

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, August 11, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>98.1</b>	<b>22</b>	<b>49</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>112</b>	<b>114</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>135</b>	<b>188</b>	<b>39%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>99</b>	<b>112</b>	<b>13%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>46</b>	<b>2%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>48</b>	<b>-9%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>147</b>	<b>60%</b>
<b>TOTAL</b>	<b>693</b>	<b>832</b>	<b>20%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	234	49	12	5	13	19
Cable Car	127	23	4	5	10	4
Potrero	241	50	13	6	19	12
Presidio	195	34	7	10	10	7
Kirkland	234	44	14	12	12	6
Woods	361	69	16	12	20	21
Flynn	204	38	9	6	18	5
<b>Total</b>	<b>1,596</b>	<b>307</b>	<b>75</b>	<b>56</b>	<b>102</b>	<b>74</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:38 08/11/10	R OPERATOR FL	11	0956	403	8X	6280	GENEVA & SAN JOSE (OB)	NON INJURY HIT AND RUN VEHICLE ACCIDENT, SEE INTERVIEW TAG # 1119821	OB	11:38		17
						1119847	OPERATOR WAS INSTRUCTED TO CONTINUE IN SERVICE AND SEE INSPECTOR AT THE END OF THE LINE FOR INTERVIEW.					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:50 08/11/10	R CCO OBSERVED ME	75	2790	056	K/T	1410	TS#224 @ MM(406) CCR (IB)	LOOP#18 DOWN	IB LD	13:52 13:52	14:10 14:38	23
						1119885	TRAINS HELD @ PORTALS INBOUND FROM WP AND C&D. INBOUND STATIONS HELD, , SIGNAL MAINTENANCE#501 RESP. WITH CREW OF (3) AND REPAIRED THE BROKEN LOOP., (5) MOTORCOACH SHUTTLES USED FOR SERVICE FROM WEST PORTAL AND ULLOA STREET TO MARKET STREET AND STEUART STREET. VEH DELAY: 00:18 LINE DELAY: 00:46					
13:55 08/11/10	R OPERATOR ME	74	2019	046	L	1487	VNR @ TS#224 (IB)	LOOP#18 DOWN, SEE INCIDENT#1119885	IB LD	13:55 13:55	14:18 14:38	23
						1119888	[LRV2=1444]4-S-39 RESP. TO CHECK UNDER-CARRIAGE OF THE TRAIN, SIGNAL#501 RESP. AND REPAIRED. VEH DELAY: 00:23 LINE DELAY: 00:43					