DELAY: 00:28 LINE DELAY: 00:28	LD	16:56	17:24	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	97
04/14/10	WEDNESDAY	115	103	121	104
04/15/10	THURSDAY	115	103	121	102
04/16/10	FRIDAY	115	99	121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 16, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

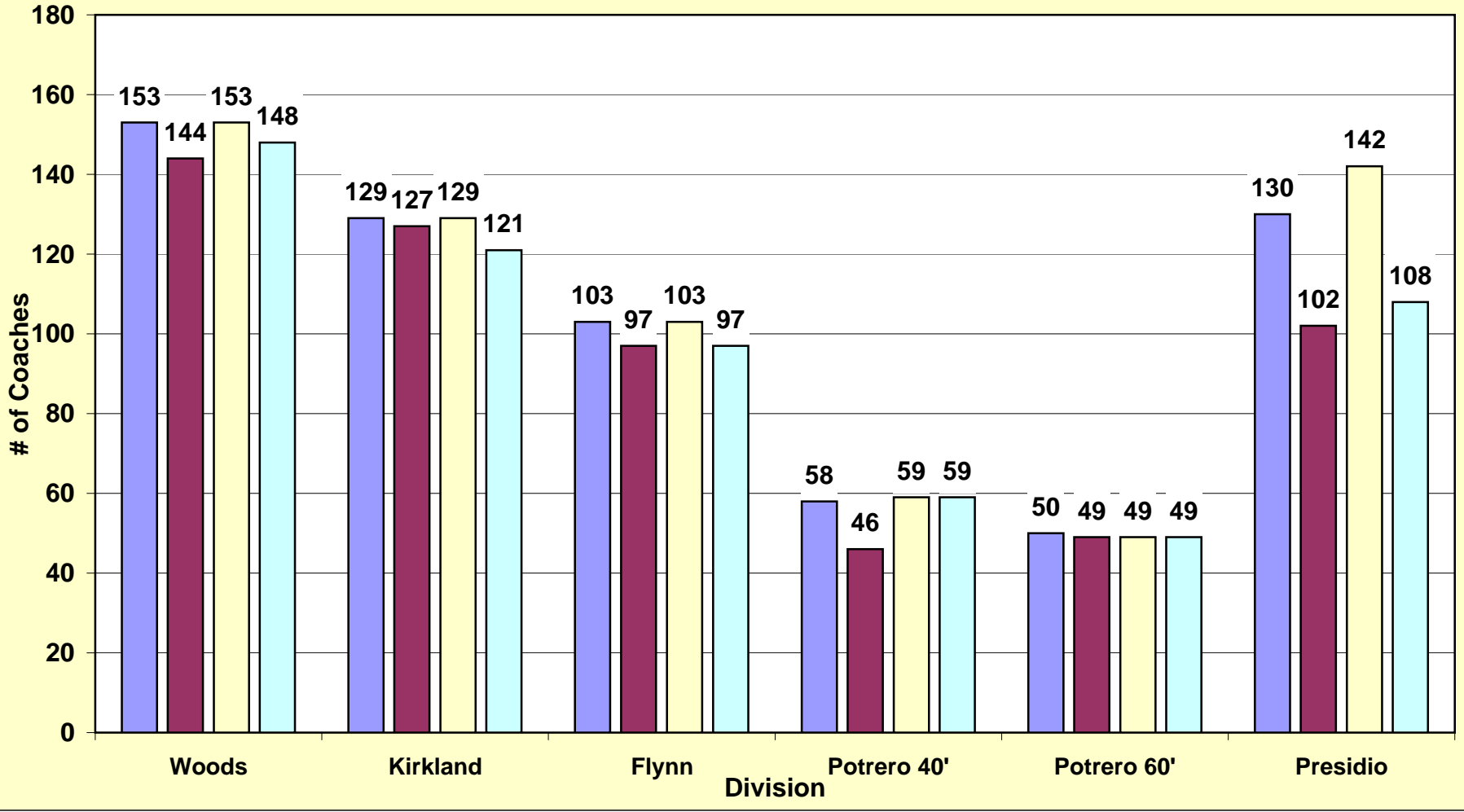
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	3
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	19
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **52**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
16, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	52	9	6	4
Equipment available for service @ 7:30 a.m.	99	12	4	4

Motor & Trolley Coaches Availability
A.M. 4/16/10 & 4/15/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/16/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	0	5	11	0	0	2	2	13
Campaigns / retrofits	1	0	2	3	1	0	0	1	4
Maintenance Holds	38	16	21	75	17	23	35	75	150
Awaiting parts	2	1	0	3	2	10	10	22	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	153	129	103	385	58	50	130	238	623
Final a.m. pull-out	144	127	97	368	46	49	102	197	565
Reserve fleet usage	16	0	0	16	0	0	0	0	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	0	0	4	2	4	0	6	10
Afternoon (p.m.) availability									
4/15/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	0	3	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	38	16	21	75	16	24	23	63	138
Awaiting parts	1	1	0	2	3	10	10	23	25
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	129	103	385	59	49	142	250	635
Final p.m. pull-out	148	121	97	366	59	49	108	216	582
Reserve fleet usage	11	0	0	11	0	0	0	0	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	0	2	1	3	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:THURSDAY, APRIL 15, 2010											
Green	234	63	13	10	19	21	26.9	5.6	4.3	8.1	9.0
Cable Car	138	25	6	2	8	9	18.1	4.3	1.4	5.8	6.5
Potrero	240	57	20	7	18	12	23.8	8.3	2.9	7.5	5.0
Presidio	191	37	12	7	12	6	19.4	6.3	3.7	6.3	3.1
Kirkland	253	55	19	7	15	14	21.7	7.5	2.8	5.9	5.5
Woods	320	58	16	9	17	16	18.1	5.0	2.8	5.3	5.0
Flynn	179	38	11	8	14	5	21.2	6.1	4.5	7.8	2.8
Total	1,555	333	97	50	103	83	21.4%	6.2%	3.2%	6.6%	5.3%

Summary For The Last 7 Days

THURDAY 04 08 10	1565	353	121	49	109	74	23%	8%	3%	7%	5%
FRIDAY 04 09 10	1592	369	131	48	108	82	23%	8%	3%	7%	5%
SATURDAY 04 10 10	1107	272	88	40	78	66	25%	8%	4%	7%	6%
SUNDAY 04 11 10	1064	261	101	32	73	55	25%	10%	3%	7%	5%
MONDAY 04 12 10	1595	339	101	48	110	80	21%	6%	3%	7%	5%
TUESDAY 04 13 10	1568	309	100	41	97	71	20%	6%	3%	6%	5%
WEDNESDAY 04 14 10	1572	338	107	44	106	81	22%	7%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.