



**Muni
Service Delivery
Daily Report**

Thursday, April 22, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 23 2010 FRIDAY AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	1X=2, 8X=1, 38=1
Kirkland	5	0	0	0	2=1, 28=2, 43=1, 47=1
Woods	8	0	0	0	9=2, 29=1, 16X=1, 36=1, 48=1, 54=2
Potrero	9	0	0	0	14=3, 22=1, 30=2, 41=1, 49=2
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	26	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - **0730 HOURS (TIME)**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 22 10 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	5	0	0	0	8X=3 14L=2
Kirkland	20	0	0	0	1X=1 2=1 12=3 19=4 28=3 30X=1 43=2 47=4 82=1
Woods	4	0	0	0	16X=1 27=1 44=1 48=1
Potrero	17	1	0	2	6=1 14=4 22=2 24=4 30=4 41=1 49=2
Presidio	0	0	0	0	
Metro	2	3	0	0	N=1 L=3 KT=1
F line	0	0	0	0	
TOTAL	49	4	0	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, APR 22, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	1	4.5%	49	1	1	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	13	5.3%	155	3	13	98.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	12	4	21.1%	218	16	4	92.7%
Kirkland multi-piece	8		7.9%				
Woods one-piece	6	6	6.9%	260	7	6	97.3%
Woods multi-piece	2		2.0%				
Potrero one-piece	15	6	22.4%	202	19	6	90.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	13	0.0%	162	0	13	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	8	3.0%	148	2	8	98.6%
Metro multi-piece	0		0.0%				
F Line one-piece	0	3	0.0%	33	0	3	100.0%
F Line multi-piece	0		0.0%				
System total				1227	48	54	96.1%

Accidents

Thu Apr 22, 2010

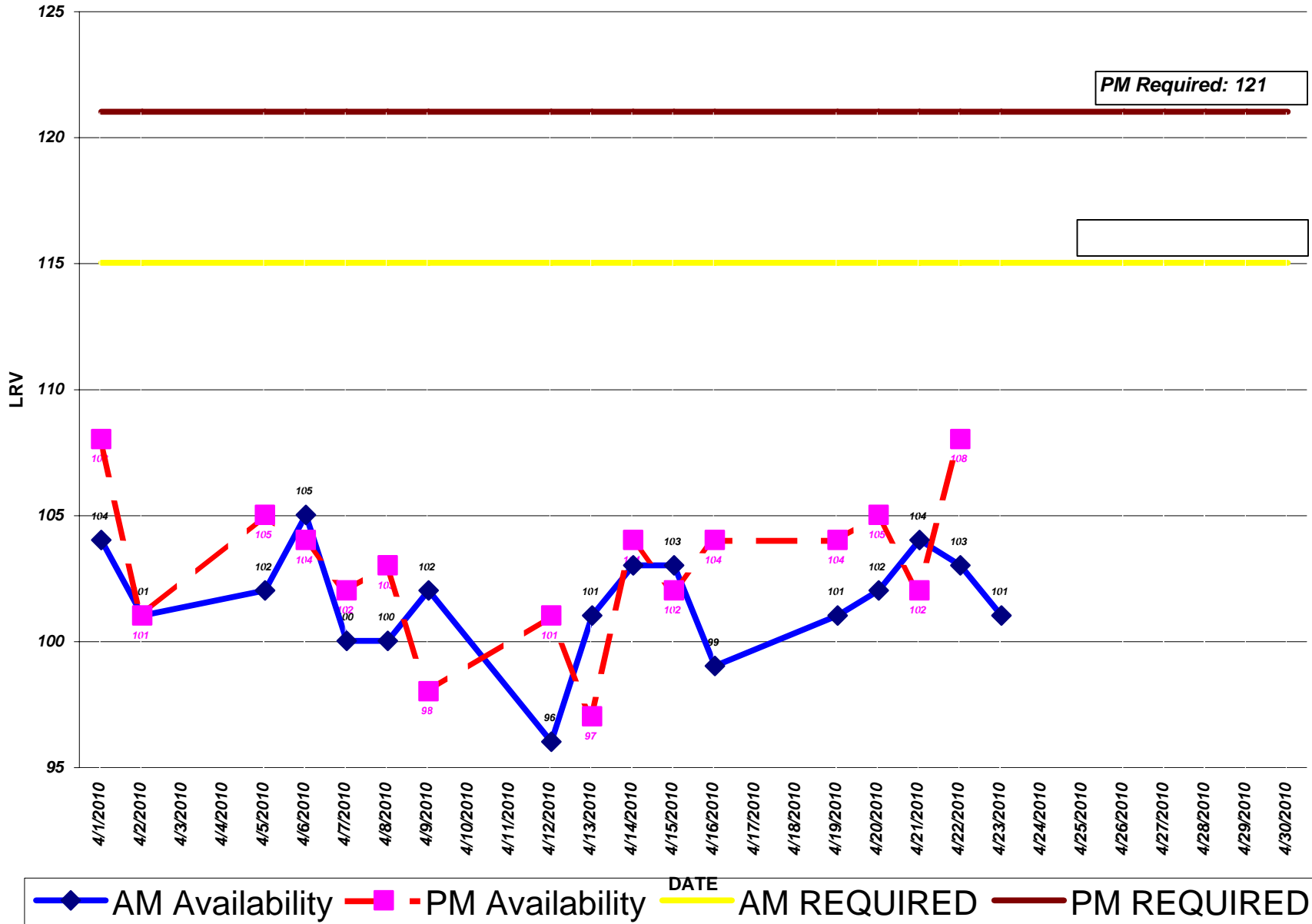
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:56 04/22/10	T INSP C DEBONO ME	89	1390	066	K/T	1405	METRO TERMINAL & REVENUE LOOP (IB)	ACCIDENT LRV-LRV (BROKEN MIRROR)	IB LD	06:53 06:53	06:56 06:56	74
							1103486	SENIOR STAFF/SYSTEM SAFETY; METRO SHOP & MGR 4-M-2 MRS BRITT* INSP C DEBONO RESPONDED AND CLEARED; INSP D CASTRO* VIDEO* SI GREEN 1426 @07:09 VEH DELAY: 00:16 LINE DELAY: 00:03				
06:56 04/22/10	T INSP C DEBONO ME	89	1890	054	J	1469	METRO TERMINAL & REVENUE LOOP (IB)	ACCIDENT LRV-LRV (MIRROR / MIRROR CONTACT)	IB LD	06:56 06:56	07:00 07:00	74
							1103518	SENIOR STAFF/SYSTEM SAFETY; METRO SHOP & MGR 4-M-2 MRS BRITT* INSP C DEBONO RESPONDED AND CLEARED; INSP D CASTRO* VIDEO* POST ACCIDENT 799 INVOLVED. SI GREEN N/R [EOR 10:38] VEH DELAY: 03:42 LINE DELAY: 00:04				
							1103463	INSP. HENDERSON (1T61), MGR. FLORES (1M1)*, VIDEO*, 6A46*, AID REFUSED. VEH DELAY: 00:16				
16:19 04/22/10	R OPERATOR PO	36	0819	403	22	5445	FILLMORE STREET & PINE STREET (OB)	ACCIDENT, COACH AND TRUCK	OB	16:19	16:57	27
							1103595	INSP. GIANG (1T64), MGR. (1M6)*, 6A48*, SYSTEM SAFETY*, VIDEO*, COACH STATIONARY, MOTORIST LEFT SCENE, NO INJURIES, NO 799. VEH DELAY: 00:38				
16:26 04/22/10	R OPERATOR KI	07	2513	754	10	8025	CEASAR CHAVEZ & CONNECTICUT STREET (IB)	ACCIDENT, COACH AND AUTO	IB	16:26	17:43	27
							1103593	MGR. FLORES (1M6)*, INSP JOMOC (1T63) VIDEO*, NO 799, 6A48*, MINOR DAMAGE TO AUTO AND COACH. VEH DELAY: 01:17				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:34 04/22/10	R OP 145-KT-140 ME	29	964	122	L	1550	CASTRO STATION (IB)	COLLISION WITH PEDESTRIAN IN TRACKWAY - FATALITY	IB LD	16:38 16:38	19:18 19:54	88
							1103702	[LRV2=1532]OPERATOR OF 145-KT-1404 REPORTED SEEING MAN LYING IN TRACKWAY AS HE DEPARTED CASTRO STATION INBOUND; PATRON EXITED 122-L-1550 AT CASTRO PLATFORM, WALKED TOWARD FRONT OF TRAIN, STUMBLED AND FELL INTO TRACKWAY IN FRONT OF TRAIN; OPERATOR DID NOT SEE MAN, TRAIN DEPARTED IN AUTO AND STRUCK HIM; PASSENGER WITNESSES REPORTED INCIDENT TO OPERATOR AT VAN NESS STATION; ALL SUBWAY SERVICE STOPPED IMMEDIATELY; INTERMITTENT SERVICE IN SOME PORTIONS OF SUBWAY 1648 TO 1845 HOURS; TRAINS SWITCHED BACK AT ALL PORTALS; CASTRO STATION AGENT, INSPECTORS T JULIAN, R MCCRAY, J CASTILLO, K WILLIAMS, E CASTRO, D KINDSTEDT, MANAGERS J HALEY, J KELLY, D BANBURY, C CARRILLO, E DEL BARRIO, Y KWAN, STATION OPS SUPV M KORAN, MRU 4S35 & 4S44, ERU 4S45, METRO SHOP SUPERINTENDENT M ELLIS, SYSTEM SAFETY K ANDERSON & F ORANTES, MUNI CUSTODIANS, CLAIMS 6A48, SFPD 3-D-11-D, 4-M-1-A, 4-M-2-B, 4-M-1-C, & CSI, SFFD ENGINE 6, MEDIC 77, RESCUE 3, AND CORONOR UNIT 126 ALL RESPONDED; STATION & PORTAL HOLDS; LSGP; SUBWAY PA; STATION AGENT PHONE TREE: 311 CENTER*; F ALEJANDRO*; K HOLLAND*; J MURPHY*; CPUC*; S BRITT*; B MORGAN*; PEER ASSISTANCE*; NTSB*; BART*; VIDEO DEPT*; 21 MOTOR COACH SHUTTLES BETWEEN WEST PORTAL & EMBARCADERO; J CHAVEZ*; D KINDSTEDT*; M MCGEHEE*; METRO SHOP*; POST-ACCIDENT 799 TEST FOR OPERATOR; TRAIN PULLED IN BY EMERGENCY RESPONSE UNIT 4S45; VEHICLE ON HOLD. SI METRO EAST N/R [EOR 19:44] VEH DELAY: 03:06 LINE DELAY: 03:16				
20:22 04/22/10	R OPERATOR PO	36	3834	490	49	7126	VAN NESS & O'FARREL (IB)	NON INJURY ACCIDENT, COACH / AUTO, MINOR.	IB	20:02	20:48	24
							1103688	INSP FONG D, CLAIMS #6A48*, VIDEO*, NO 799. VEH DELAY: 00:46				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:26 04/22/10	R SFPD ME	88	1353	135	3	1443	46TH & VICENTE AVE (OB)	ACCIDENT LRV & LRV	OB	20:26	22:53	13
							1103700	MIKE ELLIS*, MRU/ERU J. CHAVEZ, METRO 4-S-24 M. SENORES, , R. BARRIENTOS, B. YANG, J. CASTILLO*, K. WILLIAMS*, R. MC.RAY*, KEN ANDERSON*, SYSTEM SAFETY*, J. HALEY*, P.GUTERMAN*, K. HOLLAND*, CPUC - SULLIVAN- FORM ^R^, C. CARRILLOE. DEBARRIO*, S. BRITT*, Y. KWAN*, M. ELLIS, VIDEO, VEH DELAY: 02:27 LINE DELAY: 02:27	LD	20:26	22:53	
22:57 04/22/10	R 471/33/5441 PO	16					16TH STREET BETWEEN POTRERO & BRYANT (IB)	ACCIDENT, NON-MUNI (BLOCKING)	IB	22:57		16
							1103718	INSP. VELACRUZ, RE-ROUTED 22/33 LINES IB ONLY, 22-LINE, FROM 16TH ST. L-POTRERO, R-17TH ST. R-BRYANT, L-16TH ST. TO REG. ROUTE; 33-LINE FROM POTRERO, L-17TH ST. R-BRYANT, L-16TH ST. TO REG. ROUTE LINE DELAY: 00:50	LD	22:57	23:47	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	97
04/14/10	WEDNESDAY	115	103	121	104
04/15/10	THURSDAY	115	103	121	102
04/16/10	FRIDAY	115	99	121	104
04/19/10	MONDAY	115	101	121	104
04/20/10	TUESDAY	115	102	121	105
04/21/10	WEDNESDAY	115	104	121	102
04/22/10	THURSDAY	115	103	121	108
04/23/10	FRIDAY	115	101	121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report April 23, 2010 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

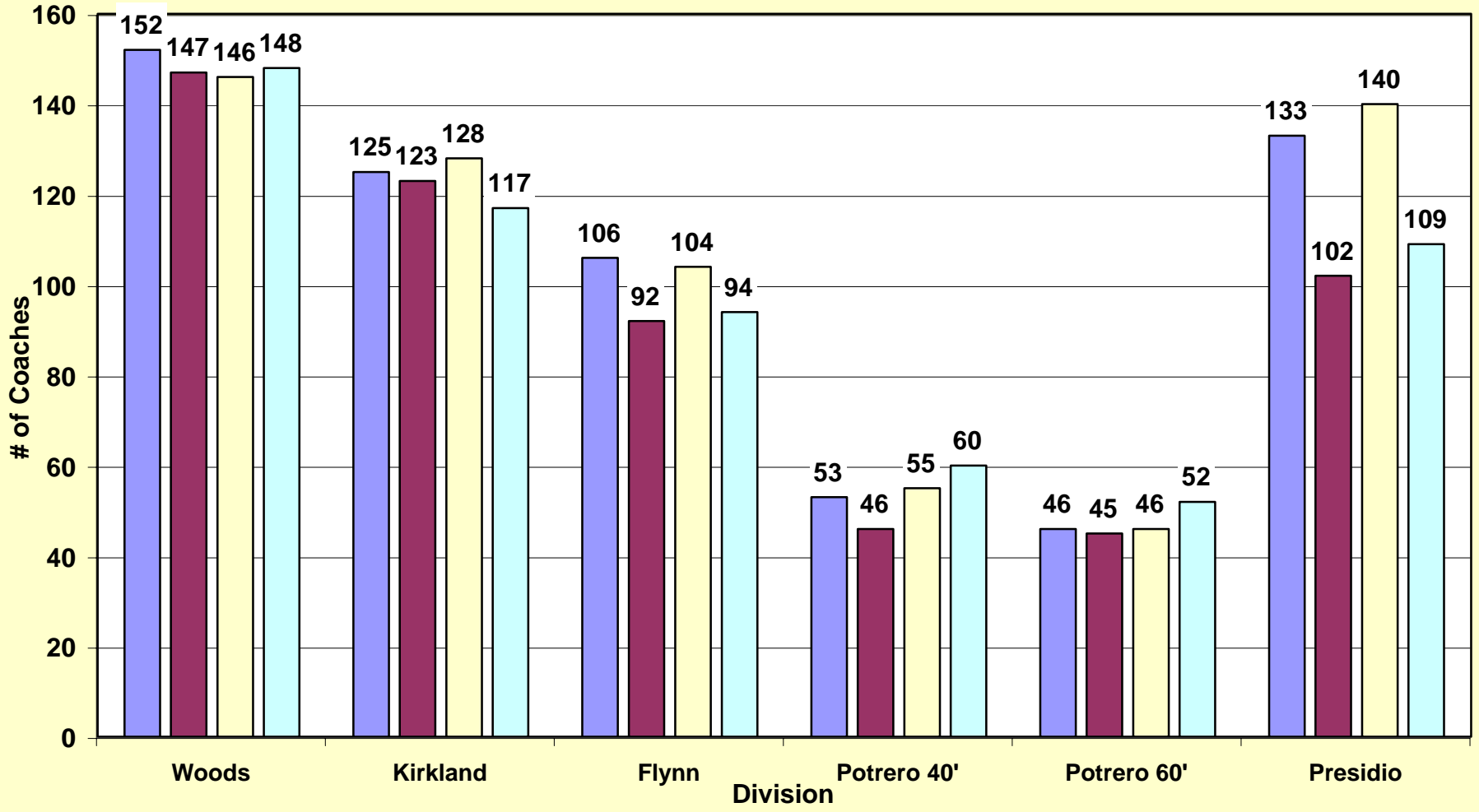
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	2
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	15
SUPPORT SHOP	3
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	6
BREDA / VENDOR	9
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **50**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				April
23, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	50	9	6	4
Equipment available for service @ 7:30 a.m.	101	12	4	4

Motor & Trolley Coaches Availability
 A.M. 4/23/10 & 4/22/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/23/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	2	2	12
Campaigns / retrofits	1	0	0	1	0	1	0	1	2
Maintenance Holds	39	20	18	77	22	27	32	81	158
Awaiting parts	1	1	0	2	2	9	10	21	23
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	152	125	106	383	53	46	133	232	615
Final a.m. pull-out	147	123	92	362	46	45	102	193	555
Reserve fleet usage	6	0	0	6	0	0	0	0	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	4	5	10	2	8	0	10	20
Afternoon (p.m.) availability									
4/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	45	17	20	82	20	27	25	72	154
Awaiting parts	1	0	0	1	2	9	10	21	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	146	128	104	378	55	46	140	241	619
Final p.m. pull-out	148	117	94	359	60	52	109	221	580
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	4	3	8	3	2	0	5	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
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Full-Time Operators Absenteeism
Day: THURSDAY, APRIL 22, 2010

Green	236	53	11	7	21	14	22.5	4.7	3.0	8.9	5.9
Cable Car	137	21	5	2	7	7	15.3	3.6	1.5	5.1	5.1
Potrero	239	64	25	9	17	13	26.8	10.5	3.8	7.1	5.4
Presidio	189	35	17	4	9	5	18.5	9.0	2.1	4.8	2.6
Kirkland	251	55	21	6	15	13	21.9	8.4	2.4	6.0	5.2
Woods	317	64	8	12	33	11	20.2	2.5	3.8	10.4	3.5
Flynn	176	39	11	8	17	3	22.2	6.3	4.5	9.7	1.7
Total	1,545	331	98	48	119	66	21.4%	6.3%	3.1%	7.7%	4.3%

Summary For The Last 7 Days

THURSDAY 04 15 10	1555	333	97	50	103	83	21%	6%	3%	7%	5%
FRIDAY 04 16 10	1580	356	112	51	107	86	23%	7%	3%	7%	5%
SATURDAY 04 17 10	1102	278	94	44	78	62	25%	8%	4%	7%	6%
SUNDAY 04 18 10	1063	278	91	44	75	68	26%	9%	4%	7%	6%
MONDAY 04 19 10	1592	328	102	57	103	66	21%	6%	4%	7%	4%
TUESDAY 04 20 10	1559	292	92	46	95	59	19%	6%	3%	6%	4%
WEDNESDAY 04 21 10	1559	281	88	43	96	54	18%	6%	3%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.