



**Muni
Service Delivery
Daily Report**

Monday, August 10, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 10, 2009		
ATTENDANCE: 40522		NUMBER OF
PASSENGERS (appr.): 4340		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:29
Last IB trip at Embarcadero		19:49
Number of special IB trips	8	
Number of regular IB trips	47	
Total pre-game trips	55	
Average IB headway		3:42
Standard deviation		2:25
Post-game outbound (OB) service		
Game ended		22:20
First OB trip at Embarcadero		22:21
Last OB trip at Embarcadero		23:27
Load completed		22:55
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	6	
L	0	
M	2	
N	6	
Total post-game trips	16	
Average OB headway		4:17
Standard deviation		2:51

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 08 11 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	1	0	9X=2, 38=1
Kirkland	1	0	0	0	10=1
Woods	7	0	0	0	16=2, 18=1, 48=2, 54=1, 71=1, NO 74X NOT OUT
Potrero	4	0	0	0	41=4
Presidio	0	0	0	0	
Metro	0	0	0	2	
F line	2	0	0	0	F=2
TOTAL	17	0	1	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY 08 10 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=61
Flynn	9	0	1	0	1=1X 2=9X 1=9 1=14X 4=38
Kirkland	8	0	0	0	1=2 2=10 2=28 1=28L 1=39 1=47
Woods	6	0	0	0	1=26 1=27 1=44 1=48 1=54 1=71
Potrero	5	0	0	0	1=6 2=14 2=22
Presidio	4	0	0	0	1=1 3=5
Metro	4	1	0	0	1=J 3=KT 1=N
F line	3	0	0	0	
TOTAL	40	1	1	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/10/2009							
Revised 6/15/09							
Cable Car one-piece	1	3	4.5%	49	1	3	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	5	13.2%	154	9	5	5.8%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	3	2	5.3%	212	6	2	2.8%
Kirkland multi-piece	6		5.9%				
Woods one-piece	2	6	2.3%	251	5	6	2.0%
Woods multi-piece	6		6.0%				
Potrero one-piece	1	0	1.5%	212	3	0	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	3	4	5.8%	174	6	4	3.4%
Presidio multi-piece	6		7.1%				
Metro one-piece	1	8	1.5%	146	3	8	2.1%
Metro multi-piece	4		8.2%				
F Line one-piece	2	3	20.0%	33	3	3	9.1%
F Line multi-piece	2		22.2%				
System total				1231	36	31	2.9%

Accidents

Mon Aug 10, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:55 08/10/09	R OPERATOR WO	14	9	32	29	8411	3RD STREET BETWEEN YOSIMITE & WALLER (IB)	VEHICLE ACCIDENT (COACH & AUTO). HIT & RUN, MINOR DAMAGE RIGHT CONVEX COVER BROKEN. NO 799.	IB	07:55	08:20	17
							1061051	INP J CLARK CLEARED, SYSTEM SAFETY*, VIDEO* SI WOODS 8409 @09:00 VEH DELAY: 01:05				
09:20 08/10/09	R OPERATOR WO	39		139	29	8133	PRESIDIO TRANSIT & TERMINAL (OB)	ACCIDENT, COACH/POLE, MINOR, NO INJURIES	OB	09:20	10:16	14
							1061049	INSP R JONES, MGR J STUART RESP. NO OP 799, VIDEO* SI WOODS N/R VEH DELAY: 00:56				
09:34 08/10/09	R OPERATOR PO	30	6	402	30	7030	3RD ST & MARKET (OB)	ACCIDENT, DOOR CLOSING ON YOUTH LEG	OB	09:34	10:26	35
							1061058	INSP B.WONG. MNGR M.ESPINOZA* CLAIMS 6-A-50* VIDEO* MEDIC 68 TRANSPORT TO SFGH. OPERATOR 799. PAGED. VEH DELAY: 00:52				
10:06 08/10/09	R OPERATOR ME	13	0	2	N	1445	DUBOCE AVE & BELCHER ST (IB)	ACCIDENT, LRV & AUTO, MINOR DAMAGE, NO INJURIES REPORTED.	IB LD	10:06	10:19	87
							1061081	[LRV2=1468]INSP R DONALDSON, G PINTO & MRU 4S48 ON SCENE, OP SUBMITTED TO DRUG & ALCOHOL SCREENING, SS/SAFETY & RAILS* BY PHONE & PAGING/EMAIL SYSTEM. INSP M CONTRERAS*. SI MINT YARD N/R [EOR 12:25] VEH DELAY: 02:19 LINE DELAY: 00:13				

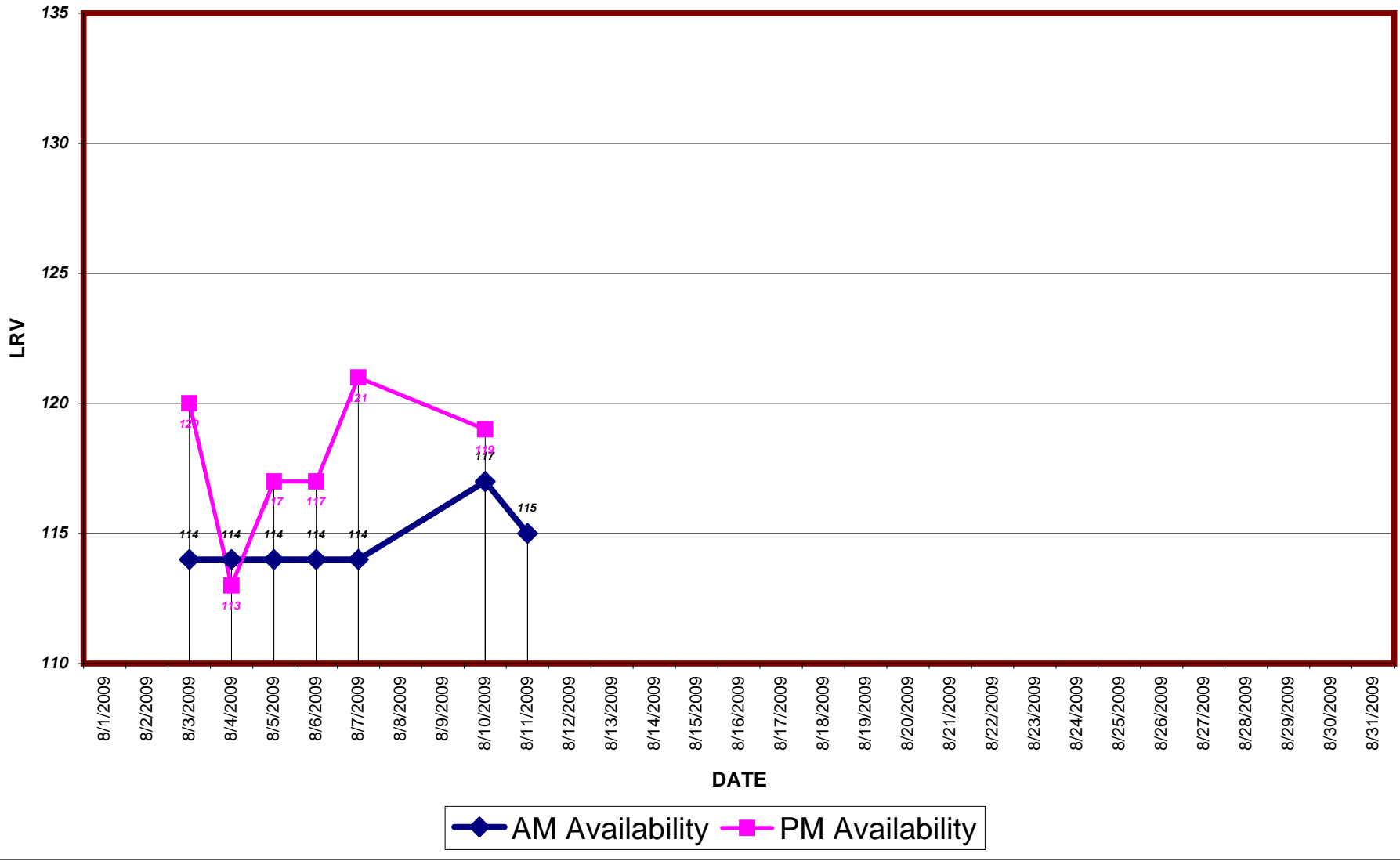
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:32 08/10/09	R OPERATOR PR	4	7	622	10	8321	MONTGOMERY & BUSH (OB)	VEHICLE ACCIDENT. NO INJURIES, NO VEHICLE DAMAGE TO COACH OR TRUCK. NO INJURIES.	OB	11:32	12:35	17
							1061113	INSP P JONES CLEARED, CLAIMS*, VIDEO*, SYSTEM SAFETY* VEH DELAY: 01:03				
12:12 08/10/09	R OPERATOR FL	14	1	484	9X	6247	GENEVA & NAPLES (IB)	ACCIDENT-COACH AND VAN	IB	12:12	13:16	38
							1061068	INSP. T.C. JOHNSON; MINOR DAMAGE TO COACH: L/REAR SIDE; MINOR DAMAGE TO VAN: R/FRONT MIRROR DETACHED. VEH DELAY: 01:04				
13:26 08/10/09	R OPERATOR PO	24	5	309	14	7123	MISSION & 24TH STREET (IB)	TROLLEY ROPE-CUT BY JUVENILES	IB	13:26	13:55	38
							1061118	INSP. T.C. JOHNSON; SFPD*; POTRERO SHOP 094 CLEARED. 6 JUVENILE SUSPECTS, 12-14 YEARS OLD INVOLVED. VEH DELAY: 00:29				
15:22 08/10/09	R OPERATOR CA	17	6	29	59	22	MASON & UNION (OB)	SLOT BLADE. NO INJURIES, NO DAMAGE TO VEHICLE.	OB	15:22	15:37	17
							1061124	CABLE CAR SHOP 665, INP W BARTH CLEARED, CABLE MACHINERY. SI TOWED TO CABLE CAR DIVISION. 17 @16:48 VEH DELAY: 01:26				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/11/2009 Tuesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

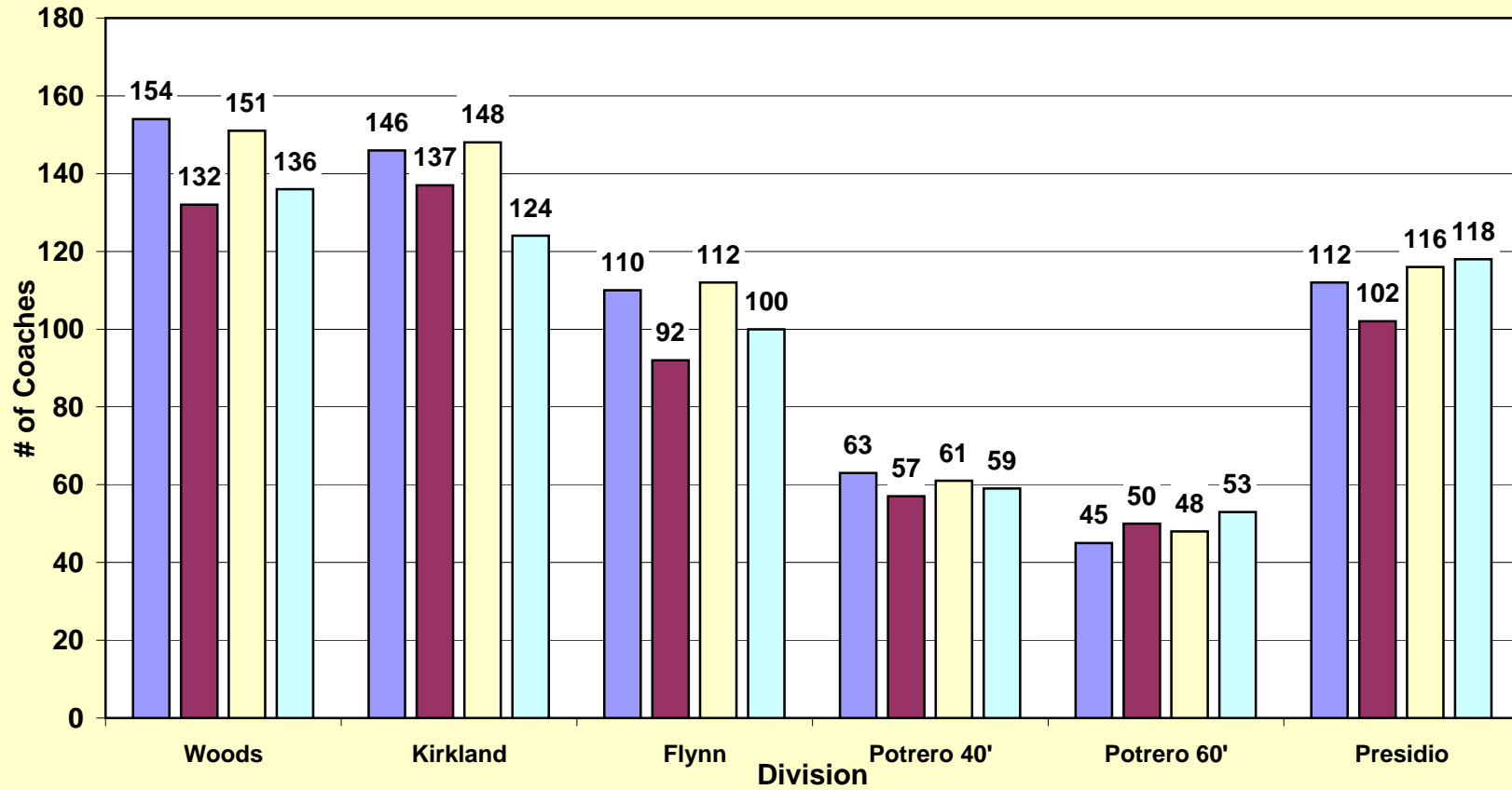
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	3
SUPPORT SHOP	12
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 8/11/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	36	10	3	4
Equipment available for service @ 7:30 a.m.	115	11	7	4

Motor & Trolley Coaches Availability
A.M. 8/11/09 & 8/10/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/11/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	0	2	2	4	14
Campaigns / retrofits	0	0	1	1	0	0	0	0	1
Maintenance Holds	27	9	14	50	12	29	53	94	144
Awaiting parts	1	0	2	3	3	0	26	29	32
Radio	0	0	3	3	0	0	2	2	5
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	154	146	110	410	63	45	112	220	630
Final a.m. pull-out	132	137	92	361	57	50	102	209	570
Reserve fleet usage	0	0	0	0	0	5	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	6	0	3	9	4	0	0	4	13
Afternoon (p.m.) availability									
8/10/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	30	7	12	49	14	26	49	89	138
Awaiting parts	1	0	0	1	5	5	26	36	37
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	148	112	411	61	48	116	225	636
Final p.m. pull-out	136	124	100	360	59	53	118	230	590
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	7	2	1	10	0	0	0	0	10

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, AUGUST 10, 2009											
Green	240	53	23	8	14	8	22.1	9.6	3.3	5.8	3.3
Cable Car	140	37	9	7	15	6	26.4	6.4	5.0	10.7	4.3
Potrero	282	65	31	7	18	9	23.0	11.0	2.5	6.4	3.2
Presidio	212	49	20	10	9	10	23.1	9.4	4.7	4.2	4.7
Kirkland	262	65	28	7	19	11	24.8	10.7	2.7	7.3	4.2
Woods	318	76	21	16	24	15	23.9	6.6	5.0	7.5	4.7
Flynn	202	62	24	8	25	5	30.7	11.9	4.0	12.4	2.5
Total	1,656	407	156	63	124	64	24.6%	9.4%	3.8%	7.5%	3.9%

Summary For The Last 7 Days

MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5
TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5
WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4
THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4
FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.