

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Parnos | Director
 Debra A. Johnson | Acting Executive Director/CEO

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, AUGUST 03, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,231	95.0%	38	24	76

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	121	6%
F LINE	20	23	15%
CABLE CAR	27	26	-4%
WOODS	151	184	22%
KIRKLAND	111	126	14%
FLYNN	103	113	10%
POTRERO 40'	44	60	36%
POTRERO 60'	47	35	-26%
PRESIDIO	105	139	32%
TOTAL	722	827	15%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	108	20	10	6	4	0
Flynn	194	53	26	15	12	0
Green	190	44	18	12	11	3
Kirkland	220	39	11	11	16	1
Potrero	227	48	21	9	15	3
Presidio	177	27	10	9	8	0
Woods	325	76	32	17	18	9
TOTAL	1,441	307	128	79	84	16

4. ACCIDENTS & DELAYS

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
10:13	651	19	8212	HYDE & MC ALLISTER (OB)	INTERVIEW (NON-INJURY VEHICLE ACCIDENT) HIT AND RUN. L SIDE MIRROR MINOR DAMAGE.	OB	10:17	11:41
8/3/2011	1184616		INSP. B. LUM RESPONDED, SHOP TRUCK 091 CLEARED SS*, CLAIMS*, VIDEO*. SEE OCC#1184555 Veh delay: 01:24					
10:17	651	19	8212	HYDE & GOLDEN GATE (OB)	VEHICLE ACCIDENT COACH / TRUCK (HIT AND RUN)	OB	10:13	10:15

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
8/3/2011	1184555			NO INJURIES MINOR DAMAGE OPERATOR INSTRUCTED TO WAIT FOR INTERVIEW AT HYDE AND MC ALLISTER. SEE OCC# 1184616 Veh delay: 00:02				
10:54	42	45	5502	UNION & OCTAVIA (OB)	VEHICLE ACCIDENT (COACH / AUTO)			
8/3/2011	1184614			INSP. V. HOLMES (1T66) RESPONDED, S/S*, VIDEO*, CLAIMS * NO OIP 799 Veh delay: 00:45		OB	10:53	11:38
11:45	68	71	8176	46TH AVENUE & NORIEGA (IB)	NON-INJURY VEHICLE ACCIDENT COACH / AUTO. (MINOR SCUFF MARKS).			
8/3/2011	1184581			INSP. E. DENNIS RESPONDED, CLAIMS*, VIDEO*, S/S*. 87 YEAR OLD MAN BACKED INTO THE COACH WHILE COACH WAS STANDEING IN THE ZONE. NO 799 Veh delay: 00:59		IB	11:45	12:44
17:24	207	35	8519	BEMIS & MOFFITT (OB)	NON-INJURY VEHICLE ACCIDENT COACH / AUTO			
8/3/2011	1184593			INSP. B. HENDERSON RESPONDED, MINOR, NO INJURIES, NO OPERATOR 799, VIDEO*, CLAIMS 6-A-46*, S/S*. NO 799. Veh delay: 00:39		OB	17:24	18:03
17:24	207	35	8514	BEMIS & MOFFITT (OB)	NON-INJURY VEHICLE ACCIDENT MINOR.			
8/3/2011	1184671			INSP. B. HENDERSON RESPONDED, CLAIMS 6-A-46*, S/S* VIDEO* NO 799 Veh delay: 00:39		OB	17:24	18:03
22:49	179	F	1051	MARKET & 3RD (OB)	ACCIDENT PCC & AUTO	OB	22:49	23:00
8/3/2011	1184694			K. WILLIAMS CLEARED Veh delay: 00:11 Line delay: 00:11		LD	22:49	23:00

Line Delays over twenty minutes

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
8:17	37	KS	1466	WAWONA & 46TH. AVE. (IB)	NO POWER	IB	8:17	8:38
8/3/2011		1184514		INSP.^S B.UPCHURCH,R.DONALDSON,MRU 4-S-31 RESPOND. INSP.D.CASTRO*,MRU 4-S-27*,PUGLISI*,KELLY*.RESCUE CAR 1438 TAKEN FROM R/11/L 1529.FOR A DEAD TOW.SWITCHBACK AT TARAVAL AND SUNSET,2 SHUTTLE PROVIDED SI GREEN N/R Veh delay: 00:21 Line delay: 00:21		LD	8:17	8:38