

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Parnos | Director
 Debra A. Johnson | Acting Executive Director/CEO

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, AUGUST 04, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,231	97.1%	18	18	71

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	1%
F LINE	20	22	10%
CABLE CAR	27	25	-7%
WOODS	151	183	21%
KIRKLAND	111	126	14%
FLYNN	103	111	8%
POTRERO 40'	44	60	36%
POTRERO 60'	47	33	-30%
PRESIDIO	105	140	33%
TOTAL	722	813	13%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	110	25	12	9	4	0
Flynn	194	46	20	14	12	0
Green	196	33	12	10	9	2
Kirkland	213	47	14	13	16	4
Potrero	228	55	21	11	17	6
Presidio	186	30	13	12	4	1
Woods	332	80	33	19	21	7
TOTAL	1,459	316	125	88	83	20

4. ACCIDENTS & DELAYS

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
9:25	314	49	7001	MISSION & TINGLEY (OB)	ACCIDENT COACH/ VAN (H&R), NO INJURY	OB	9:25	10:00
8/4/2011	1184743		INSP V HOLMES CLEARED, S/S*, VIDEO*, CLAIM 6A42*, NO 799, NO DAMAGE, WHITE VAN 4VVG186 Veh delay: 00:35					
12:43	473	14L	6284	MISSION & 4TH STREET (IB)	ACCIDENT COACH/ AUTO, NO INJURY	IB	12:43	13:50
8/4/2011	1184770		INSP W WOON CLEARED, S/S*, VIDEO*, CLAIM 6A42*, 4M3*, NO 799 Veh delay: 01:07					
13:22	425	14	5417	MISSION STREET & 24TH STREET	SFPD REQUEST	OB	13:22	13:33

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
				(OB)				
8/4/2011	1184794			SFPD, MGR. ANDREWS (4M3)*, NO MERIT, NO SHOPLIFTERS ON COACH. Veh delay: 00:11				
16:49	455	49	7133	VAN NESS & NORTH POINT (OB)	ACCIDENT COACH/ VAN, NO INJURY	OB	16:49	17:35
8/4/2011	1184849			INSP L BROWN CLEARED, S/S*,VIDEO*,CLAIM 6A46*, NO 799 Veh delay: 00:46				
20:39	170	29	8426	GENEVA & PARA (IB)	COACH & TWO VEHICLES INJURY ACCIDENT. COACH WAS STATIONARY WHEN REAR-ENDED BY ONE OF TWO VEHICLES INVOLVED IN ACCIDENT. NECK AND BACK INJURY TO FEMALE OCCUPANT OF VEHICLE WHICH STRUCK COACH.	IB	20:39	21:25
8/4/2011	1184930			FEMALE TRANSP TO SFGH BY MEDIC#82. CLAIMS#6A46* VIIDEO* SYS.SAF* SEN.STAFF* INSP.HENDERSON CLEARED. Veh delay: 00:46				
23:44	217	37	8508	PORTOLA & GLENVIEW (OB)	INTOXICATED PASSENGER	OB	23:44	0:14
8/4/2011	1184928			SFPD#313E REMOVED PASSENGER Veh delay: 00:30				

Line Delays over twenty minutes

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
9:31	8	KT	1538	METRO TERMINAL (IB,PO)	STEPS B/O	IB	9:31	
8/4/2011		1184731		MRO 4C52A, CADELINA	Line delay: 00:23	LD	9:02	9:25