

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 21, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.2%	45	67

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F-LINE	20	23	15%
CABLE CAR	26	29	12%
WOODS	140	172	23%
KIRKLAND	111	125	13%
FLYNN	103	110	7%
POTRERO 40'	49	52	6%
POTRERO 60'	53	39	-26%
PRESIDIO	103	105	2%
TOTAL	719	770	7%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	202	57	5	12	18	22
<i>Cable Car</i>	111	27	5	4	11	7
<i>Potrero</i>	233	49	10	8	22	9
<i>Presidio</i>	191	29	4	7	15	3
<i>Kirkland</i>	214	36	5	11	15	5
<i>Woods</i>	331	72	16	11	34	11
<i>Flynn</i>	199	42	9	6	16	11
TOTAL	1,481	312	54	59	131	68

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:20 04/21/11	R OPERATOR PO	11	140 3	301	14	7040	MISSION & 22ND STREET (IB)	COACH / AUTO COLLISION (HIT AND RUN) - NO INJURIES	IB	08:20		34
						1166431	OPERATOR CLEARED, CLAIMS (6A50)*, VIDEO*, SYSTEM SAFETY*, INSP TUCKER, E. *, COACH STATIONARY AT RED LIGHT					
12:25 04/21/11	T MARY ALAN TRA	10				0045	ALEMANY & SAN JOSE AVENUE	AUTO / AUTO COLLISION - NO INJURIES		12:25	13:29	34
						1166452	INSP TUCKER, E CLEARED, CLAIMS (6A50)*, SYSTEM SAFETY*, NO TOW, NO 799 VEH DELAY: 01:04					
15:32 04/21/11	R OPERATOR CA	18	149 6	28	61	2820	CALIFORNIA & VAN NESS (IB)	ACCIDENT (HIT AND RUN)	IB	15:32	16:05	18
						1166485	INSP J KWONG CLEARED, VIDEO*, S/S*, CLAIM 6A01* VEH DELAY: 00:33					

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
09:37 04/21/11	R	INSP. 4-T-42 ME	23	1261	071	J	1403	CHURCH STREET & 16TH. STREET (IB)	INSP. REPORTS J-LINE BLOCKED INBOUND BY A DISABLED TROLLEY COACH. S/B ORDER AFTER CLEARING THE LINE, RUN LATE (-30) MINUTES.	IB LD	09:37 09:37	10:00 10:00	23
								1166407	INSP. 4-C-33A GUZMAN RESP., 1-T-61A HENDERSON RESP., POT. TRK#093 RESP. AND CLEARED THE LINE DELAY, LSGP*, NEXT HEADWAY RUN53/J/1542 DIRECTLY BEHIND. VEH DELAY: 00:23 LINE DELAY: 00:23				
10:23 04/21/11	T	CABLE MACH. CA	39			60	POWELL LINE (IB,OB)	POWELL LINE DOWN (CIRCUIT BREAKER)	IB LD	10:23 10:23	11:36 11:36	39	
								1166442	INSP A. JAHN, INSP J. KWONG, D. BANBURY*, C/S PUSH CARS AROUND THE HORN, 4 SHUTTLES USED, 311 CENTER*, D. PUGLISI*, J. BAKER* VEH DELAY: 01:13 LINE DELAY: 01:13				
14:32 04/21/11	R	OPERATOR PO	27	3888	406	33	5483	FULTON & ARGUELLO (IB)	NON MUNI AUTO ACCIDENT - INJURY	IB LD	14:32 14:32	14:54 14:54	34
								1166478	SFPD CLEARED, INSP GIANG, J RESPONDED VEH DELAY: 00:22 LINE DELAY: 00:22				