



**Muni
Service Delivery
Daily Report**

Wednesday, April 21, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

(Day- Date)

04 22 10 AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	11	0	0	1	43=4; 28=4; 47=2; 2=1
Woods	2	3	1	1	71=1; 9=1
Potrero	8	0	1	2	22=1; 33=1; 49=3; 24=1; 14=1; 41=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	21	3	2	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 21 10 WEDNESDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	8	0	0	0	2=2 12=1 19=1 28=2 43=1 47=1
Woods	3	0	0	0	9=1 27=1 54=1
Potrero	20	0	0	0	6=2 14=5 22=2 30=4 33=1 41=2 49=4
Presidio	2	0	0	0	5=2
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	33	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, APR 21, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	6	2.6%	155	1	6	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	6	4	10.5%	218	7	4	96.8%
Kirkland multi-piece	2		2.0%				
Woods one-piece	2	5	2.3%	260	3	5	98.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	15	7	22.4%	202	19	7	90.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	2	1	3.8%	162	2	1	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	2	0.0%	148	0	2	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	4	0.0%	33	0	4	100.0%
F Line multi-piece	0		0.0%				
System total				1227	32	29	97.4%

Accidents

Wed Apr 21, 2010

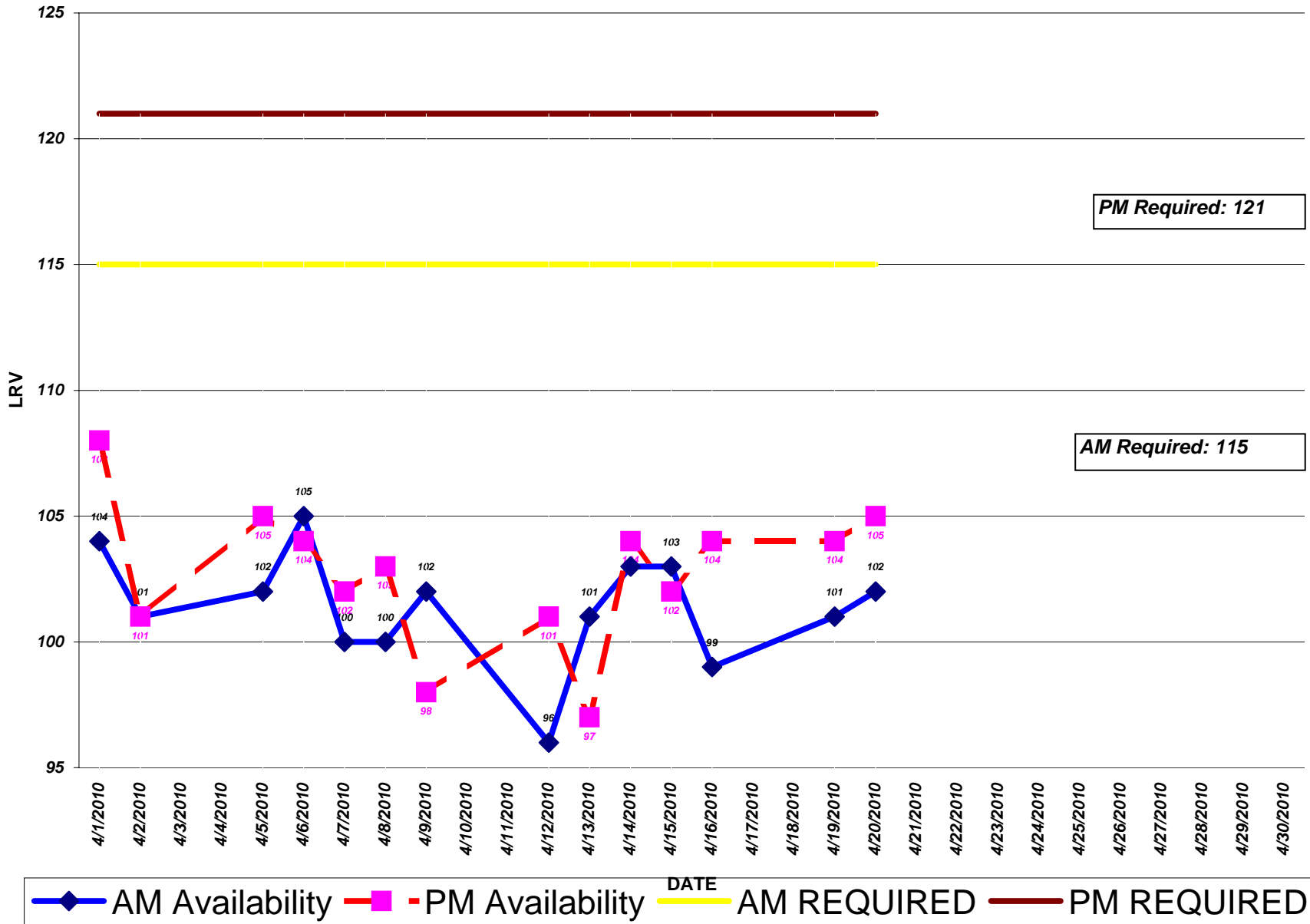
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:39 04/21/10	R OPERATOR PR	17	3516	45	5	5531	FULTON & PARK PRESIDIO (IB)	ACCIDENT HIT / RUN	IB	08:39	08:40	18
							1103296	NO INJURIES, MINOR DAMAGE, OPERATOR INTERVIEWED AT TRANS BAY TERMINAL SEE TAG # 1103297. VEH DELAY: 00:01				
11:06 04/21/10	R INSP. DAVIS (PO	11	3478	411	14	7054 6410	MISSION STREET & BEALE STREET (OB)	ACCIDENT, COACH, PEDESTRIAN AND COACH #6410	OB	11:06	13:25	27
							1103360	MGR. STUART (1M1), INSP. WILCHER (1T60), INSP. L. DAVIS (1T61), INSP. A. CHAU*, INSP. FLORES (1T66), INSP. CLARK (1T65), SFPD UNIT #4B202 (LEAD), CASE #100 368 251, SFPD INSP. COOK, COSTER BAT #3, RESCUE 7, E1, E8, T1, 6A46, N. POPP, SYSTEM SAFETY K. SHAH, S. GODERIAN, PEER ASSISTANCE, J. HALEY, J. KELLY*, M. HARRIS, W. JOHNSON, MEDIA CHANNELS 2,3,4,5,7 & 14, N. POPP, D. HILL*, 311*, M. TRAVIS-ALLEN*, G. LOUIE*, WORKER^S COMP*, D. BANBURY*, C. ROHAN*, VIDEO*, TWO LOCAL 250-A*, K. HOLLAND*, OPERATOR ID#3478, TRANSPORTED TO UCSF BY MED #72, PEDESTRIAN TRANSPORTED BY MED #77 TO SFGH MED CTR, PEDESTRIAN CONFIRMED FATAL AS OF 1323 HRS. OPERATOR OF COACH #6410, ID#3025 TRANSPORTED BY MED #84. TO ST. FRANCIS MED CTR. BOTH OPERATOR^S WILL BE 799, BOTH COACHES PLACED ON HOLD, MODERATE DAMAGE, RE-ROUTE USED ON 14L LINE: FROM MISSION, R-MAIN, L-MARKET, L-4TH ST. TO REGULAR ROUTE. RE-ROUTE 14 LINE: SWITCHED BACK AT 4TH STREET I/B-O/B. NOTE: SEE INCIDENT TAG #1103359 SI TOWED TO POTRERO VEH DELAY: 02:19				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:23 04/21/10	R OPERATOR PR	17	1332	10	1	5565	CLAY & DRUMM (OB)	ACCIDENT COACH AND AUTO	OB	13:23	13:53	11
						1103389	INSPECTOR HENDERSON,B;CLAIMS *,VIDEO DEPT.*,MGR.VALARIS,W.* ,MINOR DAMAGE,AUTO REAR END COACH VEH DELAY: 00:30					
16:00 04/21/10	T 311 DISPATCHER GV	86	2017	165	F	1015	MARKET & 6TH STREET (IB)	ALLEGED FALL ON BOARD	IB	12:30	12:31	86
						1103390	CENTRAL CALLED OPERATOR AT 1605HRS. OPERATOR HAS NO KNOWLEGDE OF ANY FALL ON BOARD. PASSENGER WALKED AWAY AND CLAIMED INJURY TO 311 DISPATCHER 3.5 HOURS AFTER THE INCIDENT. METRO DISPATCHER*, OPERATOR TO MAKE REPORT. INSP.HAYNES*. K.ANDERSON*, SYSTEM SAFETY*, CLAIMS* 6-A-48, J.KELLY*, E.DELBARRIO*. VEH DELAY: 00:01					
17:54 04/21/10	R OPERATOR KI	81	3532	763	2	8043	SUTTER STREET & VAN NESS AVE (OB)	ACCIDENT, COACH AND AUTO (MINOR)	OB	17:54	18:23	27
						1103410	INSP. FONG (1T68), 6A48*, VIDEO*, NO 799 MINOR DAMAGE TO COACH AND AUTO MIRROR. VEH DELAY: 00:29					
18:54 04/21/10	R OPERATOR ME	77	0843	102	J	1421	SAN JOSE AVENUE & SAN JUAN (IB)	SFPD ACTIVITY (OPERATOR INTERVIEW)	IB LD	18:54 18:54	19:13 19:13	74
						1103419	SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* VIDEO* SFPD UNIT# 3H-4D & INSP J CASTILLO RESPONDED AND ASSISTED. 1 RUN WAS SWITCHED BACK OB TO IB @ GLEN PARK FOR SERVICE. INSP M CONTRERAS* VEH DELAY: 00:19 LINE DELAY: 00:19					
19:48 04/21/10	R SFPD WO	77	1605	243	71	8187	NORIEGA & 40TH AVE (IB)	SFPD ACTIVITY ON COACH	IB	19:48	20:03	27
						1103446	SFPD GOT ON COACH, INSP. GIANG (1T64)* VEH DELAY: 00:15					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:07 04/21/10	R OPERATOR ME	85	1541	54	S	1546	CHURCH & 16TH ST (IB)	NO POWER	IB	07:07	07:28	72
							1103341	RUN 54 WAS WORKING OVER THE J-LINE, RESCUE CAR 42/J/1508, MRU-4S48 & INSP. C. DEBONO, G. WILLIAMS CLEARED, 1 MOTOR COACH SHUTTLE 490/14L/6203. SI MINT YARD THEN GREEN DIVISION N/R VEH DELAY: 00:21 LINE DELAY: 00:21	LD	07:07	07:28	
11:06 04/21/10	R OPERATOR FL	39	3025	507	14L	6410	MISSION STREET & BEALE STREET (OB)	ACCIDENT, COACH AND COACH #7054 AND PEDESTRIAN	OB	11:06	12:55	27
							1103359	MGR. STUART (1M1), INSP. C. WILCHER (1T60), SYSTEM SAFETY K. SHAH, N. POP, J. HALEY, J. KELLY*, K. ANDERSON, PEER ASSISTANCE, MEDIA CHANNELS 2,3,4,5,7,& 14, M. HARRIS*, W. JOHNSON, D. HILL*, 311*, TRAVIS*, G. LOUIE*, WORKERS COMP*, D. BANBURY*, C. ROHAN*, VIDEO*, TWU #250A*, K. HOLLAND*, COACH TOWED TO WOODS AND PLACED ON HOLD. OPERATOR OF COACH WAS TAKEN TO ST. FRANCIS BY MED #84. OPERATOR 799, SEE INCIDENT #1103360 SI TOWED TO WOODS- N/R VEH DELAY: 01:49 LINE DELAY: 02:27	LD	11:06	13:33	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	97
04/14/10	WEDNESDAY	115	103	121	104
04/15/10	THURSDAY	115	103	121	102
04/16/10	FRIDAY	115	99	121	104
04/19/10	MONDAY	115	101	121	104
04/20/10	TUESDAY	115	102	121	105
04/21/10	WEDNESDAY	115	104	121	102
04/22/10	THURSDAY	115	103	121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 22, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

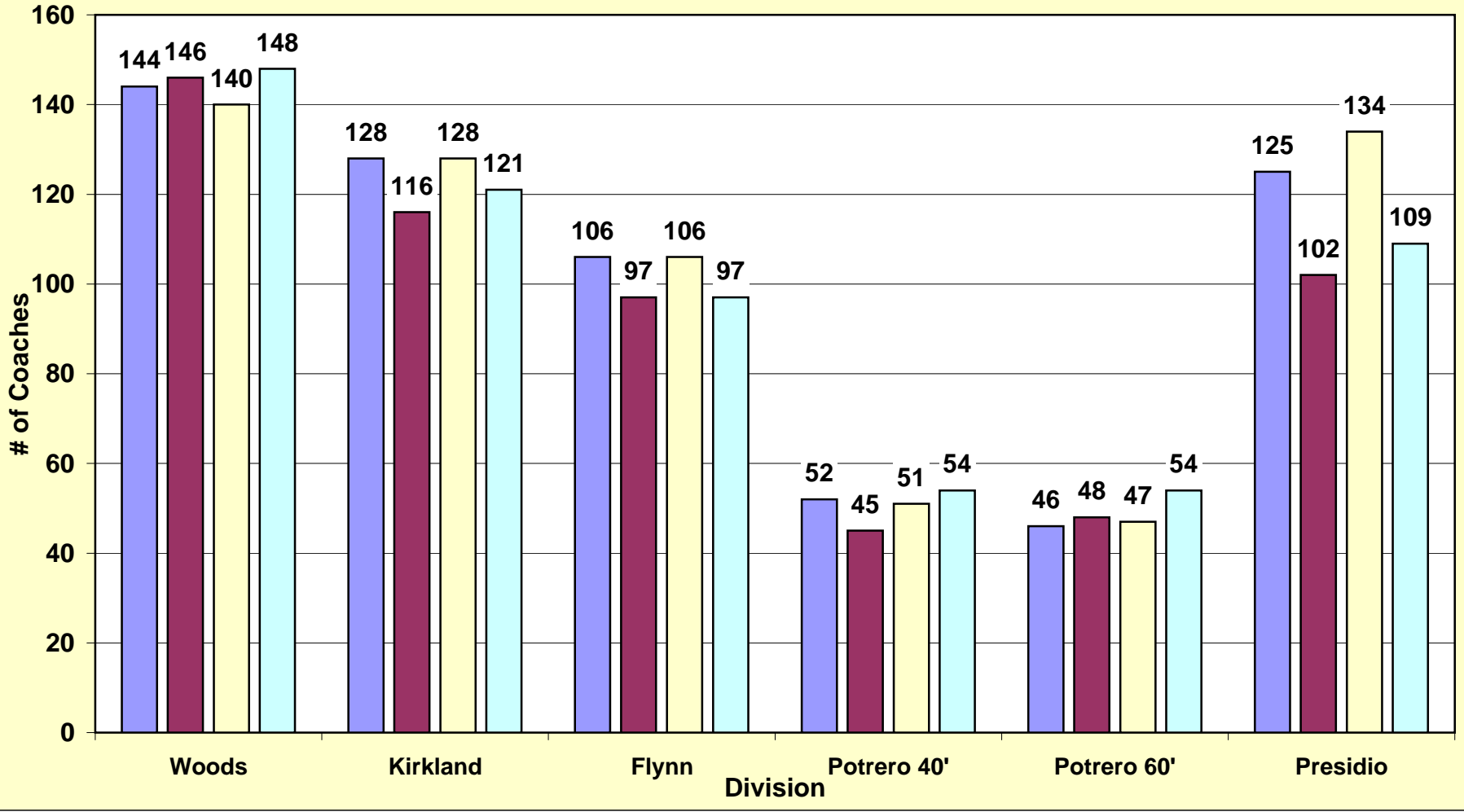
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	16
SUPPORT SHOP	4
BODY/PAINT/LEAKER	5
FLEET APPEARANCE/CLEANING	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **48**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
22, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	48	10	5	4
Equipment available for service @ 7:30 a.m.	103	11	5	4

Motor & Trolley Coaches Availability
 A.M. 4/22/10 & 4/21/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	2	2	12
Campaigns / retrofits	1	0	0	1	1	1	0	2	3
Maintenance Holds	47	17	18	82	23	27	40	90	172
Awaiting parts	1	1	0	2	2	9	1	12	14
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	144	128	106	378	52	46	125	223	601
Final a.m. pull-out	146	116	97	359	45	48	102	195	554
Reserve fleet usage	11	0	0	11	4	0	0	4	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	11	0	13	3	5	0	8	21
Afternoon (p.m.) availability									
4/21/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	51	17	18	86	24	26	31	81	167
Awaiting parts	1	1	0	2	2	9	10	21	23
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	140	128	106	374	51	47	134	232	606
Final p.m. pull-out	148	121	97	366	54	54	109	217	583
Reserve fleet usage	8	0	0	8	4	7	0	11	19
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	0	0	1	5	0	0	5	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, APRIL 21, 2010											
Green	233	41	8	5	15	13	17.6	3.4	2.1	6.4	5.6
Cable Car	138	15	2	1	6	6	10.9	1.4	0.7	4.3	4.3
Potrero	236	62	24	8	20	10	26.3	10.2	3.4	8.5	4.2
Presidio	198	32	17	3	10	2	16.2	8.6	1.5	5.1	1.0
Kirkland	256	48	18	8	13	9	18.8	7.0	3.1	5.1	3.5
Woods	318	46	6	13	19	8	14.5	1.9	4.1	6.0	2.5
Flynn	180	37	13	5	13	6	20.6	7.2	2.8	7.2	3.3
Total	1,559	281	88	43	96	54	18.0%	5.6%	2.8%	6.2%	3.5%

Summary For The Last 7 Days

WEDNESDAY 04 14 10	1572	338	107	44	106	81	22%	7%	3%	7%	5%
THURSDAY 04 15 10	1555	333	97	50	103	83	21%	6%	3%	7%	5%
FRIDAY 04 16 10	1580	356	112	51	107	86	23%	7%	3%	7%	5%
SATURDAY 04 17 10	1102	278	94	44	78	62	25%	8%	4%	7%	6%
SUNDAY 04 18 10	1063	278	91	44	75	68	26%	9%	4%	7%	6%
MONDAY 04 19 10	1592	328	102	57	103	66	21%	6%	4%	7%	4%
TUESDAY 04 20 10	1559	292	92	46	95	59	19%	6%	3%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.