

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Pamos | Director
 Debra A. Johnson | Acting Executive Director/CEO

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, AUGUST 11, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	97.5%	9	21	68

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	20	22	10%
CABLE CAR	27	25	-7%
WOODS	151	187	24%
KIRKLAND	111	126	14%
FLYNN	103	111	6%
POTRERO 40'	44	60	36%
POTRERO 60'	47	30	-36%
PRESIDIO	105	137	30%
TOTAL	722	816	13%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	109	23	9	8	6	0
Flynn	195	33	11	9	13	0
Green	189	40	11	15	9	5
Kirkland	213	44	15	8	20	1
Potrero	230	47	19	11	15	2
Presidio	186	24	7	8	8	1
Woods	347	88	44	16	25	3
TOTAL	1,469	299	116	75	96	12

4. ACCIDENTS & DELAYS

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:54	91	17	19TH AVE & WINSTON (IB)	ACCIDENT COACH & UHAUL TRUCK, NO INJURY, HIT AND RUN.	13:54	13:55
8/11/2011	1185960		OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT 20TH AVE & WINSTON INBOUND DUE TO OPERATOR HAD TO CLEAR THE TRAFFIC. Veh delay: 00:01			
21:00	434	49	VAN NESS & EDDY (OB)	NON INJURY MUNI ACCIDENT, COACH / TRUCK.	21:00	21:39
8/11/2011	1186071		INSP GIANG J, S/S*, VIDEO*, CLAIMS #6A40*, MINOR, NO 799. Veh delay: 00:39			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
5:18		6	HAIGHT & MASONIC (IB,OB)	BLOCKED BY FIRE EQUIPMENT	5:18	
8/11/2011	1185934		INSP B. JOHNSON, LEAD INSP STUART, INSP T. KONG, MANAGER T. ESPINOZA*, 2 SHUTTLES USED, 71 LINE REROUTE IB: HAIGHT & ASHBURY, L-ASHBURY, R-PAGE, R-CENTRAL, L-HAIGHT, THEN REGULAR ROUTE; 71 LINE REROUTE OB: HAIGHT & CENTRAL, R-CENTRAL, L-PAGE, L-ASHBURY, R-HAIGHT THEN REGULAR ROUTE; 37 LINE REROUTE IB: HAIGHT & ASHBURY, L-ASHBURY, R-PAGE, R-CENTRAL, R-WALLER THEN REGULAR ROUTE; 37 LINE OB REGULAR ROUTE; 43 LINE REROUTE OB: MASONIC & PAGE, R-PAGE, L-ASHBURY, R-HAIGHT, THEN REGULAR ROUTE; 43 LINE REROUTE IB: HAIGHT & ASHBURY, L-ASHBURY, R-PAGE, L-MASONIC, THEN REGULAR ROUTE; 6 LINE SWITCHBACK OB/IB AT HAIGHT & LAGUNA Line delay: 01:27		5:18	6:45
23:04	145	30	NORTHPOINT & LARKIN (OB)	NON MUNI ACCIDENT BLOCKING	23:04	23:17
8/11/2011	1186083		INSP J GIANG RESP ROLLING DELAYED Veh delay: 00:13 Line delay: 00:23		23:04	23:27