

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Jerry Lee | Vice-Chairman  
 Leona Bridges | Director  
 Cheryl Brinkman | Director  
 Malcolm Heinicke | Director  
 Bruce Oka | Director  
 Joël Pamos | Director  
 Debra A. Johnson | Acting Executive Director/CEO

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, AUGUST 08, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,186</b>	<b>97.6%</b>	<b>13</b>	<b>16</b>	<b>62</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>151</b>	<b>185</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>63</b>	<b>43%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>13%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>137</b>	<b>30%</b>
<b>TOTAL</b>	<b>722</b>	<b>819</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	115	18	9	8	1	0
Flynn	200	38	10	12	14	2
Green	196	44	14	11	11	8
Kirkland	222	46	16	11	17	2
Potrero	248	51	18	13	18	2
Presidio	180	31	12	11	8	0
Woods	349	83	46	14	20	3
<b>TOTAL</b>	<b>1,510</b>	<b>311</b>	<b>125</b>	<b>80</b>	<b>89</b>	<b>17</b>

### 4. ACCIDENTS & DELAYS

Tag	Line	Location	Veh Delay Start	Message	Action Taken
1185467	F	MARKET ST & DRUMM ST	11:41	PEDESTRIAN & PCC ACCIDENT, PEDESTRIAN TURNED INTO PASSING STREET CAR CAUSING HIM TO BE KNOCKED TO GROUND, INJURYING HIS RIGHT SHOULDER.	INSP HAYNES, MGR E DELBARRIO, A ANDREWS & M ESPINOZA ON SCENE, ENGINE #13 & MEDIC #M12 TRANSPORTED PEDESTRIAN TO SFGH WITH RIGHT SHOULDER INJURY, F-LINE SWITCHED BACK MARKET/11TH STS & FERRY LOOP, CASE #110633163, SFPD UNIT(3B1A) CLEARED SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE.

Tag	Line	Location	Veh Delay Start	Message	Action Taken
1185502	45	UNION & LEAVENWORTH	17:33	NON-MUNI PEDESTRIAN COLLOSION	INSP. FONG, D., SFFD, INSP. HOLMES, V.*; 4M3*
1185477	M	ULLOA ST & FORRESTSIDE	17:38	LRV & AUTO ACCIDENT(MINOR), NO INJURIES, MID BLOCK COLLISION.	INSP L KUO & MRU 4S46 CLEARED, CLAIMS(6A40)*, NO POST ACCIDENT TESTING REQUESTED, SS/SAFETY & RAILS* BY PHONE & PAGE.
1185532	N	IRVING & 8TH AVE.	21:42	ACCIDENT (LRV/AUTO) HIT AND RUN.	OPERATOR CLEARED. INSPECTOR MCCRAY TO INTERVIEW--SEE INSPECTOR'S REPORT FOR FURTHER DETAILS.

### Line delays over twenty minutes

Line	Location	Delay Start	Line Delay	Message	Action Taken
M	GENEVA TERMINAL	0:00	7:35	DOORS (TRAINLINE)	DROPPED OFF B/O TRAIN, INSP F CADELINA*, METRO SHOP*, INSP'S*
F	MARKET ST & DRUMM ST	11:41	0:49	PEDESTRIAN & PCC ACCIDENT, PEDESTRIAN TURNED INTO PASSING STREET CAR CAUSING HIM TO BE KNOCKED TO GROUND, INJURING HIS RIGHT SHOULDER.	INSP HAYNES, MGR E DELBARRIO, A ANDREWS & M ESPINOZA ON SCENE, ENGINE #13 & MEDIC #M12 TRANSPORTED PEDESTRIAN TO SFGH WITH RIGHT SHOULDER INJURY, F-LINE SWITCHED BACK MARKET/11TH STS & FERRY LOOP, CASE #110633163, SFPD UNIT(3B1A) CLEARED SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE.